TRS-Care Health Education Fairs for 2025 Benefits



8–8:30 a.m. 8:30–9 a.m. 9–9:35 a.m. 9:35–9:45 a.m. 9:45–10:05 a.m. 10:05–10**-**15 a.m. 10:15–11:15 a.m. 11:15–11:25 a.m. 11:25 a.m.–12 p.m.

Let's Move Session with SilverSneakers TRS-Care Video Screening TRS-Care Medicare Advantage Presentation (65+) Break TRS to You: Agency Update Break 🔰 TRS-Care Dental and TRS-Care Vision Presentation Break **TRS-Care Standard Presentation (under 65)**





TRS-Care Medicare Advantage 2025 Benefits

For TRS Retirees and Eligible Dependents Aged 65-plus / Medicare-Eligible

What's New in 2025? A Year of Enhancements

TRS-Care Medicare Advantage will have lower premiums for the 2025 plan year. In future years, we'll need to determine limited increases based on market trends and rising health care costs.

Limited-Time Enrollment Opportunity allows Medicareeligible TRS retirees and their eligible dependents to enroll in or rejoin TRS-Care Medicare Advantage.

Dental and Vision Benefits are coming to TRS-Care on January 1, 2025. Enrollment starts October 1, 2024.



TRS-Care Medicare Advantage Premiums for 2025

Participants will save between \$720 – \$4,884 annually.

	2024	2025	Monthly Savings	
Retiree Only	\$135	\$75	-\$60	-\$720
Retiree + Spouse	\$529	\$280	-\$249	-\$2,988
Retiree + Child(ren)*	\$468	\$408	-\$60	-\$720
Retiree + Family*	\$1,020	\$613	-\$407	-\$4,884

* TRS reduces premiums for retirees with disabled children (regardless of the disabled child's age) by \$200 in tiers with covered children.





TRS Chief Health Care Officer, Katrina Daniel





Who can enroll in TRS-Care?

If you're eligible for TRS-Care, that means you worked for — and paid for — this benefit. You earned it!



A service retiree is not eligible to enroll in TRS-Care if they are eligible for ERS, UT System or A&M System health benefits.





Medicare is federal health insurance that you pay for with your FICA tax. FICA is a U.S. federal payroll tax. It stands for the Federal Insurance Contributions Act. Your employers deducted FICA tax from your paychecks. Medicare is for:









Pop Quiz!

What's the buzz on TRS-Care in 2025?

- A. Lower TRS-Care Medicare Advantage premiums
- B. Limited-Time Enrollment Opportunity through March 2026
- C. TRS-Care Dental and TRS-Care Vision Benefits
- D. All the above.

The answer is D! 2025 will bring lower TRS-Care Medicare Advantage premiums, a limited-time enrollment opportunity and dental and vision benefits to TRS-Care!

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.





