

Reporting Employer Reporting (RE Portal) User Guide

Reporting Employer Reports (RER)

Teacher Retirement System of Texas

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1 Introduction to the Reporting Employer Portal Activities

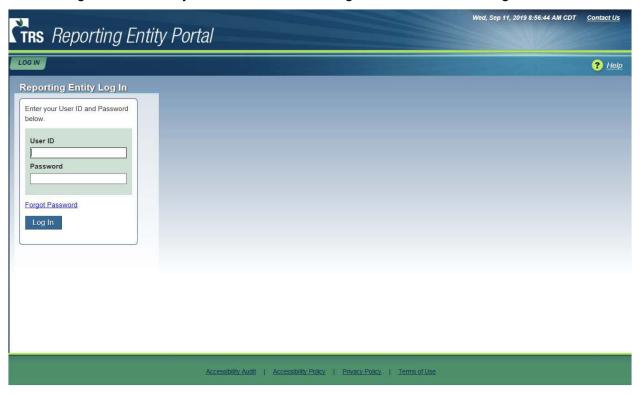
1.1 Web Account Login

Logging in to the Reporting Employer Portal Web account is the first step for accessing your RE Portal Account Home Page.

You must have already been established as a contact for your reporting employer and your Web user account activated.

Note: If you are the Web Administrator for a reporting employer, you cannot log in to the Reporting Employer Portal until you are sent a user name and password by TRS.

1. To get started, use your web browser to navigate to the RE Portal Login screen.



RE Portal Login Screen

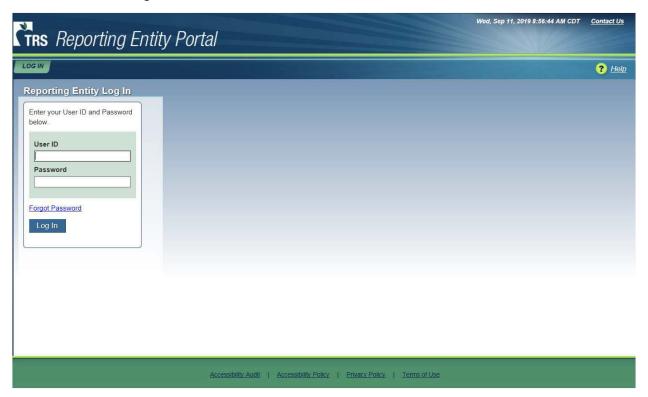
1.1.1 Log In to the Reporting Employer Portal for the First Time

The first time you log into the Reporting Employer Portal after your Web account has been set up, you will need to take a couple of extra steps compared to a normal login. You will log in with a temporary password, then change it to a more permanent one. In addition, you will set up three security questions and answers to help verify your identity later.

When your Web account is created, you receive two account confirmation emails, one containing your user ID and the other the temporary password.

After you receive the two account confirmation emails, navigate to the RE Portal Login screen.

On the RE Portal Login screen:



RE Portal Login Screen

- 2. Enter your eight-digit portal User ID.
- 3. Enter your temporary Password.
- 4. Click Log In.

Note: You can copy and paste the temporary password from the email. However, be careful not to copy any spaces after the password.

The Change Password screen appears.

Note: You must change your password from the temporary password in order to continue.



Change Password Screen

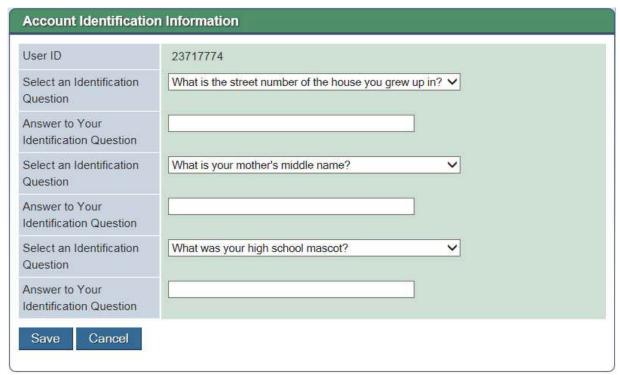
- 5. Enter your new password.
- 6. Enter your new password to confirm it.

Note: Passwords must be between 8 and 20 characters long, and must contain at least three out of four of the following: uppercase letter, lowercase letter, number, special character (for example: ! \$ # %).

Other password rules can be viewed by clicking the "Password Rules" link.

7. Click Save.

The Account Identification Information screen appears.



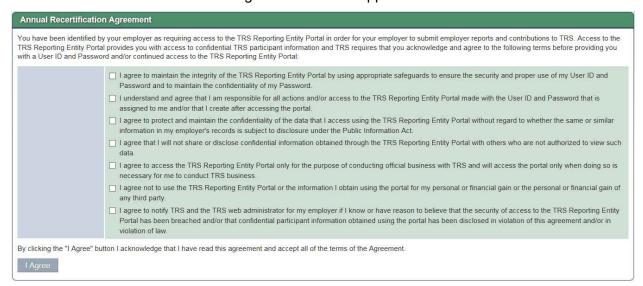
Account Identification Information screen

8. Select and answer three security questions.

Note: You will be asked to provide the answer to one of these questions whenever you request your password to be reset.

9. Click Save.

The Annual Recertification Agreement screen appears.



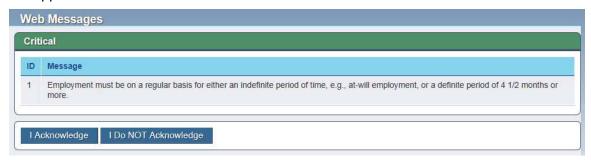
Annual Recertification Agreement Screen

Note: You must agree to the conditions provided in order to be granted access to the TRS Reporting Employer Portal.

- 10. Check the boxes to agree to each statement.
- 11. Click I Agree.

You are granted access to the RE Portal.

If TRS has sent messages to your reporting employer, the Web Messages screen appears.



Web Messages Screen

Note: Messages are categorized by importance, based on four defined levels: Critical, High, Medium and Low. The most important messages appear at the top of the screen and the least important at the bottom. If there are no messages for a given level, that section does not appear.

You must acknowledge the messages before you can access the RE Portal Home Page. Once you are in the RE Portal, you can view the messages again from the RE Portal Home Page under "Messages for Reporting Employer" in the task panel.

12. Read the messages and click I Acknowledge.

Note: If you choose not to acknowledge the messages, click **I Do NOT Acknowledge**. A confirmation prompt appears, informing you that you will be logged out if you do not acknowledge the messages. Click **OK** to confirm you do not acknowledge the messages. You will be logged out of the Reporting Employer Portal. Click **Cancel** to return to the Web Messages screen.

The Reporting Employer Home Page appears.

1.1.2 Log In to the Reporting Employer Portal

When you log in to the RE Portal, a 2-step authentication process is used by TRS. This 2-step process requires you to enter the verification code that is emailed to you after initiating the login process.

On the RE Portal Login screen:



RE Portal Login Screen

- 1. Enter your eight-digit portal User ID.
- 2. Enter your Password.
- 3. Click Log In.

Note: If you enter an incorrect password three (3) times in succession, your account will be locked. You will need to contact your Web Administrator to reset your password. When your password is reset, you will receive an email containing a temporary password. You will then need to follow the steps to reset your password (covered in Reset Password (covered in the "Reset Your Password if Forgotten or Account is Locked" task).

If you are the Web Administrator for your RE and you get locked out, you will need to contact TRS to reset your password.

A login verification code is emailed to you.

The Login Verification Code screen appears.



Confirm Login Verification Code Screen

- 4. Enter the Login Verification Code.
- 5. (Optional) Click the Remember Me checkbox.

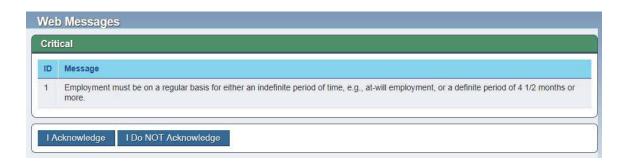
Note: Click this check box to save your credentials for logins over the next 16 hours. This prevents the login verification process from being required during the allotted time period.

Do not check this box if a public device is being used to access the RE Portal.

6. Click Submit.

Note: If necessary, you can request a new verification code by clicking **Request a New Code**. A new login verification code will be sent to the email address associated with the User ID.

If TRS has sent messages to your reporting employer that you have not yet acknowledged, the Web Messages screen appears.



Web Messages Screen

Note: Messages are categorized by importance, based on four defined levels: Critical, High, Medium and Low. The most important messages appear at the top of the screen and the least important at the bottom. If there are no messages for a given level, that section does not appear.

You must acknowledge the messages before you can access the RE Portal Home Page. Once you are in the RE Portal, you can view the messages again from the RE Portal Home Page under "Messages for Reporting Employer" in the task panel.

7. Read the messages and click I Acknowledge.

Note: If you choose not to acknowledge the messages, click **I Do NOT Acknowledge**. A confirmation prompt appears, informing you that you will be logged out if you do not acknowledge the messages. Click **OK** to confirm you do not acknowledge the messages. You will be logged out of the Reporting Employer Portal. Click **Cancel** to return to the Web Messages screen.

The Reporting Employer Home Page appears.



Reporting Employer Home Page

1.1.3 Request a New Password if Forgotten

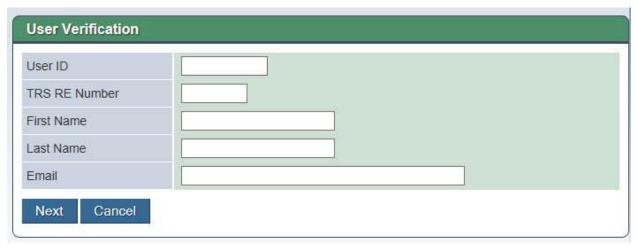
If you have forgotten your password, but your account is not locked yet, you can submit a request to the system to reset it automatically.

The password reset requires a user to enter their TRS RE Number, First Name, Last Name, and email. The system validates the information. Passwords can also be reset by the Web Administrator for your reporting employer or a TRS representative. When your password is reset, you will receive an email containing a temporary password.

On the RE Portal Login screen:

Click the Forgot Password hyperlink.

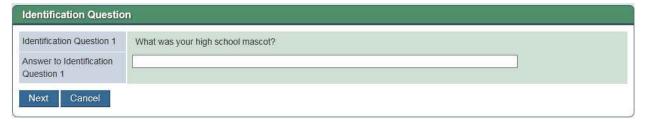
The User Verification screen appears.



User Verification Screen

- 2. Complete the fields on the User Verification screen. See the User Verification screen help topic for field definitions.
- 3. Click Next.

The Identification Questions screen appears, displaying one of the security questions selected when you established your permanent password.



Identification Questions Screen

- 4. Provide the answer to the question displayed.
- 5. Click Next.

Note: If you answer the question incorrectly, the screen reloads to display another of your security questions.

If you answer three questions incorrectly, an error message appears and you are instructed to contact your Web Administrator to reset your password.

6. A temporary password is emailed to you.

1.1.4 Reset Your Password if Forgotten or Account is Locked

You will receive a temporary password if you have gone through the Forgot Password process or if your account has been unlocked. You will need to log in with the temporary password and then reset your password.

1. Click **Log In** on the RE Portal Login screen.

The RE Portal Login screen appears.

- 2. Enter your eight-digit portal User ID.
- 3. Enter the temporary Password provided by email.

Note: You can copy and paste the temporary password from the email. However, be careful not to copy any spaces after the password.

4. Click Log In.

The Change Password screen appears.



Change Password Screen

- 5. Enter your new password.
- 6. Enter your new password to confirm it.

Note: Passwords must be between 8 and 20 characters long, and must contain three out of four of the following: uppercase letter, lowercase letter, number, special character (for example: ! \$ # %). Other password rules can be viewed by clicking the "Password Rules" link.

7. Click Save.

An email notifying you of the password change is sent to your email address on file.

Note: If TRS has sent messages to your reporting employer that you have not yet acknowledged, the Web Messages screen appears. You must acknowledge the messages before proceeding.

The RE Portal Home Page appears.

1.1.5 Perform Annual Recertification of Your Web Account

You must recertify your need for your account each year to allow your employer to submit wage and contribution reports to TRS.

You will be notified starting seven (7) calendar days before the certification end date. If you do not log in to recertify your Web account before the seven-day certification period expires, the account will be frozen.

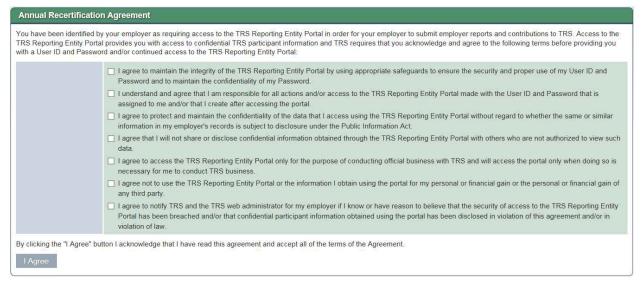
Note: This is the same certification process required during your initial login and setup of your Web account.

If your authority level goes from No Access to another assigned authority level (Display, Submit, Signature, or Administration), a certification will be initiated. However, the certification date for a Web account remains unaffected by any other changes in authority level.

To Recertify Your Web Account

1. Log into the portal.

If the login date is within seven days before the Certification End Date, the Annual Recertification Agreement screen appears.



Annual Recertification Agreement Screen

- 2. Read each statement and check the box next to it.
- Click I Agree.

The certification agreement is saved.

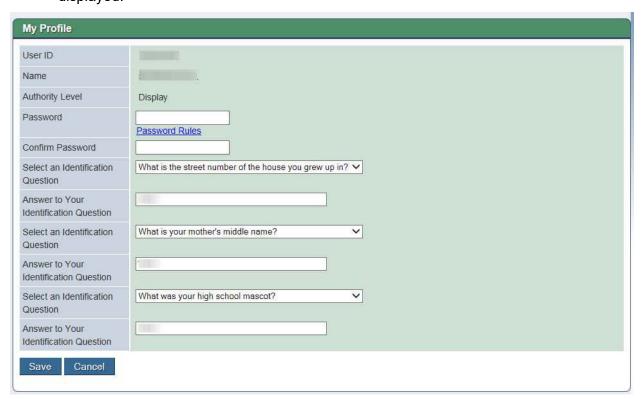
The RE Portal Home Page appears.

Note: If TRS has sent messages to your reporting employer that you have not yet acknowledged, the Web Messages screen appears. You must acknowledge the messages before proceeding.

1.1.6 Update Your User Security Profile

If you want to change your password or security questions after logging into the portal, you can do so at any time.

Click the My Profile hyperlink in the upper right corner of the screen.
 The Account Identification Information screen appears with the My Profile panel displayed.



Account Identification Information Screen

- 2. (Optional) Enter a new password in the **Password** and **Confirm Password** fields. **Note:** To review the rules for creating passwords, click the **Password Rules** link.
- 3. (Optional) Select new security questions and provide the new answers.
- 4. Click Save.

The system saves your selections.

If the password was updated, an email notification is generated.

1.2 Access TRS Resource Information

Various resources for reporting employers are available on the TRS website. Hyperlinks to information on TRS training and presentations, forms, and publications are provided through the Resources tab on the RE Portal.

Note: Clicking on any of the TRS Resources hyperlinks opens the TRS website in a separate browser window.

You can use the resources tab to do the following:

- Access TRS Training and Presentations
- Access Forms
- Access Publications

1.2.1 Access TRS Training and Presentations

The Training and Presentations area of the TRS website can be accessed by Reporting Entities.

Navigate to Resources > Training and Presentations for Reporting Entities.
 A new browser window opens, displaying the Training and Presentations page of the TRS website.



Reporting Entity Portal Training

To help ensure a successful transition from TRAQS to the new Reporting Entity Portal, all Reporting Entities (RE) will be required to submit test reports for certification, to certify that their software company is creating TRS reports that conform to the new file format. Access to the certification (pre-production) environment will be provided once an individual from the Reporting Entity has completed the online RE Portal Training course. Employee and payroll data test files can then be submitted for final validation and approval.

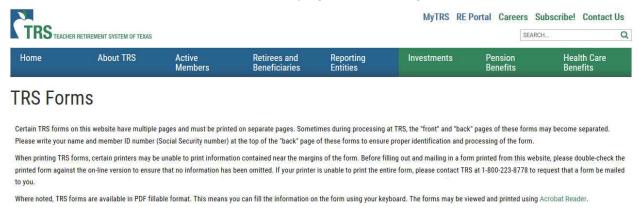
TRS Training and Presentations

1.2.2 Access Forms

The Forms area of the TRS website can be accessed by Reporting Entities.

1. Navigate to **Resources > TRS Forms**.

A new browser window opens, displaying the Forms page of the TRS website.



TRS Forms

1.2.3 Access Publications

The Publications area of the TRS website can be accessed by Reporting Entities.

Navigate to Resources > TRS Publications.

A new browser window spans, displaying the Publications page of the TRS webs.

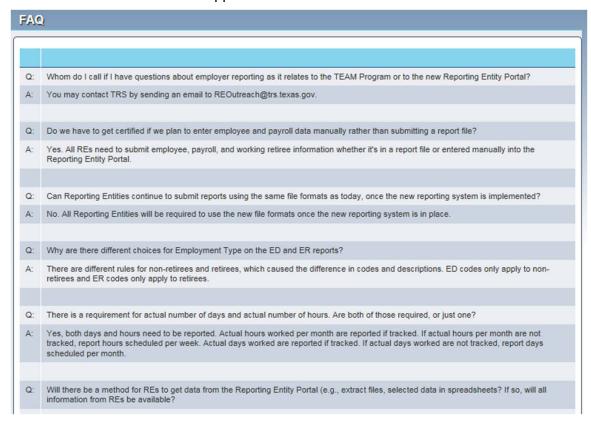


TRS Publications

1.3 View FAQs

All Reporting Employer Portal users can view a list of frequently asked questions (FAQs) on the RE Portal.

Click the FAQ link in the upper-right corner of any screen.
 The View FAQ screen appears.



FAQ Screen

1.4 Chat and Share Screen with TRS (This feature is not currently available)

One way to get assistance from TRS is by requesting an online chat session with a support agent. During a chat session, you and the agent can send instant messages to each other in real time and you can even share your screen so that the agent can gain a better understanding of the question you have or the problem you may be experiencing.

WhosOn Live Chat is the name of the online chat application.

1.4.1 Request an Online Chat

1. Click the **Contact Us** hyperlink in the upper-right corner of any portal screen.

The Contact Us screen appears.



Contact Us Screen

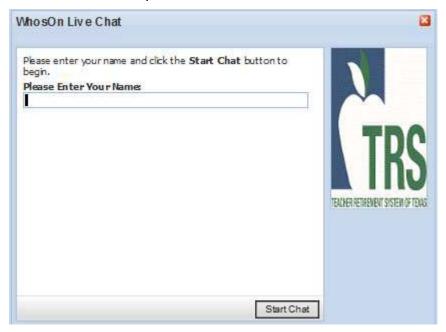
Note: The days and hours when a live chat is available with a TRS agent are shown on the Contact Us screen.

2. Click the Chat with TRS link.

Note: You do not have to be logged into the portal to request a chat session. You can also click the **Contact Us** hyperlink in the upper-right corner:



The WhosOn Chat window opens in a new browser window.



WhosOn Live Chat Window

- 3. Enter your name in the input field.
- 4. Click Start Chat.

The first available TRS support agent will respond.



WhosOn Live Chat Session

- 5. Enter your message in the space provided at the bottom of the window.
- 6. Click Send.

Note: If the agent wants you to share your screen, the agent will provide instructions on how to do it.

7. When your chat is finished, close the chat window by clicking the red "x" in the upper right corner.

2 Maintain RE Contacts

2.1 View RE Contacts

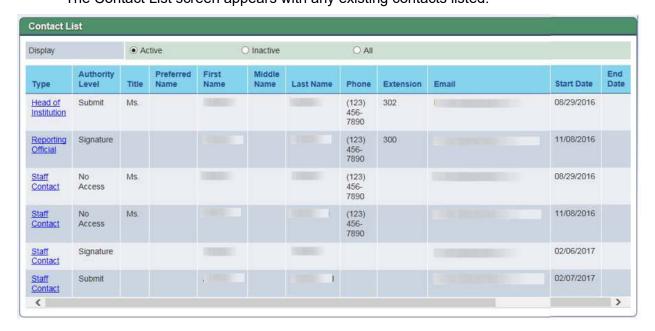
Provides the ability to view the contacts for a reporting employer.

This activity is used by RE Portal users to do the following:

- View Contacts by Active, Inactive and All
- View Contact Details

This activity starts on the Contact List screen. To start the activity and reach that screen:

Navigate to Employer Contacts > View RE Contacts.
 The Contact List screen appears with any existing contacts listed.



Contact List Screen

2.1.1 View Contacts by Active, Inactive and All

By default, the contact list is filtered to show only Active contacts. The radio buttons can be used to show the contacts by status.

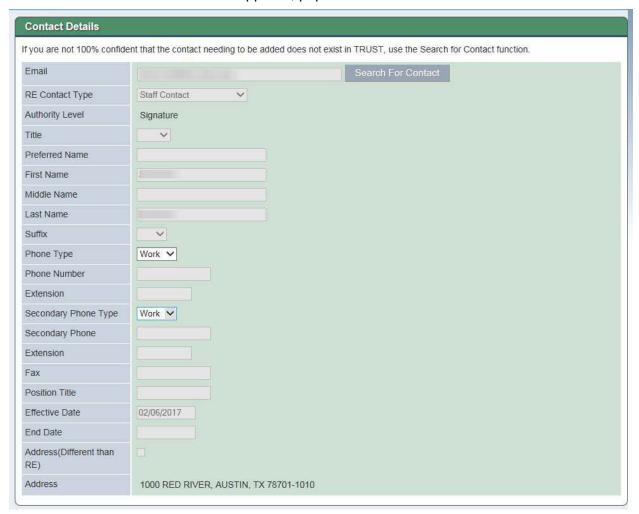
On the Contact List screen.

- 1. Click **Inactive** to view the contacts that are in "Inactive" status.
- 2. Click **All** to view all of the contacts for the reporting employer, regardless of status.

2.1.2 View Contact Details

On the Contact List screen:

Click a Type link to view the contact on the corresponding row.
 The Contact Details screen appears, populated with the information for that contact.



Contact Details screen

2.2 Maintain RE Contacts

Provides the ability to add or update a contact record for a reporting employer.

This activity is used by RE Portal users with Administration authority level to perform the following tasks:

- Add a New Contact
- Add a New Contact Record for an Existing Contact
- Update a Contact
- Deactivate a Contact

This activity starts on the Contact List screen. To start the activity and reach that screen:

1. Navigate to Administration > Maintain RE Contacts.

The Contact List screen appears with any existing contacts listed.



Contact List Screen

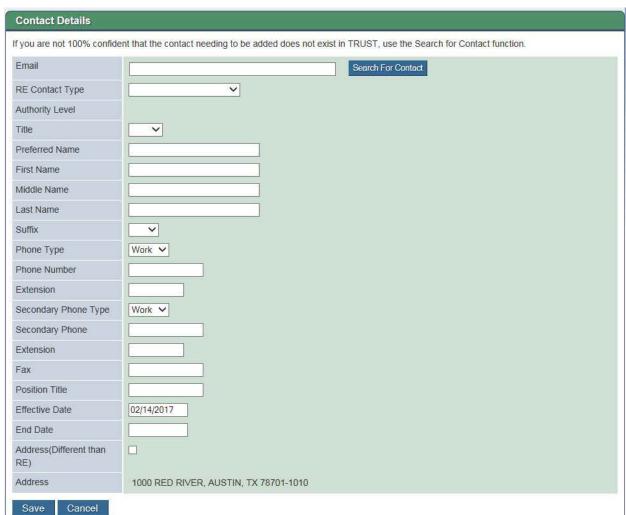
Note: You can use the Display radio buttons to filter the list by Active, Inactive, or All.

2.2.1 Add a New Contact

New contacts can be added for your reporting employer.

Note: There only can be one Active contact of a specific type, except for Staff Contact.

1. Click the **Add Contact** hyperlink.



The Contact Details screen appears.

Contact Details Screen

Note: You can search for a contact to see if they already exist. See <u>Add a New Contact</u> Record for an Existing Contact.

2. Enter the information for the contact.

Note: Check the **Address (Different than RE)** box if the contact has an address that is different from the reporting employer's main address. If this box not checked, the contact is automatically assigned to the reporting employer's main address.

Click Save.

A confirmation message appears.

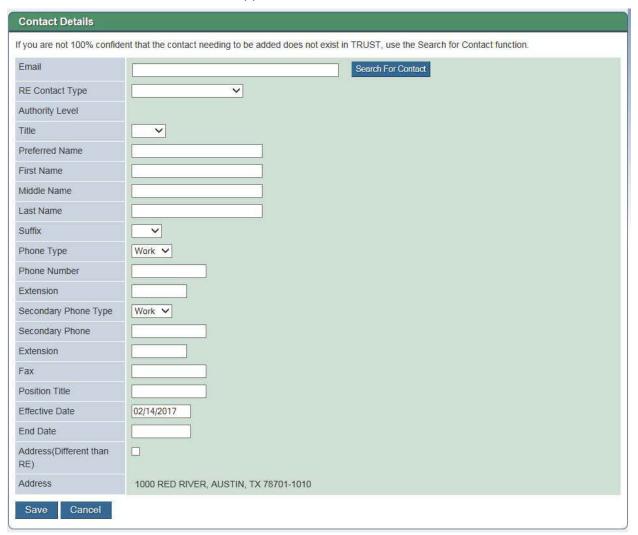
A notification email is sent to the contact's email address.

2.2.1 Add a New Contact Record for an Existing Contact

If you are adding a second contact record for a person, you can use the Contact Search to populate some of their information:

1. Click the **Add Contact** hyperlink.

The Contact Details screen appears.



Contact Details Screen

2. To check if the contact already exists, click **Search for Contact**.

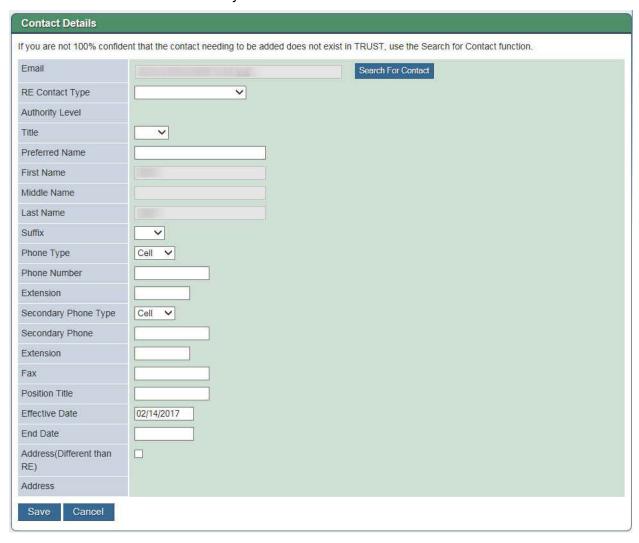
The Contact Search screen appears.



Contact Search Screen

- 3. Enter the email address.
- 4. Click Search.

If a contact record with that e-mail address exists, the Contact Detail screen appears with the Preferred Name, First Name, Middle Name, Last Name, Suffix, and E-mail Address fields populated with the information from that existing contact. Fields populated in this manner are read-only.



Contact Details Screen

Note: If no contact record matches the email address, the Contact Details screen appears with an informational message displayed at the top. You can enter the information for the new contact.

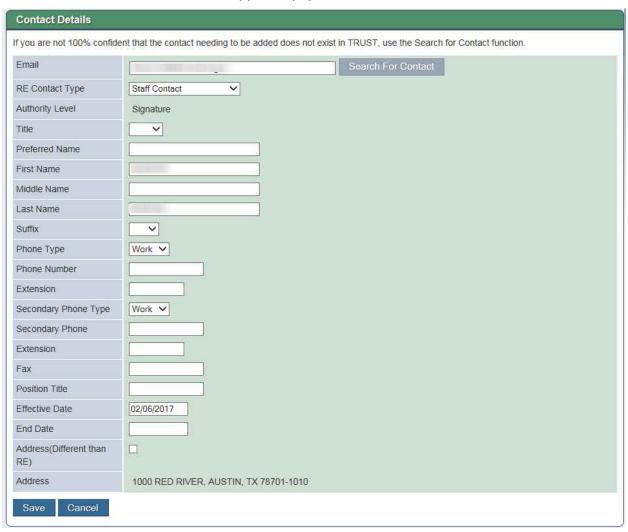
- 5. Enter or update the information as needed.
- 6. Click Save.

A confirmation message appears.

2.2.2 Update a Contact

Contact details can be updated for a contact.

Click the **Type** hyperlink for the contact to update.
 The Contact Details screen appears, populated with the information for that contact.



Contact Details Screen

2. Modify the information as needed.

Click Save.

A confirmation message appears.

2.2.3 Assign Authority Levels

Provides the ability to assign RE Portal access levels to a RE Portal contact's account. The authority level assigned to a contact controls the areas of the RE Portal that the user can access. An RE contact can be assigned specific functions in the RE Portal or can be deactivated to prohibit access to the RE Portal altogether.

Note: The Web Administrator's authority level cannot be changed by a reporting employer. Contact TRS if you need to change your reporting employer's Web Administrator contact.

Web Administrators use this activity to perform the following tasks:

- Assign an Authority Level to a Contact
- Reset a Password

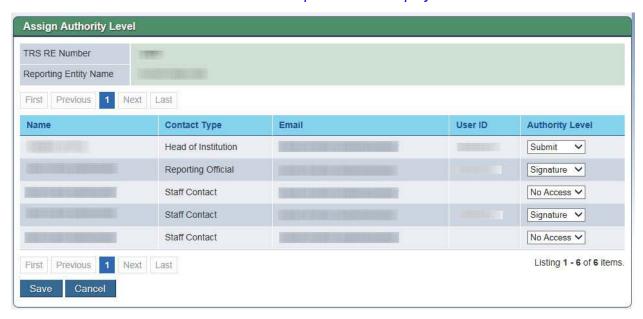
2.2.3.1 Assign an Authority Level to a Contact

Note: When an authority level is changed, the system sends an email message to the user confirming the change. If the RE Portal user account is being activated, the user receives two emails, with one containing the new user ID and the other containing a temporary password.

1. In the Administration menu, select Assign Authority Level.

The Assign Authority Level screen appears, populated with a list of the reporting employer's contacts.

Note: Contacts with an End Date in the past are not displayed.



Assign Authority Level Screen

Note: A contact assigned to multiple contact types will only appear once, with each of their contact types listed in the Contact Type column.

On the Assign Authority Level screen:

2. Select the new Authority Level from the drop down list for the contact(s).



You cannot modify the authority level for a frozen account.

3. Click Save.

A confirmation message appears.

An email notification indicating the old and new authority level values is sent to the RE Contact's web account email address.

If the account did not previously have a Reporting Employer Portal user account and a new authority level is assigned, the account is created and a User ID is assigned. Login credentials are emailed to the contact's email address.

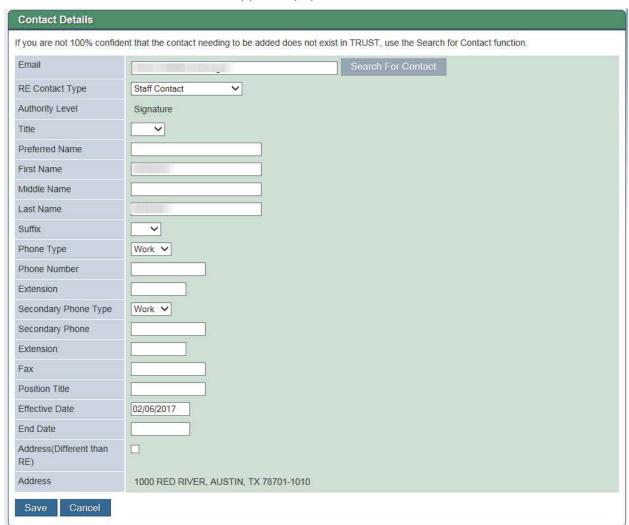
If the account was previously active, and "No Access" was chosen, the account is deactivated.

2.2.4 Deactivate a Contact

A contact can be deactivated for the reporting employer by entering an end date for the contact.

Note: The contact's Authority Level is automatically updated to No Access on the End Date. The contact remains active until that date.

1. Click the **Type** hyperlink for the contact to update.



The Contact Details screen appears, populated with the information for that contact.

Contact Details Screen

- 2. Enter the End Date for the last date that the contact is valid for the reporting employer.
- 3. Click Save.

A confirmation message appears.

3 Reports – Reporting Employer Portal

3.1 View RE Reports

Reporting Employer Portal users can use this activity to perform the following tasks related to viewing Employee Demographic (ED), Regular Payroll (RP), Regular Payroll Adjustment (RP - Adjustment), Employment after Retirement (ER), and Employment After Retirement Adjustment (ER - Adjustment) reports that your Reporting Employer has created in the Reporting Employer Portal:

- Search for and View Reports
- View Report History
- View Report Details
- Download CSV Report Detail File
- View Report Totals
- View Signature
- Download multiple reports as a CSV file

3.1.1 Search for and View Reports

Existing reports can be viewed for your reporting employer.

1. Navigate to Wage & Contribution Reporting > View RE Reports.

The View RE Reports screen appears.



View RE Reports Screen

An error message appears listing the reports that are overdue, if any.



Note: A report is overdue if the report does not exist in the system or the report details have not been created by the end of business on the due date. The due date for ER reports is the 10th of the following month for all report periods except August, which is the 6th of September. The due date for RP is the 6th of the following month for all report periods. If no reports are overdue, the error message does not appear.

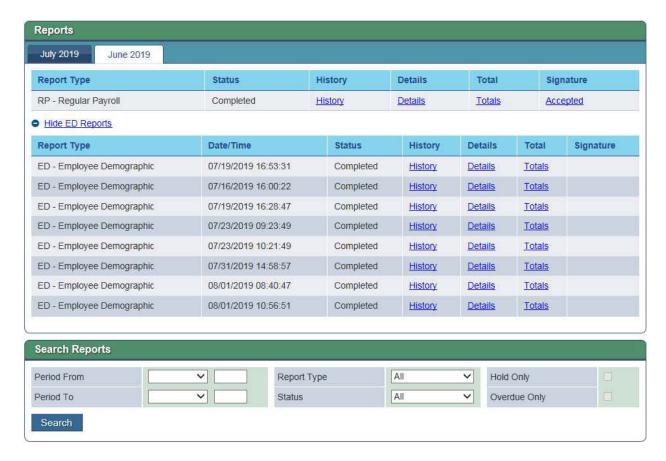
3.1.1.1 View Report Listing

On the View RE Reports screen:

- The RP and ER reports for the current period are listed on the left tab of the Reports panel.
- The previous reporting period's RP and ER reports are listed in the Reports panel on the right tab.
- The ED Reports, RP-Adjustment Reports, and ER-Adjustment reports for the period are listed as hyperlinks.

Note: The hyperlinks only display if that type of report has been created for that period.

- 1. Click the tab to view the current or previous period.
- Click the **Show** hyperlink to show the report listing for any ED or Adjustment reports, if applicable.
 - The screen expands to display a listing of the reports.
- 3. Click the **Hide** hyperlink to hide the report listing.

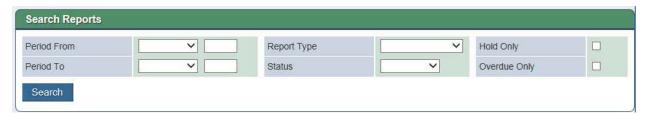


Reports Listing – Hyperlink Expanded

3.1.1.2 Search for Reports

Reports prior to the current or previous reporting period can be searched for using the Search Reports panel of the View RE Reports screen.

Note: Only reports from the current calendar year and the two prior calendar years are available.



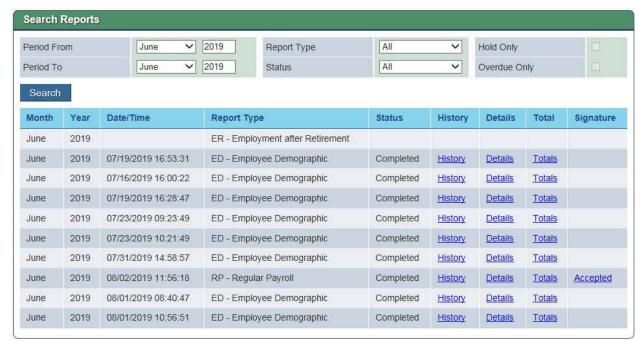
Search Reports Panel

In the Search Reports panel:

- 1. Select the Period From month from the drop down list and enter the year.
- 2. Select the Period To month from the drop down list and enter the year.
- 3. Select the Report Type from the drop down list.
- 4. Select the Status from the drop down list.
- 5. (Optional) Click the Hold Only check box.

- 6. (Optional) Click the Overdue Only check box.
- 7. Click Search.

The reports matching the selection criteria display.



Search Results

3.1.2 View Report Details

3.1.2.1 View Report History

On the View RE Reports screen:

1. Click the **History** hyperlink for the report to view.

The Report History screen appears, populated with a list of changes made to that report's status.



Report History Screen

2. Click Return.

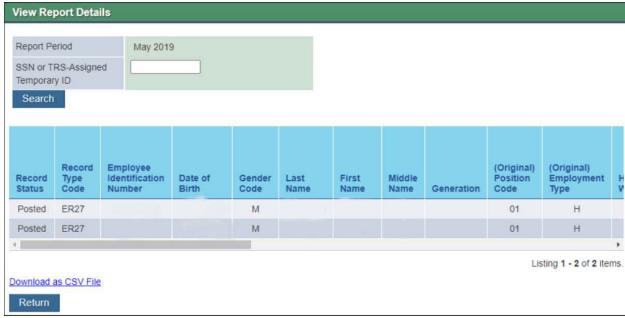
3.1.2.2 View Report Detail Records

On the View RE Reports screen:

1. Click the **Details** hyperlink for the report to view.

The View Report Details screen appears, populated with the details of the employee or retiree records contained in the report. To search for a specific employee's record(s), enter their Social Security Number or TRS-Assigned Temporary ID.





View Report Details

Note 1: Use the horizontal scroll bar to view additional columns.

Note 2: By default, only the first 30 records in the report appear on this screen. To see more or fewer than 30 records, select a different value from the **Records per page** field. Use the **First**, **Last**, page number, **Previous** and **Next** buttons to navigate to additional pages of record details.

Note 3: If desired, report details can be downloaded as a CSV (Comma-Separated Value) file by clicking the **Download as a CSV File** hyperlink. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

Click Return.

3.1.3 View Report Totals

On the View RE Reports screen:

1. Click the **Totals** hyperlink for the report to view.

The View Report Totals screen appears, populated with the totals for all employee or retiree records in the report.



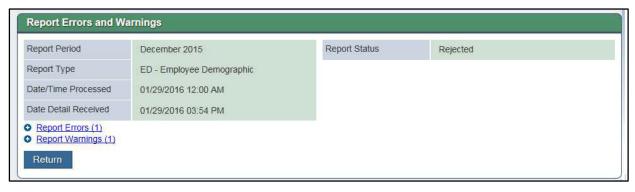
View Report Totals Screen

Note: The report totals screen that appears is based on the type of report you are viewing.

If there are error or warning messages on the report, the **View Errors** and/or **View Warnings** buttons are active.

2. Click View Errors or View Warnings.

The Report Errors and Warnings screen appears.



Report Errors and Warning Screen

- 3. Click the **Report Errors** hyperlink to expand and view the list of errors created for the rejected report.
- 4. Click the **Report Warnings** hyperlink to expand and view a list of warning messages created for the rejected report.



Report Errors and Warning Screen - Expanded

Note: The SSN, Employee Name, Record Type Code, and Error or Warning Code are all sortable.

5. Click Return.

3.1.4 View Signature

On the View RE Reports screen:

1. Click the **Signature** hyperlink for the report you want to view.

The Signature Report Totals screen appears, populated with the totals for all employee or retiree records in the report.

Report Type	RP - Regular Payroll							
Report Period	August 2019							
Report Status Completed								
		Current Month	Prior Month Adjustment					
Total Number of Deta	ail Records	2657	C					
Total Gross Compen	sation	\$7,096,307.51	\$0.00					
Total Eligible Compe	nsation	\$7,008,405.97	\$0.00					
Total Performance Pa	ay	\$0.00	\$0.00					
Total Member Contributions		\$539,647.52	\$0.0					
Total Member TRS-C	care Contributions	\$45,493.20	\$0.00					
Total RE TRS-Care C	Contributions	\$52,493.13	\$0.00					
Total Service Credit F	Purchase Deductions	\$0.00	\$0.00					
Total Eligible Compensation Paid from Federal Funds/Private Grants		\$408,191.63	\$0.00					
Total Federal Fund/Private Grant Contribution		\$27,757.08	\$0.00					
Total Federal TRS-Care Contribution		\$5,102.42	\$0.00					
Total RE Payment for	r New Member Contribution	\$4,408.12	\$0.00					
Total Public Education Employer Contribution		\$87,331.41	\$0.00					
Total State Minimum	Compensation	\$3,700,100.57	\$0.00					
Total Statutory Minim	um Contribution	\$78,868.27	\$0.00					

Signature Report Totals Screen

Note: The fields that display are based on the type of report you are viewing.

2. Click Return.

On the View RE Reports screen:

3. Click the **Signature** hyperlink for the report you want to view.

3.1.5 Download multiple reports as a CSV file (ED, RP Adjustment, ER Adjustment)

A CSV file containing information from multiple reports can be downloaded when viewing ED, RP Adjustment, or ER Adjustment reports.

Note: CSV stands for comma-separated values. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

On the Report Summary screen:

Click Download Displayed < * > Reports as CSV.
 *ED, RP Adjustment, or ER Adjustment

December 2019 November 2019										
Report Type		Status		History		Details	;	Tota	L	Signature
ER - Employment after Retirement	Completed <u>History</u>		<u>Details</u>		Totals		Accepted			
RP - Regular Payroll	Rejected		History D		Details 3		Totals			
Hide ED Reports										
Report Type	Date/Time		Statu	s	Hist	огу	Details	S	Total	Signature
ED - Employee Demographic	11/04/2019 12	:09:48	Loaded		Hist	ory	Details		Totals	
ED - Employee Demographic 11/06/2019 08		:48:13 Compl		leted	History		Details		Totals	
ED - Employee Demographic 11/12/2019		9 10:01:17 C		pleted <u>Hist</u>		ory Details			Totals	
ED - Employee Demographic	11/15/2019 11:39:13		Incom	Incomplete <u>His</u>		ory Details			Totals	
ED - Employee Demographic	11/15/2019 11	11/15/2019 11:39:13 C		npleted <u>Hist</u>		ory Details			Totals	

3.2 Create and Maintain Reports

The Reporting Employer Portal provides the ability to perform the following monthly reporting tasks:

- Create a Report
- Add, Edit, or Delete Detail Records
- Submit a Report for Validation
- Delete a Report

In addition to the tasks above, you can also use the Create and Maintain Reports activity to do the following:

- Search and View Reports
- View Report Information

An overview of the processing of monthly reports is provided here:

Reporting Overview

3.2.1 Reporting Overview

The Reporting Employer Portal allows users with Administration, Submit, or Signature authority level to submit five different types of reports to TRS:

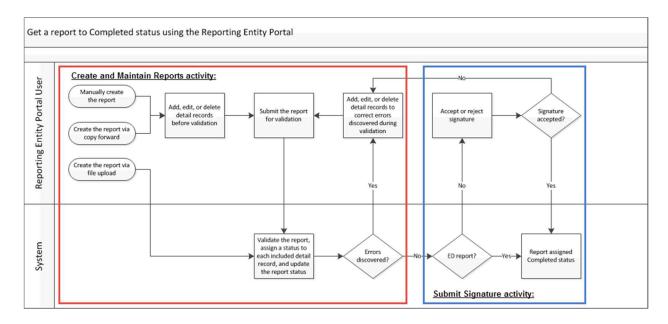
- **Employee Demographic (ED):** Used to report employee demographic information, new and adjusted employment and position information, and employee termination information.
- Regular Payroll (RP): Used to report employee compensation and contribution details, as well as adjustments to compensation and contribution details from previous months.
- Regular Payroll Adjustment (RP Adjustment): Used to report adjustments to employee compensation and contribution details from previous months.
- Employment after Retirement (ER) report: Used to report employment information, compensation, and surcharges for retirees, as well as adjustments to previously reported retiree employment information, compensation, and surcharges.
- Employment after Retirement Adjustment (ER Adjustment) report: Used to report adjustments to previously reported retiree employment information, compensation, and surcharges.

When a submitted report has met TRS requirements and there is no more work to perform for it, TRUST assigns the report the status of 'Completed'. Getting a report to the 'Completed' status is a multi-step process that requires you to understand the following concepts:

- Report Status: The status assigned to the report as a whole.
- Detail Records: Reports submitted to TRS contain one or more detail records for each included employee or retiree. The type of detail records vary based on the type of report, as does the information included or required for each one.
- Record Status: Each detail record in the report is assigned a status as it is
 added to a report, validated by the system, or edited to correct errors. In order for
 a report to be assigned the 'Completed' status, each of the detail records must
 have a 'Valid' status.
- **Signature:** When an RP, RP-Adjustment, ER, or ER Adjustment report has reached the point where each included detail record has a record status of 'Valid', that report is put in 'Pending' status. A Reporting Employer Portal user with Signature authority level must then review the sum total of the contribution type amounts for all included employees or retirees and "sign" the report by accepting those totals as complete and accurate. If the totals are incorrect, the user has the option to reject them as incomplete or inaccurate. An RP, RP-Adjustment, ER, or ER-Adjustment report is not assigned 'Completed' status until the signature is accepted.

The <u>Create and Maintain Reports</u> activity handles creating the report and the report detail records and then submitting the report. The <u>Submit Signature</u> activity handles accepting or rejecting the signature.

The diagram below illustrates the interaction between those two activities.



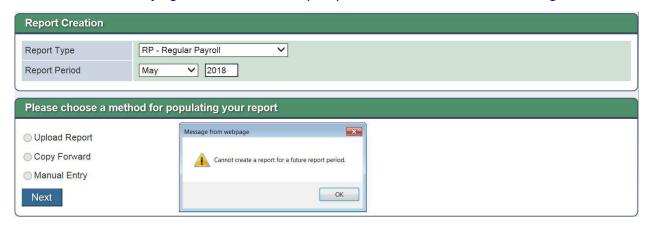
RE Report Process

3.2.2 Create a Report

The Reporting Employer Portal provides three ways to create a report:

- Submit a report using file upload
- Create a new report using copy forward
- Create a new report manually

Note: When selecting the report period, choose a date from the last completed report up to the current month. Trying to select a future report period will create an error message.



Create a New Report Screen

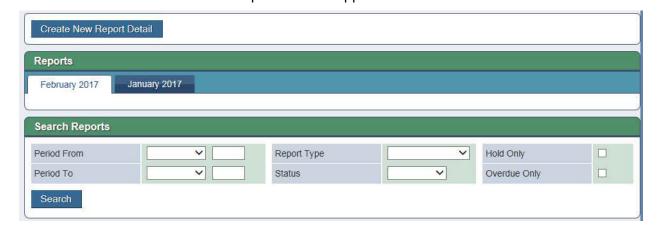
Once the reports have been created, they must be submitted for validation. Reports submitted via file upload are sent through validation automatically.

For any of these report creation methods, start by accessing the Create and Maintain Reports screen:

1. In task panel, click Create and Maintain Reports.

OR

Navigate to Wage & Contribution Reporting > Create and Maintain Reports.
 The Create and Maintain Reports screen appears.



Create and Maintain Reports Screen

An error message appears listing the reports that are overdue, if any.



Note: A report is overdue if the report does not exist in the system or the report details have not been created by the end of business on the due date. The due date for ER reports is the 10th of the following month for all report periods except August, which is the 6th of September. The due date for RP is the 6th of the following month for all report periods. If no reports are overdue, the error message does not appear.

3.2.2.1 Create and Submit a Report Using File Upload

A .txt file can be uploaded to submit an ED, RP, RP - Adjustment, ER, or ER - Adjustment report and their detail records.

Note: You cannot upload an RP or ER report for a Report Period if a report of that type already exists for that period (unless the existing report is in 'Deleted' status).

On the Create and Maintain Reports screen:

1. Click Create New Report Detail.

The Create a New Report screen appears.



Create a New Report

- 2. Select the Report Type from the drop down list.
- 3. Select the Report Period month from the drop down list and enter the year, if applicable **Note:** The report period is not available for all report types.
- 4. Click the Upload Report radio button.
- 5. Click Next.

The Upload File screen appears.

Upload File	
Upload the file for the RP - Regular F	ayroll report for the report month September 2019.
To move the file from your computer	or system to ours, click on the Browse button. Then choose the file from your directory.
Browse	
Upload	

Upload File Screen

6. Click Browse.

A file browser window appears.

- 7. Use the file browser to locate and select the report file to upload.
- 8. Click Open.

The file browser window closes and the file path is populated on the Upload File screen.

Click Upload.

The Upload Report Confirmation screen appears.

The uploaded report is created with the report status set to 'Loaded'.

• If you want to upload another report, click Yes.

The Create a New Report Detail screen appears.

OR

• If you do not want to upload another report, click **No**.

The Create and Maintain Reports screen appears.

Note: Detail records added to a report created via file upload are not visible in the Reporting Employer Portal - and cannot be added to, edited, or deleted - until the validation process is complete.

Uploading a report file automatically submits the report for validation. Validation happens approximately every 30 minutes during the day on regularly scheduled work days. During that process the system examines the report's format and detail records for errors, and assigns a status to each detail record and the report as a whole. Once the report is validated, you can check the results by locating it on the Create and Maintain Reports screen and looking at its status.

For ED reports, if no errors are discovered, it is automatically assigned 'Completed' status and work on that report is complete. A signature is not needed for an ED report.

For RP and ER reports, if no errors are discovered during validation, the report is assigned 'Pending' status and an email is sent to inform a Reporting Employer Portal user with the Signature authority level that the report is ready to be signed.

For ED reports, if there are errors with the report format or all of the included detail records are invalid, the report is assigned 'Rejected' status.

For RP and ER reports, if there are errors with the report format or with any of the included detail records, the report is assigned 'Rejected' status.

For ED reports where only some of the detail records are invalid, the report is assigned 'Incomplete' status. If a record currently exists in 'Suspended' status due to violating one or more TRS business rules, and a valid record is uploaded for the same EIN, the ED report is assigned 'In-Process' status until the record is no longer in 'Suspended' status.

Reports with a status of 'Rejected' or 'Incomplete' must be corrected. There are two methods to use to correct errors discovered in an uploaded report:

• Edit the report by adding new detail records, or by editing or deleting existing records status (covered in *Add, Edit, or Delete Detail Records*). Once the corrections are complete, you must manually resubmit the report for validation.

OR

 Delete the report (covered in *Delete a Report*), correct the errors using your payroll system, and upload a new file.

3.2.2.2 Create a New Report Using Copy Forward

A RP or ER report can be created by copying the record details from the previous month's Completed report of that type.

Note: You can only use the Copy Forward option if the previous month's report of that type is in 'Completed' status. Up to 250 RP20 or ER20 records can be copied.

You cannot create an ED, RP - Adjustment, or ER - Adjustment report using the Copy Forward option.

On the Create and Maintain Reports screen:

1. Click Create New Report Detail.

The Create a New Report screen appears.

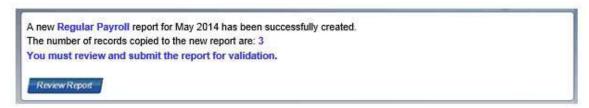


Create a New Report Screen

- 2. Select the report type from the drop down list.
- 3. Select the report period from the drop down list.
- 4. Click the Copy Forward radio button.

Click Next.

The Copy Forward Confirmation screen appears.



Copy Forward Confirmation

Click Review Report.

The Edit Report screen appears, populated with a summary of each record that has been copied forward from the previous month's report.



Edit Report Screen

7. Review the report's record details.

Note: By default, only the first 10 records appear on this screen. To see more than 10 records, select a different value from the **Records per page** field. Use the First, Last, page number, **Previous** and **Next** buttons to navigate to additional pages of record details.

After creating a report using the copy forward method, you can edit it by adding new detail records, or by editing or deleting existing records.

When the report contains all of the required detail records, and the information for each record is complete and accurate, <u>submit the report for validation</u>.

3.2.2.3 Create a New Report Manually

An ED, RP, RP - Adjustment, ER, or ER - Adjustment report can be created manually and the detail records added to it.

Note: Creating a report using the manual entry method does not add any detail records. You must add detail records until the report is accurate and complete.

On the Create and Maintain Reports screen:

1. Click Create New Report Detail.

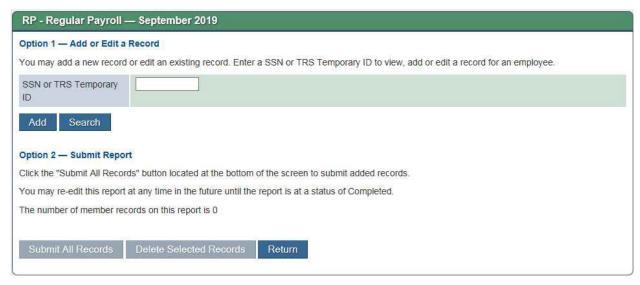
The Create a New Report screen appears.



Create a New Report Screen

- 2. Select the report type from the drop down list.
- 3. Select the report period from the drop down list.
- 4. Click the Manual Entry radio button.
- 5. Click Next.

The Edit Report screen appears.



Edit Report Screen

6. Add records as needed (see Add, Edit, or Delete a Detail Record).

When the report contains all of the required detail records, and the information for each record is complete and accurate, submit the report for validation (see <u>Submit a Report for Validation</u>).

3.2.3 Add, Edit, or Delete Detail Records

3.2.3.1 Add a Report Detail Record

A detail record can be added to a report. The report must have the status of 'Loaded', 'Pending', 'Rejected', or 'Incomplete'.

Note: A report created via Upload cannot be added to or edited while it is in Loaded status. Files created via Manual Entry or Copy Forward can be added to or edited while in Loaded status.

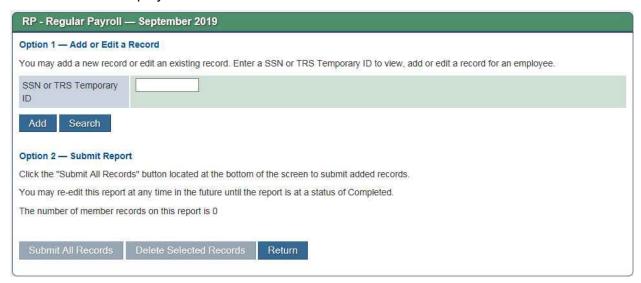
On the Create and Maintain Reports screen:



Create and Maintain Reports Screen

1. Click the **Edit** hyperlink row for the report to edit.

The Edit Report screen appears, populated with a list of the detail records for each included employee or retiree.



Edit Report Screen

2. In the **SSN or TRS Temporary ID** field, enter the Social Security Number (SSN) or TRS Assigned Temporary ID number of the employee or retiree for whom you are adding a record detail.

Note: If adding a detail record to an RP, RP - Adjustment, ER, or ER - Adjustment report, the SSN or TRS Assigned Temporary ID you enter must be for an employee or retiree with a record in the system. That record must also show the person was employed by your reporting employer during the reporting period.

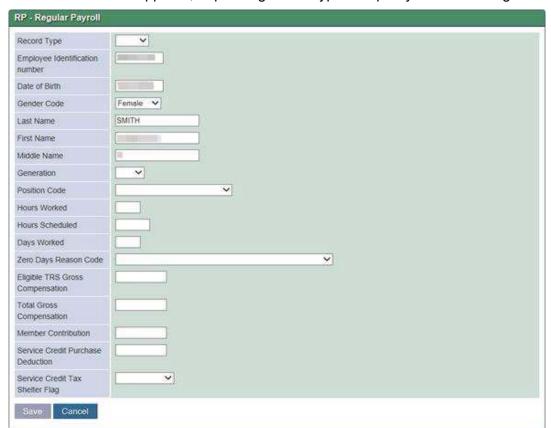
To enter an employee record in the system, submit an ED report that includes an ED20 record for them. This must be done once for each employee.

To establish that the employee was employed by your reporting employer during the reporting period, submit an ED report that contains an ED40 record for them. You cannot submit an ED40 record for an employee until an ED20 record has been created for them, but you can submit both an ED20 and ED40 record in the same ED report.

To report information for a retiree, you must submit an ER report that contains an ER20 record for that person.

If you are creating an RP report, the SSN or TRS assigned Temporary ID cannot be for a retired member. If you are creating an ER report, the SSN must be for a retired member.

3. Click Add.



The ED - Employee Demographic, RP - Regular Payroll or ER - Employment After Retirement screen appears, depending on the type of report you are creating.

Regular Payroll Screen - Example

4. Select the appropriate **Record Type** for the new record.

The screen reloads to display the fields applicable to that type. The record types are:

- For an ED report:
 - **ED20:** Used to report demographic information for a person not previously reported in any ED report
 - ED25: Used to report adjustments to an employee's personal, address, or contact information
 - ED40: Used to report new employment and position records
 - ED45: Used to report adjustments to employment and position records
 - ED90: Used to report employment termination records
- For an RP report:
 - RP20: Used to report an employee's compensation and contribution information
 - **RP25:** Used to report adjustments to an employee's previously reported compensation and contribution information

- For an RP Adjustment report:
 - **RP25**: Used to report adjustments to an employee's previously reported compensation and contribution information
- For an ER report:
 - **ER20:** Used to report employment information, compensation, and surcharges for a retiree
 - ER25: Used to report an adjustment that adds a record to a previously reported employment after retirement report
 - **ER27:** Used to report adjustments that edit a record on an employment after retirement report
- For an ER Adjustment report:
 - **ER25**: Used to report an adjustment that adds a record to a previously reported employment after retirement report
 - ER27: Used to report adjustments that edit a record on an employment after retirement report
- Enter the record details for the employee or retiree. See the ED Employee
 Demographics, RP Regular Payroll, or ER Employment After Retirement screen help
 topic for field definitions.
- 6. Click Save.

The Edit Report screen appears. Repeat these steps for each record to add to the report.

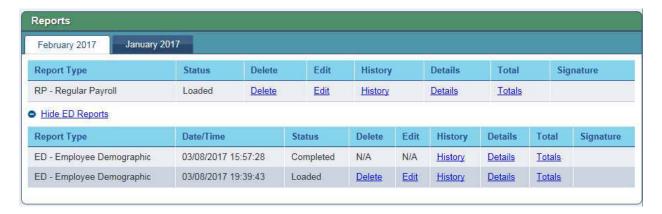
Note: If the information you entered violates a TRS business rule, the record is not saved and the screen reloads to display an error message detailing the issues with the entered information.

3.2.3.2 Edit Existing Report Details

A report detail record can be edited on a report with a status of 'Loaded', 'Pending', 'Rejected', or 'Incomplete'.

Note: A report created via Upload cannot be added to or edited while it is in Loaded status. Files created via Manual Entry or Copy Forward can be added to or edited while in Loaded status.

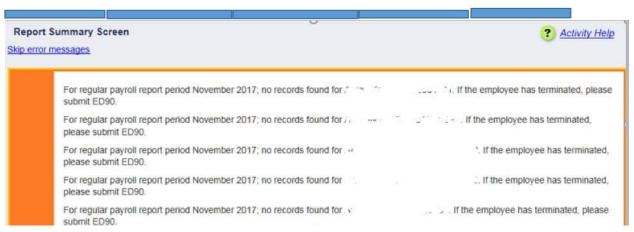
On the Create and Maintain Reports screen:



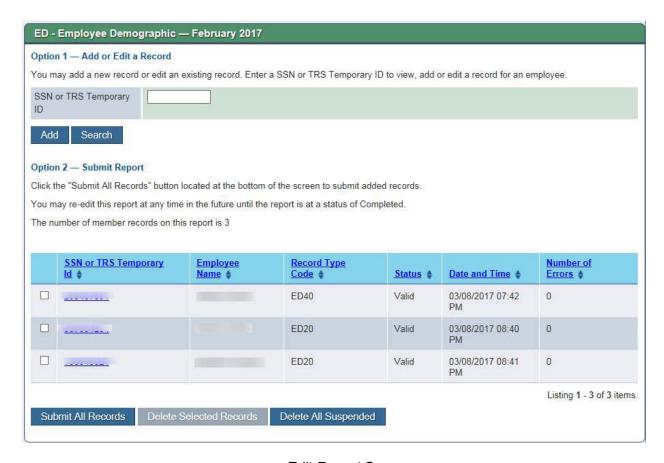
Create and Maintain Reports Screen

7. Click the **Edit** hyperlink row for the report to edit.

The Edit Report screen appears, populated with a list of the detail records for each included employee or retiree.



Note: The **Skip error messages** hyperlink bypasses all the error messages, straight to the Edit Report Screen.

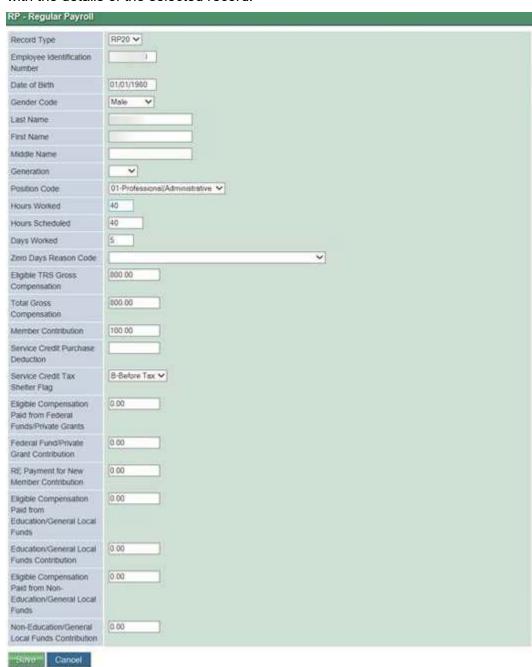


Edit Report Screen

8. Click the SSN or TRS Temporary ID hyperlink for the detail record to edit.

Note1: By default, only the first 10 records appear on this screen. To see more than 10 records, select a different value from the **Records per page** field. Use the **First**, **Last**, page number, **Previous** and **Next** buttons to navigate to additional pages of record details.

Note 2: If you are editing detail records because the report was assigned the 'Rejected' or 'Incomplete' status during the validation process, the records that need to be corrected will have the status of 'Suspended' and the number of errors will be shown.



The ED - Employee Demographics, RP - Regular Payroll or ER - Employment After Retirement screen appears (depending on the type of report you are editing), populated with the details of the selected record.

Regular Payroll Screen

- 9. Update the record as needed.
- 10. Click Save.

A confirmation message appears.

Note: If the information you entered violates a TRS business rule, the record is not saved and the screen reloads to display an error message detailing the issues with the entered information.

3.2.3.3 Delete Existing Report Details

A report detail record can be deleted on a report with a status of 'Loaded', 'Pending', 'Rejected', or 'Incomplete'.

Note: A report created via Upload cannot be added to or edited while it is in Loaded status. Files created via Manual Entry or Copy Forward can be added to or edited while in Loaded status.

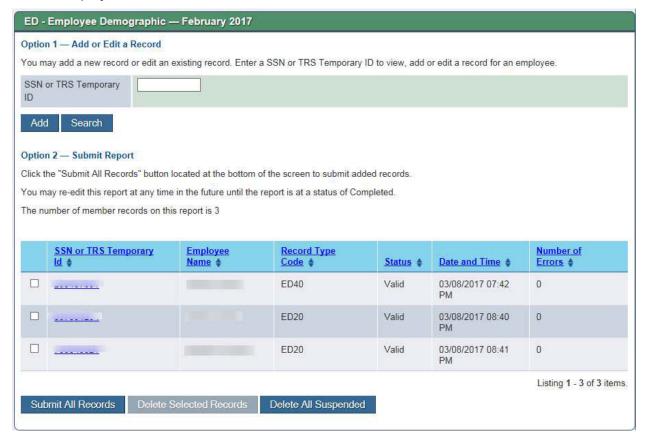
On the Create and Maintain Reports screen:



Create and Maintain Reports Screen

1. Click the **Edit** hyperlink row for the report to edit.

The Edit Report screen appears, populated with a list of the detail records for each employee or retiree.



Edit Report Screen

Note: By default, only the first 10 records appear on this screen. To see more than 10 records, select a different value from the **Records per page** field. Use the **First**, **Last**, page number, **Previous** and **Next** buttons to navigate to additional pages of record details.

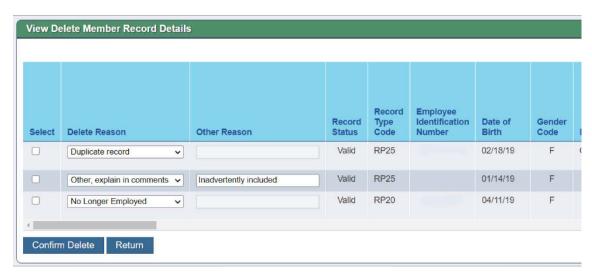
2. Check the box(es) on the row of the detail record(s) to delete.

The **Delete Selected Records** button is activated.

3. Click Delete Selected Records.

Note: All suspended records can be deleted for an ED report by clicking **Delete All Suspended**.

The View Delete Member Record Details screen appears where the reason for deletion can be specified. If "Other" is selected, the reason must be specified under Other Reason.



View Delete Member Record Details screen

After providing a deletion reason for each record, select **Confirm Delete** to remove records from the report and save them for later verification. If **Return** is selected, the system will go back to the report Edit screen and records that were previously selected from deletion remain on the report.

Note 1: Records that are deleted from an ED or RP report must be verified once the report is in a completed status. An email will be sent to any RE contacts with Administration or Signature authority when a deleted records verification is ready for review. Deleted records that need to be verified can be accessed by selecting Deleted Records Verification under My Worklist.

Note 2: The Reports panel on the **View RE Reports** and **Create and Maintain Reports** screens displays "Pending" for reports with deleted and un-verified records.

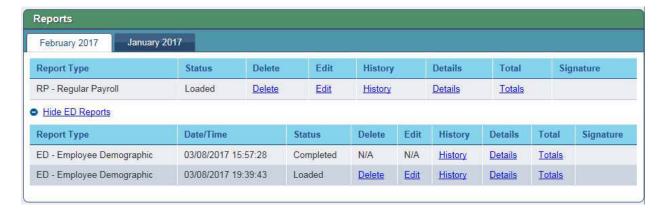
For information about verifying deleted records, see *Deleted Records Verification*

3.2.4 Submit a Report for Validation

All reports must go through the validation process at least once. Reports created via file upload are automatically submitted for validation when the report file is uploaded. Reports created manually or via the copy forward method must be manually submitted for validation.

If a report is not assigned the 'Pending' or 'Completed' status during the initial validation, then, regardless of the method used to create it, it must be corrected and manually resubmitted for validation to check the corrections. The cycle of correcting and validating a report is repeated until the report is assigned to 'Pending' or 'Completed' status.

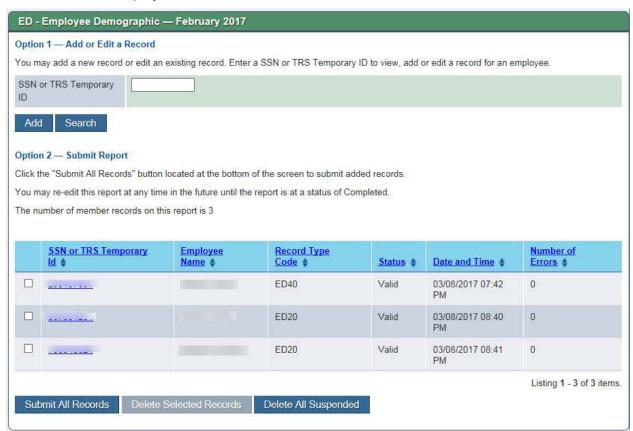
On the Create and Maintain Reports screen:



Create and Maintain Reports Screen

1. Click the **Edit** hyperlink row for the report to submit for validation.

The Edit Reports screen appears, populated with a list of the detail records for each included employee or retiree.



Edit Report Screen

2. Click Submit All Records.

Note: Do not submit a report for validation unless it contains a detail record for each applicable employee or retiree and the information for those detail records is accurate and complete. If you need to edit detail records, see <u>Add, Edit, or Delete a Detail Record</u>.

A confirmation prompt appears.

3. Click **OK** to submit the report for validation.

The Create and Maintain Reports screen appears.

3.2.4.1 Report Validation

Report validation happens approximately every 30 minutes during the day on regularly scheduled work days. During validation, the system checks the report format and detail records for errors and updates the status of each detail record. The status assigned to the detail records determines the status assigned to the report as a whole.

Detail Record Status

A detail record can be assigned any of the following statuses during validation:

- Suspended: The data reported for the employee or retiree violated one or more of the
 validation rules. Suspended records can be edited to remove errors (see <u>Add, Edit, or</u>
 <u>Delete Detail Records</u>).
- **Valid:** The record is in the correct format and the information does not violate any validation rules. All detail records in a report must be assigned a 'Valid' status before a signature can be accepted and the report assigned the 'Completed' status.
- Posted: If it is an ED report, the record is put in 'Posted' status if the record is in the
 correct format, and the information did not violate any validation rules. An employee or
 retiree's record is only updated with the information in the report when the associated
 detail record is 'Posted'. Detail records in an RP, RP Adjustment, ER, or ER Adjustment report are not assigned the 'Posted' status until the report is signed using the
 Submit Signature activity.

Report Status

Based on the status of the detail records, the report is assigned one of the following statuses:

- Pending (RP, RP Adjustment, ER, or ER Adjustment reports only)
- Rejected
- Pending Complete
- Completed
- In-Process (ED reports only)
- Incomplete (ED reports only)

The status assigned to the report determines the next step towards achieving 'Completed' status.

Pending:

 If it is an RP, RP - Adjustment, ER, or ER - Adjustment report, it is put in 'Pending' status if all of the included detail records have a 'Valid' status. When a report is assigned the 'Pending' status, the system automatically sends an email to inform portal users who have the Signature authority that the report is ready for review and signature.

Rejected:

- If it is an RP, RP Adjustment, ER, or ER Adjustment report, the report is assigned 'Rejected' status if one or more detail records have been assigned a status other than 'Valid'.
- If it is an ED report, the report is assigned 'Rejected' status if none of its detail records have been assigned a status of 'Valid'.
- If it is an RP or RP Adjustment report or an ER or an ER Adjustment report, the report is assigned 'Rejected' status if the prior month's report has a status other than 'Completed'. You must investigate the status of the prior month's report and fix the problem based on its status.
- If there is a problem at the report level, the report is assigned 'Rejected' status. If this happens, contact your TRS RE Coach if you need assistance when diagnosing and correcting the issue.

• Pending Complete:

- If it is an ED report and records have been validated with no errors but not yet posted, the report is assigned 'Pending Complete' status
- If it is an RP or RP Adjustment report or an ER or an ER Adjustment report, the report is assigned 'Pending Complete' status after the signature is submitted for the report but before the records are actually posted.

• Completed:

- If it is an ED report and there are no errors on any of the detail records, the report is assigned 'Completed' status. An ED Report does not require a signature.
- If it is a RP, RP-Adjustment, ER, or ER-Adjustment report, the report is assigned 'Completed' status after all records are posted in the report.

In-Process:

• If an ED report, the report is assigned 'In-Process' status if a record for an EIN is determined to be valid but there is currently a record in 'Suspended' status for the same EIN. The system will check again during posting to determine if the record still exists in 'Suspended' status.

Incomplete:

• If an ED report, it is put in 'Incomplete' status if some, but not all, of the included records are in 'Valid' or 'Posted' status.

3.2.4.2 Fixing Validation Issues

Reports with a status of 'Rejected' or 'Incomplete' must be corrected. There are two methods to use to correct errors discovered in an uploaded report:

• Edit the report by adding new detail records, or by editing or deleting existing records status (see Add, Edit, or Delete Detail Records). Once the corrections are complete, you

must manually resubmit the report for validation.

OR

• Delete the report (see <u>Delete a Report</u>), correct the errors using your payroll system, and upload a new file.

3.2.5 Delete a Report

A report and all of its detail records can be deleted.

Note: You cannot delete a report in 'Completed' status and you cannot delete an ED report in 'Incomplete' status.

On the Create and Maintain Reports screen:



Create and Maintain Reports Screen

1. Click the **Delete** hyperlink for the report to delete.

A confirmation prompt appears.

2. Click OK.

A confirmation message appears.

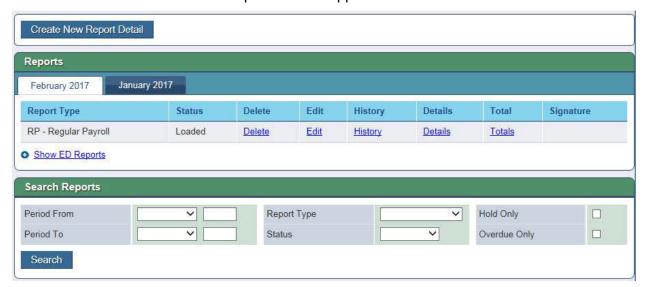
All detail records are deleted from the report.

The report status is updated to 'Deleted'.

3.2.6 Search for and View Reports

Existing reports can be viewed for your reporting employer.

Navigate to Wage & Contribution Reporting > Create and Maintain Reports.
 The Create and Maintain Reports screen appears.



Create and Maintain Reports Screen

An error message appears listing the reports that are overdue, if any.



Note: A report is overdue if the report does not exist in the system or the report details have not been created by the end of business on the due date. The due date for ER reports is the 10th of the following month for all report periods except August, which is the 6th of September. The due date for RP is the 6th of the following month for all report periods. If no reports are overdue, the error message does not appear.

3.2.6.1 View Report Listing

On the Create and Maintain Reports screen:

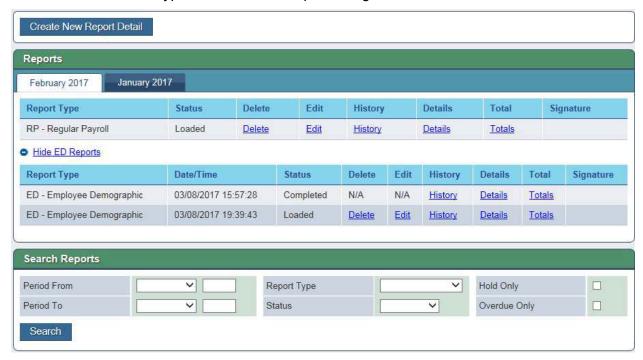
- The RP and ER reports for the current period are listed on the left tab of the Reports panel.
- The previous reporting period's RP and ER reports are listed in the Reports panel on the right tab.
- The ED Reports, RP-Adjustment Reports, and ER-Adjustment reports for the period are listed as hyperlinks.

Note: The hyperlinks only display if that type of report has been created for that period.

- 1. Click the tab to view the current or previous period.
- Click the **Show** hyperlink to show the report listing for any ED or Adjustment reports, if applicable.

The screen expands to display a listing of the reports.

3. Click the **Hide** hyperlink to hide the report listing.

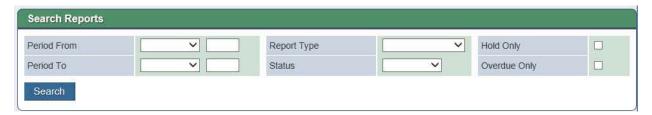


Reports Listing – Hyperlink Expanded

3.2.6.2 Search for Reports

Reports prior to the current or previous reporting period can be searched for using the Search Reports panel of the Create and Maintain Reports screen.

Note: Only reports from the current calendar year and the two prior calendar years are available.



Search Reports Panel

In the Search Reports panel:

- 1. Select the Period From month from the drop down list and enter the year.
- 2. Select the Period To month from the drop down list and enter the year.
- 3. Select the Report Type from the drop down list.

- 4. Select the Status from the drop down list.
- 5. (Optional) Click the Hold Only check box.
- 6. (Optional) Click the Overdue Only check box.
- 7. Click Search.

The reports matching the selection criteria display.



Search Results

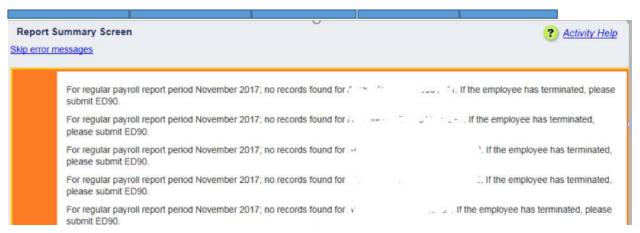
3.2.7 View Report Details

3.2.7.1 View Report Details Using the Editor

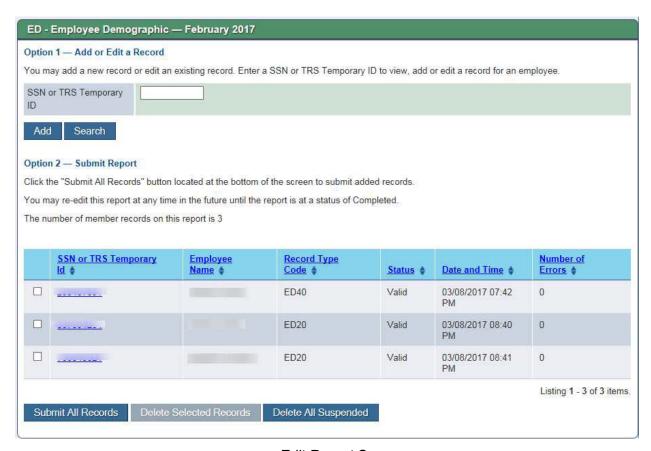
On the Create and Maintain Reports screen:

1. Click the **Edit** hyperlink for the report to view.

The Edit Report screen appears, populated with a summary of each employee or retiree record in the report.

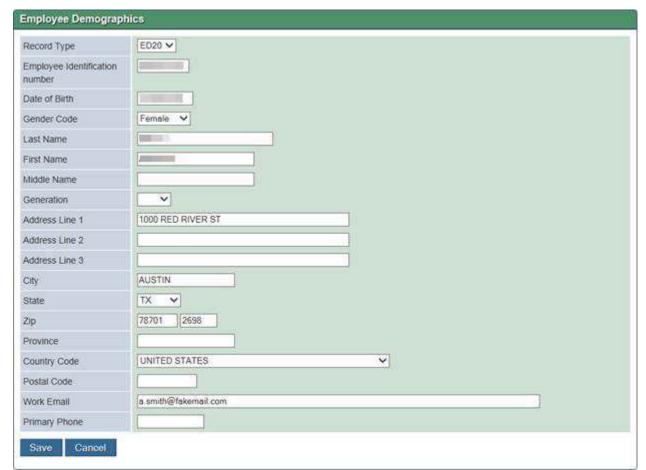


Note: The **Skip error messages** hyperlink bypasses all the error messages, straight to the Edit Report Screen.



Edit Report Screen

2. Click **SSN or TRS Temporary ID** on the row for the employee or retiree whose record details you want to view.



The record detail screen appears, populated with the details of the selected record.

Employee Demographics Record Edit Screen - Example

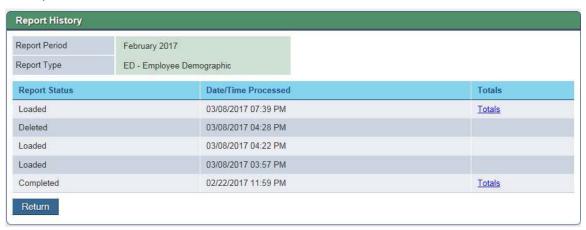
Note: The detail screen that appears is based on the type of record you are viewing.

3.2.7.2 View Report History

On the Create and Maintain Reports screen:

3. Click the **History** hyperlink for the report to view.

The Report History screen appears, populated with a list of changes made to that report's status.



Report History Screen

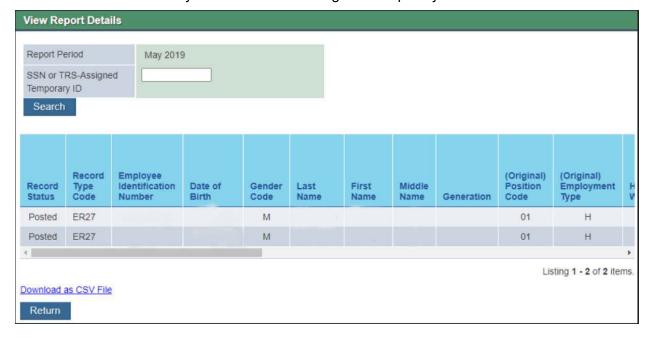
4. Click Return.

3.2.7.3 View Report Detail Records

On the Create and Maintain Reports screen:

1. Click the **Details** hyperlink for the report to view.

The View Report Details screen appears, populated with the details of the employee or retiree records contained in the report. To see a specific employee's record(s), enter their Social Security Number or TRS-Assigned Temporary ID.





View Report Details

Note 1: Use the horizontal scroll bar to view additional columns.

Note 2: By default, only the first 30 records in the report appear on this screen. To see more or fewer than 30 records, select a different value from the **Records per page** field. Use the **First**, **Last**, page number, **Previous** and **Next** buttons to navigate to additional pages of record details.

Note 3: If desired, report details can be downloaded as a CSV (Comma-Separated Value) file by clicking the **Download as a CSV File** hyperlink. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

2. Click Return.

3.2.7.4 View Report Totals

On the Create and Maintain Reports screen:

1. Click the **Totals** hyperlink for the report to view.

The View Report Totals screen appears, populated with the totals for all employee or retiree records in the report.



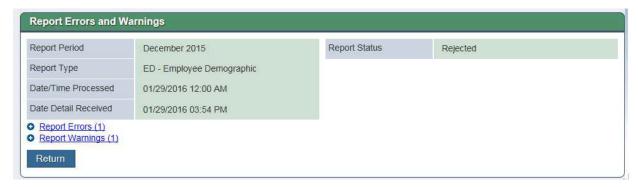
View Report Totals Screen

Note: The report totals screen that appears is based on the type of report you are viewing.

If there are error or warning messages on the report, the **View Errors** and/or **View Warnings** buttons are active.

Click View Errors or View Warnings.

The Report Errors and Warnings screen appears.



Report Errors and Warning Screen

- 3. Click the **Report Errors** hyperlink to expand and view the list of errors created for the rejected report.
- 4. Click the **Report Warnings** hyperlink to expand and view a list of warning messages created for the rejected report.



Report Errors and Warning Screen - Expanded

Note: The SSN, Employee Name, Record Type Code, and Error or Warning Code are all sortable.

5. Click Return.

3.2.7.5 View Signature

1. Click the **Signature** hyperlink for the report you want to view.

The Signature Report Totals screen appears, populated with the totals for all employee or retiree records in the report.



Signature Report Totals Screen

Note: The fields that display are based on the type of report you are viewing.

2. Click Return.

3.2.8 Download multiple reports as a CSV file (ED, RP Adjustment, ER Adjustment)

A CSV file containing information from multiple reports can be downloaded when viewing ED, RP Adjustment, or ER Adjustment reports.

Note: CSV stands for comma-separated values. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

On the Report Summary screen:

- 1. Click **Download Displayed < * > Reports as CSV**. Records will appear in a separate window and can be saved as desired.
 - * ED, RP Adjustment, or ER Adjustment



3.3 Submit Signature

Once an RP, RP - Adjustment, ER, or ER - Adjustment report has been created and all of the included detail records have been assigned the 'Valid' status, the report is put in 'Pending' status. TRS sends an email to the reporting employer users with the Signature authority that a report is ready to be reviewed and 'signed.' Submitting a signature is required before a report of these types is assigned a status of Completed.

Note: The Submit Signature activity is available only to Reporting Employer Portal users with the Signature authority level.

The Reporting Employer Portal provides the ability to perform the following monthly reporting tasks:

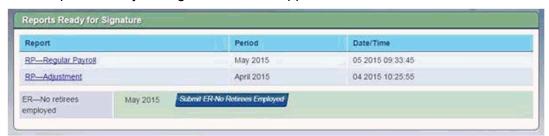
- Submit Signature Accept the Signature
- Submit Signature Reject the Signature
- Submit Signature No Detail Records

3.3.1 Submit Signature - Accept the Signature

When a submitted and validated report has been assigned a status of 'Pending', the sum total of the contribution types for all included employees or retirees must be reviewed and the report 'signed' by accepting those totals as complete and accurate. The reports are not marked as Completed until the signature is accepted.

1. Navigate to Wage & Contribution Reporting > Submit Signature.

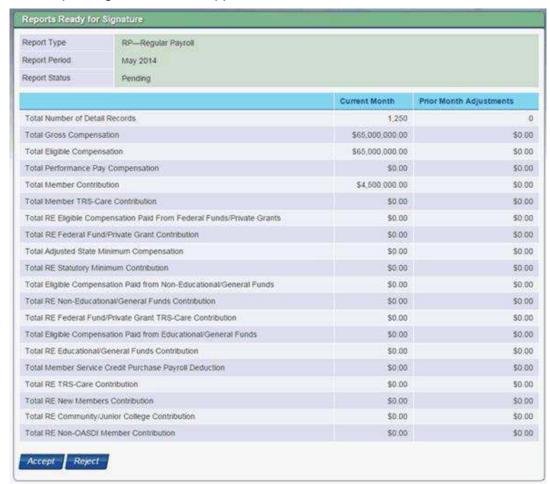
The Reports Ready for Signature screen appears.



Reports Ready For Signature

Note: A link appears for a report only if its detail records have been submitted for validation, the report is in 'Pending' status, all detail records contained in the report are in 'Valid' status, and no Accepted signature record exists for that report.

2. Click the **Report** hyperlink of the report for which you want to submit a signature.



The Report Signature screen appears.

Reports Ready for Signature

Note: The fields that appear on the Report Signature screen depend on the report type and, for Regular Payroll reports, the type of reporting employer.

- 3. Review the information on the Report Signature screen.
- 4. Click Accept.

A confirmation prompt appears.

Click OK.

The Signature Status is updated to Accepted.

Note: Employee or retiree records cannot be added to or deleted from a report once the Signature Status is Accepted. Once a signature is accepted, the report is sent through validation again.

If a report is assigned a Hold status, an email notification is generated to the Reporting Official and Payroll Contact. A TRS representative must remove the hold from the report.

If the report is not assigned the Hold status, it is assigned the 'Completed' status and work on that report is complete. The information from the report is applied to your reporting

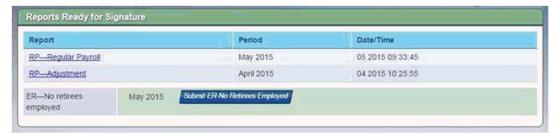
employer's record and/or to the record of any included employee or retiree after the nightly posting job is run for the report.

3.3.2 Submit Signature – Reject the Signature

If the totals are incorrect, the signer has the option to reject them as not complete and accurate.

1. Navigate to Wage & Contribution Reporting > Submit Signature.

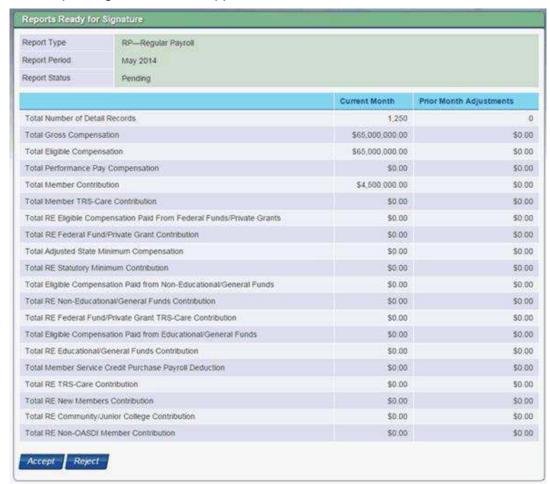
The Reports Ready for Signature screen appears.



Reports Ready For Signature

Note: A link appears for a report only if its detail records have been submitted for validation, the report is in 'Pending' status, all detail records contained in the report are in 'Valid' status, and no Accepted signature record exists for that report.

2. Click the **Report** hyperlink of the report for which you want to submit a signature.



The Report Signature screen appears.

Reports Ready for Signature

Note: The fields that appear on the Report Signature screen depend on the report type and, for Regular Payroll reports, the type of reporting employer.

- 3. Review the information on the Report Signature screen.
- 4. Click Reject.

A confirmation prompt appears.

5. Click OK.

The Signature Status is updated to 'Rejected'.

Note: If a signature is rejected, the report status remains 'Pending'. A Reporting Employer Portal user with the Submit authority level can correct any problems by adding, editing, or deleting detail records.

If a signature is rejected in error, resubmit the report for validation. Once the validation is complete, the report will appear on the Reports Ready for Signature screen.

3.3.3 Submit Signature - No Detail Records

If your reporting employer has no retiree information to report for the month and year displayed, a report can be submitted without any detail records.

1. Click Submit ER-No Retirees Employed.



Reports Ready for Signature

A confirmation prompt appears.

2. Click OK.

A confirmation message appears.

An Employment after Retirement report for the month and year is created and the signature submitted.

4 View Information in the Reporting Employer Portal

4.1 View Employee Information

The Employees menu allows RE Portal users to do the following:

- View Employee Information
- View RE Contacts
- View ORP Participants
- View 401(a)(17) Limit
- View Purchase Payments

4.1.1 View Employee Information

The View Employee Information menu option provides the ability to search for an employee by specifying identifying information and get a view of employee information.

1. Navigate to **Employees > View Employee Information**.

OR

On the home page task panel, click View Employee Information.
 The Search Employee panel of the View Employee screen appears.



View Employee Information Screen -Search Employee Panel

- 3. Enter search criteria for the employee whose information you want to view.

 Note: When entering search criteria, the employee's SSN or TRS-Assigned Temp ID is required in combination with either the Last Name or Date of Birth.
- Click Search.

The Employee Information panel appears, populated with information about the employee who matches the entered search criteria.

The fields that display in this panel depend on the employee's member account status, whether the employee is an ORP participant, and whether or not you are searching for the employee on behalf of a Higher Education reporting employer.

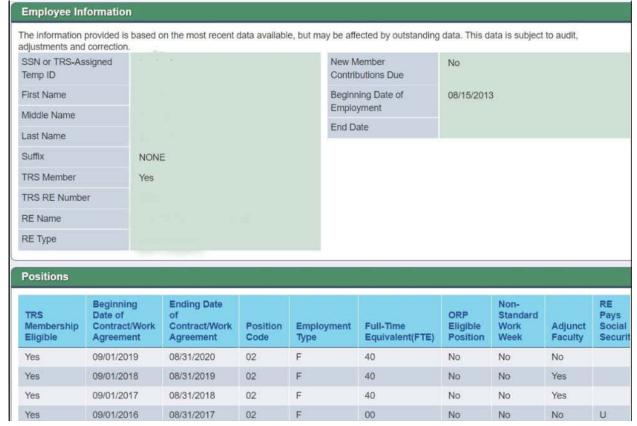


Employee Information Screen – Active member example

Additional information can be obtained using buttons at the bottom of the screen.

Note: All information that's provided was obtained from the RE performing the search.

5. (Optional) Click **View ED Contract Info** to see the employment and position information for the employee.



ED Contract Info - Example

4019 09

submitted for the employee **Employee Information** The information provided is based on the most recent data available, but may be affected by outstanding data. This data is subject to audit, adjustments and correction. SSN or TRS-Assigned New Member No. Temp ID Contributions Due

6. (Optional) View RP Payroll Info to display a history of payroll transactions that were



RP Payroll Info - Example

4.2 **View RE Contacts**

2022

2020

Provides the ability to view the contacts for a reporting employer.

ppon

1. Navigate to Employer Contacts > View RE Contacts.

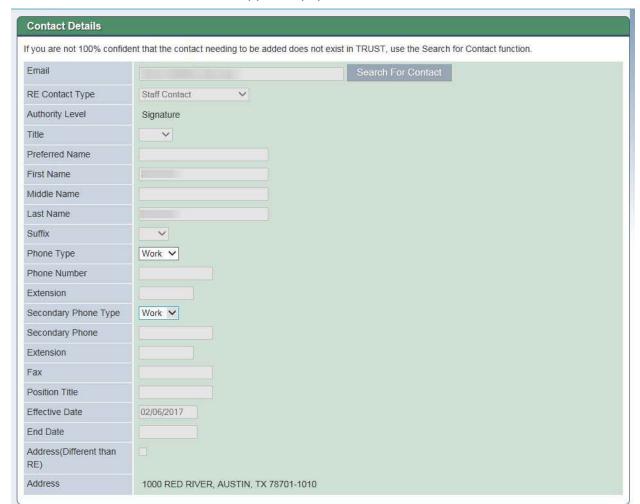
Contact List Display Inactive OAII Active Authority Level Preferred First Name Middle End Date Name Last Name Start Date Title Phone Extension Email Туре Name Head of Institution (123) 456-7890 08/29/2016 Submit 302 Reporting Official 11/08/2016 (123) 300 Signature 456-7890 Staff Contact (123) 456-7890 08/29/2016 No Ms. Access Staff Contact (123) 456-7890 No Ms. 11/08/2016 Access Staff Contact 02/06/2017 Signature 02/07/2017 Staff Contact Submit <

The Contact List screen appears with any existing contacts listed.

Contact List Screen

Note: By default, the contact list is filtered to show only Active contacts. The radio buttons of "Inactive" or "All" can be used to show the contacts by a different status.

2. Click a **Type** link for a contact to view the contact details.



The Contact Details screen appears, populated with the information for that contact.

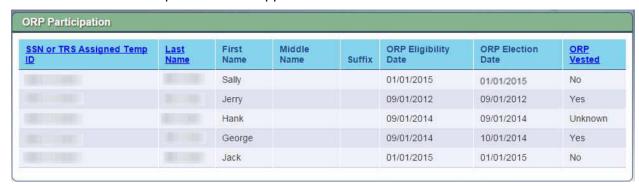
Contact Details screen

4.3 View ORP Participants

The View ORP Participants menu option provides the ability to view employees who have elected to participate in Optional Retirement Program (ORP). This view will help you to know how these members should be reported to TRS.

1. Navigate to Employees > View ORP Participants.

The ORP Participation screen appears.



ORP Participation Screen

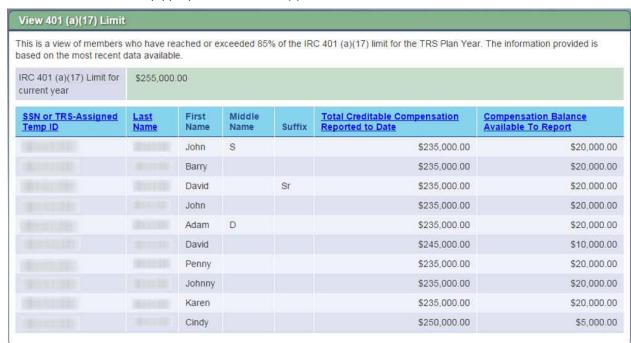
Note 1: By default, member records are displayed in descending order by Social Security Number (SSN) or TRS-Assigned Temp ID. With this sort order, members listed by their TRS-Assigned Temp IDs appear after members listed by their SSN. You can sort the list by Last Name or ORP Vested date by clicking on the respective column header.

Note 2: Only 30 records are displayed on this screen at one time. You can view additional pages of member records by using the Next, Previous, page number, First, and Last buttons.

4.4 View 401 (a)(17) Limit

The View 401 (a)(17) Limit menu option provides the ability to view a list of all members for whom your reporting employer has reported TRS-eligible compensation and/or performance pay in the current TRS plan year, who have an original TRS membership date after 8/31/1996, and who have reached or exceeded 85% of the IRC 401 (a)(17) limit for the TRS Plan Year.

1. Navigate to Employees > View 401 (a)(17) Limit.



The View 401 (a)(17) Limit screen appears.

View 401 (a)(17) Screen

Note 1: By default, member records are displayed in descending order by Social Security Number (SSN) or TRS-Assigned Temp ID. With this sort order, members listed by their TRS-Assigned Temp IDs appear after members listed by their SSN. You can sort the list by Last Name, Total Creditable Compensation Reported to Date, or Compensation Balance Available to Report by clicking on the respective column header.

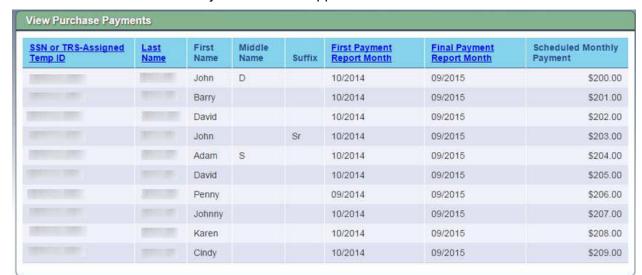
Note 2: Only 30 records are displayed on this screen at one time. You can view additional pages of member records by using the Next, Previous, page number, First, and Last buttons.

4.5 View Purchase Payments

The View Purchase Payments menu option provides the ability to view participants with current purchase payments (installment agreement status of "active") for the RE. The details of the payment plan can be viewed if the participant has chosen payroll deduction as the payment method.

Note: Only participants who have "active" installment purchase agreements with the RE as of the current date are shown.

1. Navigate to Employees > View Purchase Payments.



The View Purchase Payments screen appears.

View Purchase Payments Screen

Note 1: By default, member records are displayed in descending order by Social Security Number (SSN) or TRS-Assigned Temp ID. With this sort order, members listed by their TRS-Assigned Temp IDs appear after members listed by their SSN. You can sort the list by Last Name, First Payment Report Month, or Final Payment Month by clicking on the respective column header.

Note 2: Only 30 records are displayed on this screen at one time. You can view additional pages of member records by using the Next, Previous, page number, First, and Last buttons.

4.6 View RE Ledger

The View RE Ledger menu option allows RE Portal users to do the following:

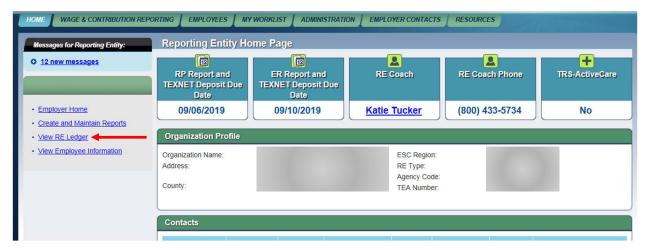
- Search RE Ledger
- View by Contribution Type
- View by Posted Date Range
- View by Reporting Period Range

4.6.1 Search RE Ledger

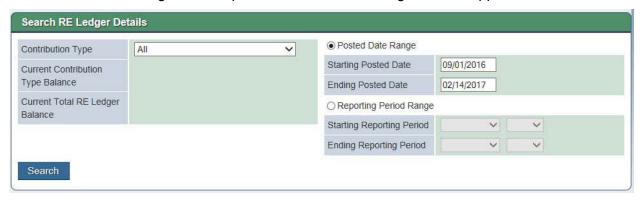
1. Navigate to Wage & Contribution Reporting > View RE Ledger.

OR

2. Use the View RE Ledger link on the left navigation bar on the Home page.



The Search RE Ledger Details panel of the View RE Ledger screen appears.



View RE Ledger Screen - Search RE Ledger Details Panel

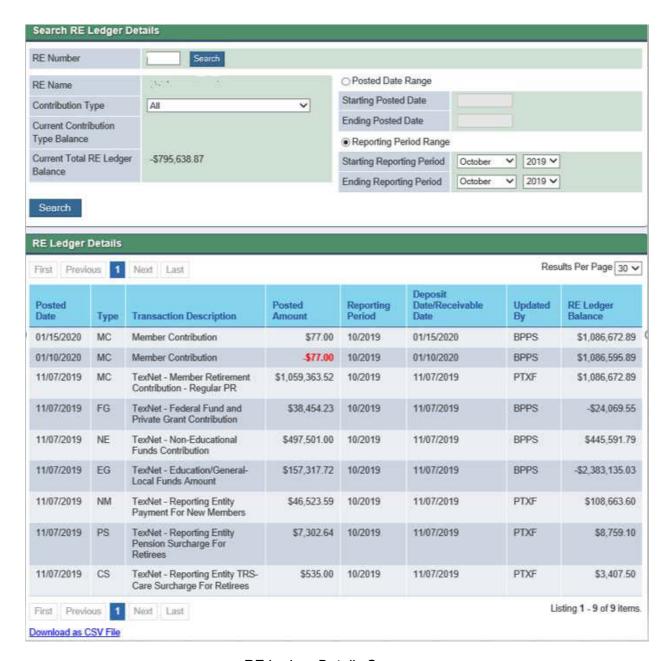
3. Enter information in one or more of the search criteria fields in the Search RE Ledger Details panel.

Note 1: You can use one of two different date range searches to locate ledger entries - Posted Date Range and Reporting Period Range - but not both.

Note 2: If searching by Posted Date Range, neither the Starting Posted Date nor the Ending Posted Date can be a future date. The Starting Posted Date cannot be after the Ending Posted Date.

Note 3: If searching by Reporting Period Range, neither the Start Reporting Period nor the End Reporting Period can be a future date. The Starting Report Period cannot be after the Ending Report Period.

- Click Search.
- 5. The screen reloads to display ledger entries matching the search criteria in the RE Ledger Details panel. Results of the search can be downloaded as a CSV file by clicking the "Download as CSV file" link that appears below ledger entries.



RE Ledger Details Screen

Note: Ledger entries matching the search criteria are grouped by type. Within each group of transactions of a specific type, entries are displayed in descending order by the Posting Date.

6. (Optional) In the Results Per Page field, select the number of matching ledger entries that you want to appear on each page of search results, up to a maximum of 50.

The screen reloads to show the selected number of results.

7. (Optional) Use the **First**, **Previous**, page number, **Next**, and **Last** buttons to navigate through the pages of search results.



4.6.2 View by Contribution Type

To view the RE Ledger by contribution type:

- 1. Select a Contribution Type using the drop down list on the Search RE Ledger Details screen.
- 2. Click Search.

Note: If desired, report details can be downloaded as a CSV (Comma-Separated Value) file by clicking the **Download as a CSV File** hyperlink. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

4.6.3 View by Posted Date Range

To view the RE Ledger by Posted Date Range:

- 1. Select the Posted Date Range radio button on the Search RE Ledger Details screen.
- 2. Enter the Starting Posting Date.
- 3. Enter the Ending Posting Date.
- Click Search.

Note 1: Neither the Starting Posted Date nor the Ending Posted Date can be a future date. The Starting Posted Date cannot be after the Ending Posted Date.

Note 2: If desired, report details can be downloaded as a CSV (Comma-Separated Value) file by clicking the **Download as a CSV File** hyperlink. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

4.6.4 View by Reporting Period Range

To view the RE Ledger by Reporting Period Range:

- 1. Select the Reporting Period Range radio button on the Search RE Ledger Details screen.
- 2. Enter the Starting Reporting Period using the drop down controls.
- 3. Enter the Ending Reporting Period using the drop down controls.
- 4. Click Search.

Note 1: Neither the Start Reporting Period nor the End Reporting Period can be a future date. The Starting Report Period cannot be after the Ending Report Period.

Note 2: If desired, report details can be downloaded as a CSV (Comma-Separated Value) file by clicking the **Download as a CSV File** hyperlink. A CSV file is one that can be imported readily into a spreadsheet application, such as Microsoft Excel, where each value separated by commas corresponds to a column in the spreadsheet.

5 Activities in the Reporting Employer Portal

5.1 Process Refund or ORP Election Certification

Account refunds and ORP elections can be certified through the RE Portal. You can view and respond to TRS certification requests to certify the information.

Note: Only outstanding certifications are shown. Any completed certifications do not display.

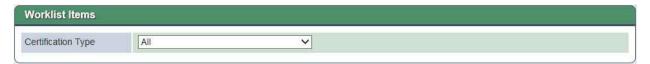
The Certifications menu provides the ability to perform the following tasks:

- Process Refund Certification
- Process ORP Certification

5.1.1 Process Refund Certification

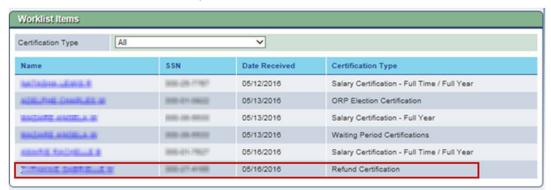
1. Navigate to MY WORKLIST > Certifications.

The Certifications screen appears.



Certifications Screen

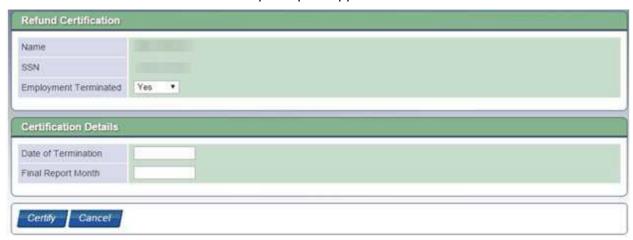
2. (Optional) Select "Refund Certification" from the Certification Type drop down list. The Worklist Items list displays the certifications.



Refund Certification Work Items

3. Click the hyperlink for a participant's name.

The Certification screen for the participant appears.



Refund Certification

- 4. Enter the Certification Details for the participant.
- 5. Click Certify.

A confirmation prompt appears.

6. Click OK.

The certification is sent to TRS.



If a certification was sent and the RE chose to submit an ED90 instead, the certification will be cancelled.

5.1.2 Process ORP Election Certification

1. Navigate to MY WORKLIST > Certifications.

The Certifications screen appears.



Certifications Screen

2. (Optional) Select "ORP Election Certification" from the Certification Type drop down list.

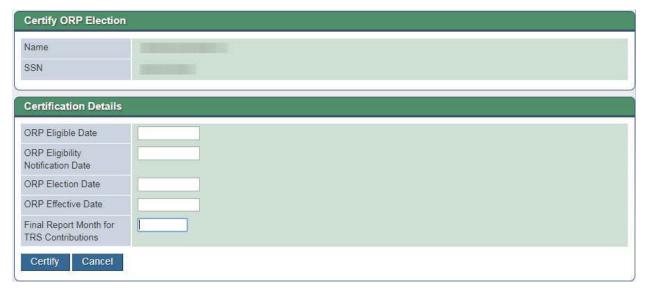
The Worklist Items list displays the certifications.



ORP Election Certification Work Items

3. Click the hyperlink for a participant's name.

The Certification screen for the participant appears.



ORP Election Certification

- 4. Enter the Certification details for the participant.
- 5. Click Certify.

A confirmation prompt appears.

6. Click OK.

The certification is sent to TRS.

5.2 Certify Performance Pay

Performance pay certifications can be sent to TRS.

1. Navigate to MY WORKLIST > Certifications.

The Certifications screen appears.



Certifications Screen

2. (Optional) Select "Performance Pay Certification" from the Certification Type drop down list.

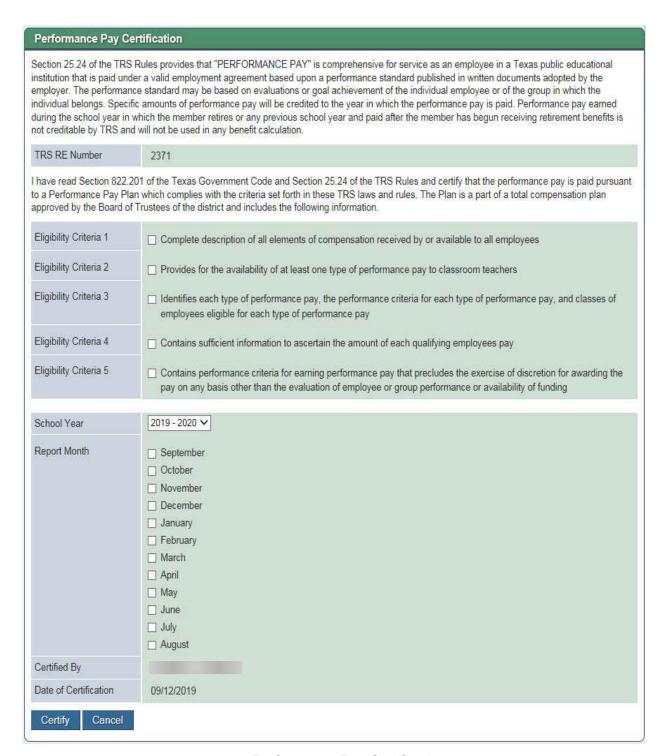
The Worklist Items list displays the certifications.



Performance Pay Certifications

3. Click the Add Performance Pay Certification hyperlink.

The Performance Pay Certification details screen appears.



Performance Pay Certification

- 4. Review the information displayed on the screen.
- 5. Click each Eligibility Criteria check box to confirm the payment meets all the criteria to be eligible for Performance Pay.
- 6. Select the School Year from the drop down list.

- 7. Click the check box(es) for all of the Report Months.
- 8. Enter the Certification Details for the payment
- Click Certify.

A confirmation prompt appears.

10. Click **OK.**

The certification is sent to TRS.

5.3 Process Salary or Waiting Period Certification

This process will allow the user to provide TRS with the requested salary/waiting period certifications.

Use this activity to perform the following tasks:

• Process Salary Certification – Full Year

Used to respond to a TRS request to certify the salary that would have been earned had the member been employed full-time in addition to reemployment dates due to USERRA service.

Process Salary Certification – Full Time / Full Year

<u>Used to respond to a TRS request to certify the salary that would have been earned</u> had the member been employed full-time for a full year.

Process Waiting Period Certification

Used to respond to a TRS request to certify the number of days the member worked during and after the 90 day waiting period.

Navigate to MY WORKLIST > Certifications.

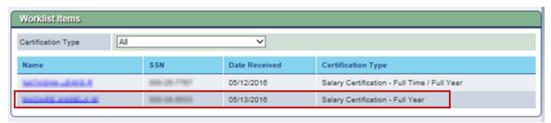
The Certifications screen appears.

5.3.1 Process Salary Certification – Full Year

On the Certifications screen:

1. (Optional) Select "Salary Certification – Full Year" from the Certification Type drop down list.

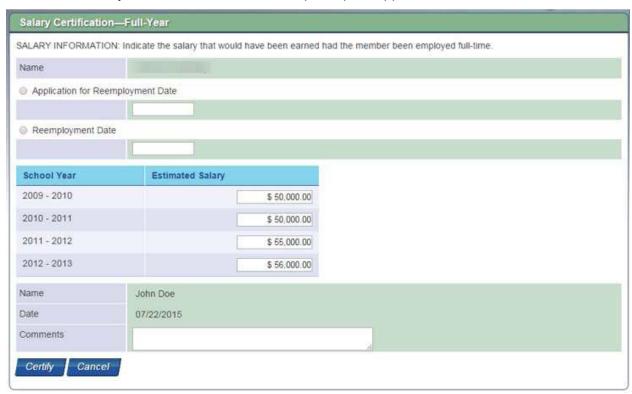
The Worklist Items list displays the certifications.



Salary Certification – Full Year Work Items

2. Click the hyperlink for a participant's name.

The Salary Certification screen for the participant appears.



Salary Certification - Full Year Screen

- 3. Update the certification information as needed.
- 4. (Optional) Enter any pertinent comments.
- 5. Click Certify.

A confirmation prompt appears.

6. Click OK.

The certification is sent to TRS.

5.3.2 Process Salary Certification – Full Time / Full Year

1. (Optional) Select "Salary Certification – Full Time / Full Year" from the Certification Type drop down list.

The Worklist Items list displays the certifications.



Salary Certification - Full-Time / Full Year Work Items

2. Click the hyperlink for a participant's name.

The Salary Certification – Full Time / Full Year screen for the participant appears.



Salary Certification - Full Time / Full Year Screen

- 3. Update the certification information as needed.
- 4. (Optional) Enter any pertinent comments.
- 5. Click Certify.

A confirmation prompt appears.

6. Click OK.

The certification is sent to TRS.

5.3.3 Process Waiting Period Certification

On the Certifications screen:

 (Optional) Select "Waiting Period Certifications" from the Certification Type drop down list

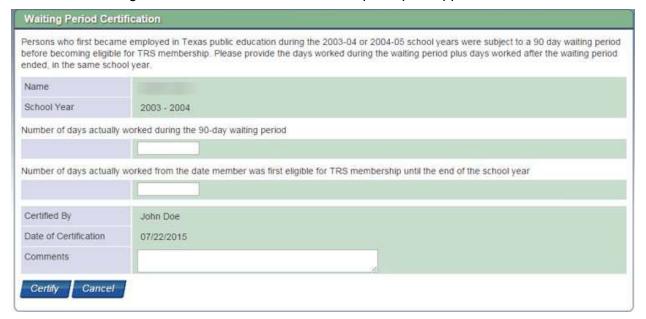
The Worklist Items list displays the certifications.



Waiting Period Certification Work Items

2. Click the hyperlink for a participant's name.

The Waiting Period Certification screen for the participant appears.



Waiting Period Certification Screen

- Update the certification information as needed.
- 4. (Optional) Enter any pertinent comments.
- 5. Click Certify.

A confirmation prompt appears.

6. Click OK.

The certification is sent to TRS.

5.4 Employment After Retirement Certifications

These activities provide the ability to certify 1) the actual days worked by a retiree who worked for two or more reporting employers during a reporting period and 2) .the months in which a retiree will work full time.

1. Navigate to MY WORKLIST > Certifications.

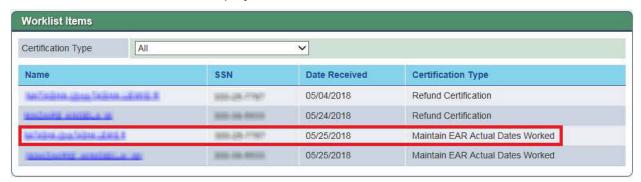
The Certifications screen appears.

5.4.1 Maintain EAR Actual Dates Worked

On the Certifications screen:

1. (Optional) Select "Maintain EAR Actual Dates Worked" from the Certification Type drop down list.

The Worklist Items list displays the certifications.



Worklist Items - Maintain EAR Actual Days Worked

2. Click the hyperlink for a participant's name.



The Select Actual Days Worked screen for the participant appears.

Select Actual Worked Days Screen

- 3. On the calendar, click the actual days that were worked by the retiree during the report period.
- 4. Enter any pertinent comments.
- 5. Click Certify.

A confirmation prompt appears.

6. Click OK.

The certification is sent to TRS.

5.4.2 EAR Full time Certification

On the Certifications screen:

1. (Optional) Select "EAR Full Time Certification" from the Certification Type drop down list.

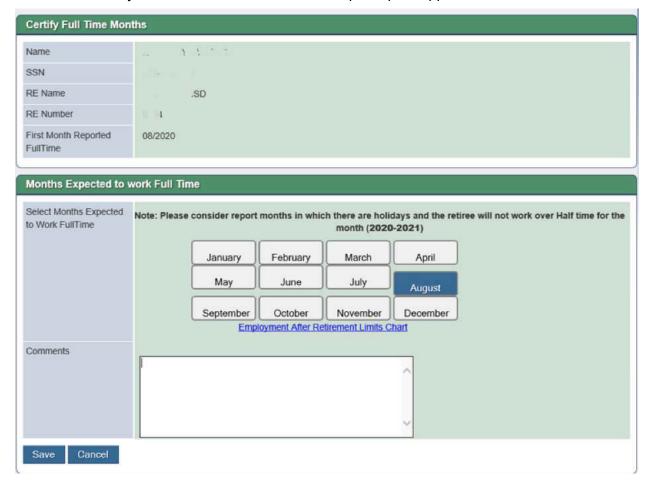
The Worklist Items list displays the certifications.



Worklist Items -EAR Full Time Certification

2. Click the hyperlink for a participant's name.

The Certify Full Time Months screen for the participant appears.



Certify Full Time Months with Months Expected to work Full Time

- 3. In the bottom panel, select the months in which the retiree will work full time.
- 4. Enter any pertinent comments.
- 5. Click Save.

A confirmation prompt appears.

Click OK.

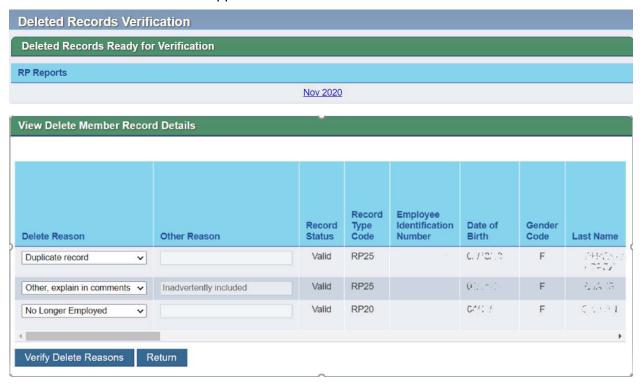
The certification is sent to TRS.

5.5 Deleted Records Verification

Records that are deleted from a report must be verified. The verification must be completed prior to the Signature for an RP or ER report. An email will be sent to any RE contacts with Administration or Signature authority when a deleted records verification is ready for review.

1. Navigate to MY WORKLIST > Deleted Records Verification.

The verification screen appears where deleted records can be viewed and verified. .



View Delete Member Record Details Screen (for verification)

- 2. If all data on the screen is correct, click **Verify Delete Reasons**. The report will be removed from the Deleted Records Ready for verification list and you'll see a confirmation bar, letting you know that information was saved. If the specified reason is not correct, update the reason before verifying. If the record was deleted in error, it will need to be re-added to the file.
- 3. (Optional) Click **Return** to be returned to the previous screen.

Note 1: TRS is able to re-send the verification if errors are found after verification.

Note 2: The Reports panel on the View RE Reports and Create and Maintain Reports screens displays "Verified" for reports with deleted and verified records. It will show "Pending" if the Verification has not been completed.

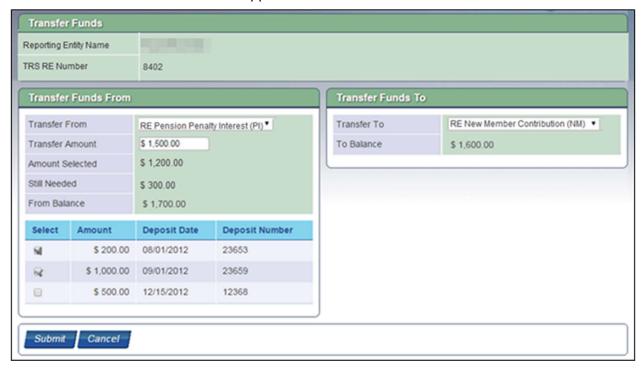
5.6 Transfer In – Transfer Out

This activity provides the ability to transfer funds to and from contribution types within the same transfer group.

Note: Not all transfers are allowable. You will receive an error if you select to transfer funds between contribution types that are not allowed.

1. Navigate to **Administration > Transfer Funds**.

The Transfer Funds Screen appears.



Transfer Funds Screen

- 2. Select the Transfer From contribution type from the drop down list.
 - The balance for the selected contribution type and associated cash receipts displays in the From Balance field.
- 3. Select the Transfer To contribution type from the drop down list.
 - The balance associated with the selected contribution type displays in the To Balance field.
- 4. Enter the Transfer Amount.

5. Click the Select check box(es) for the receipts to be included in the transfer.

As receipts are selected, the system will update the Amount Selected and Still Needed amounts.

Note: If a cash receipt is selected that has an unallocated amount greater than the amount to be transferred, the Amount Selected displays the value of the Transfer Amount and the Still Needed field displays \$0.00.

6. Click Submit.

A confirmation prompt appears.

7. Click **OK**.

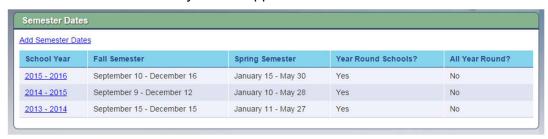
A confirmation message appears.

5.7 Add New Semester Dates

TRS requires REs to report the semester begin and end dates for each school year. This information is used to calculate service credit for members who retire at the end of a fall semester. If the member works the entire fall semester, they can earn a year of service credit, even though the number of days is less than the normal days required. REs are responsible for entering in the semester begin and end dates prior to each school year.

1. Navigate to **My Worklist > Maintain Semester Dates**.

The Semester Dates history screen appears.



Semester Dates History



Clicking the hyperlink for a School Year opens the Semester Dates detail screen to view the existing information for the school year. These records cannot be edited.

2. Click the Add Semester Dates hyperlink.

The Add Semester Dates detail screen opens.



Add Semester Dates

3. Select the Fiscal School Year from the drop down list

- 4. Select the Begin Date and End Date for each semester.
- 5. Use the radio buttons to respond to the questions.
- 6. Click Save.

A confirmation prompt appears.

7. Click OK.

A confirmation message appears.