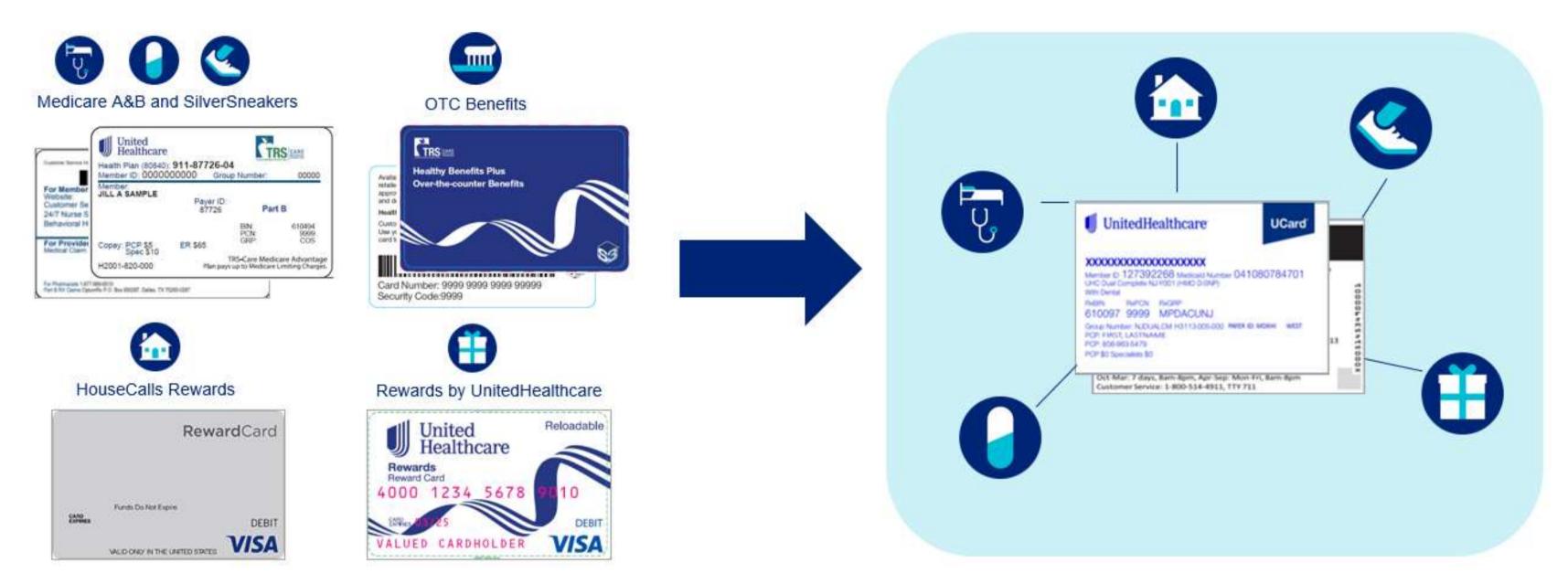


TRS-Care Medicare Advantage 2025 Benefits

UnitedHealthcare®

A Simpler Experience in 2025: One UCard in place of four!

In 2024, 4 cards: Medical, OTC, HouseCalls & Rewards



Use your 2025 UCard at any provider office or pharmacy, buy your OTC health benefits and access participating gym facilities (SilverSneakers)!



In 2025: UCard

TRS-Care Medicare Advantage: No Benefit Changes for 2025

Benefit coverage	In-Network &
Primary care provider (PCP) office visit	\$5 copay
Specialist office visit	\$10 copay after d
Urgent care	\$35 copay
Emergency room	\$65 copay
Inpatient hospitalization	\$500 per stay afte
Outpatient surgery	\$250 copay after
Medical virtual visits*	\$0 visit using Am

* Not all network providers offer virtual care. Virtual visits may require video-enabled smartphone or other device. Not for use in emergencies.



Out-of-Network

deductible

- ter deductible
- deductible
- nWell, Doctor on Demand and Teladoc



TRS-Care Medicare Advantage Additional Benefits

Benefit coverage	In-Network &
Outpatient laboratory services	\$0 after deductibl
Physical therapy	\$5 copay after de
Outpatient radiology services	5% coinsurance a
Durable medical equipment	5% coinsurance a
Chiropractic services Routine chiropractic services	5% coinsurance f Medicare-covered your deductible is
	Includes 20 visits 5% coinsurance f





Out-of-Network

le

- eductible
- after deductible
- after deductible
- for each
- ed visit after
- s met

s per plan year. for each visit after deductible.



TRS-Care Medicare Advantage Preventive Services

Benefit coverage	In-Network &
Annual physical	No charge
Annual wellness visit	No charge
Immunizations	No charge
Breast cancer screenings (every 12 months)	No charge
Colon cancer screenings (benefit enhanced for high-risk)	No charge





Out-of-Network



Healthy Benefits Plus: \$40 every 3 months for over-the-counter products

Routine Transportation: 24 one-way or 12 round trips per year for medical appointments and pharmacy trips

In-Home Personal Care: help with daily tasks such as laundry, mopping, organizing, watering plants and more

SilverSneakers^{®:} free basic gym membership and group exercise classes at some locations

Hearing Exam and Hearing Aid Allowance: no cost annual routine hearing exam and \$500 every 3 years for hearing aids







24/7 Access to Virtual Doctor Visits

Ask questions, get a diagnosis or even get a medication prescription sent to your pharmacy.

You will never be asked to provide payment for this service Telephonic only enrollment option with Teladoc, no computer or mobile device necessary

Find a list of participating virtual visit providers by logging in to retiree.uhc.com/TRS-CareMA

This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. Providers cannot prescribe medications in all states.







Have a yearly in-home checkup to help stay on top of your health between regular doctors' visits.

\$0 one-hour checkup by a licensed health care provider Head-to-toe exam and health screenings identify health risks and provide health education You and your regular doctor will get a visit summary

Prefer a video visit? HouseCalls also offers virtual video visits.

*HouseCalls may not be available in all areas.







Pop Quiz!

What's the buzz on TRS-Care Medicare Advantage in 2025?

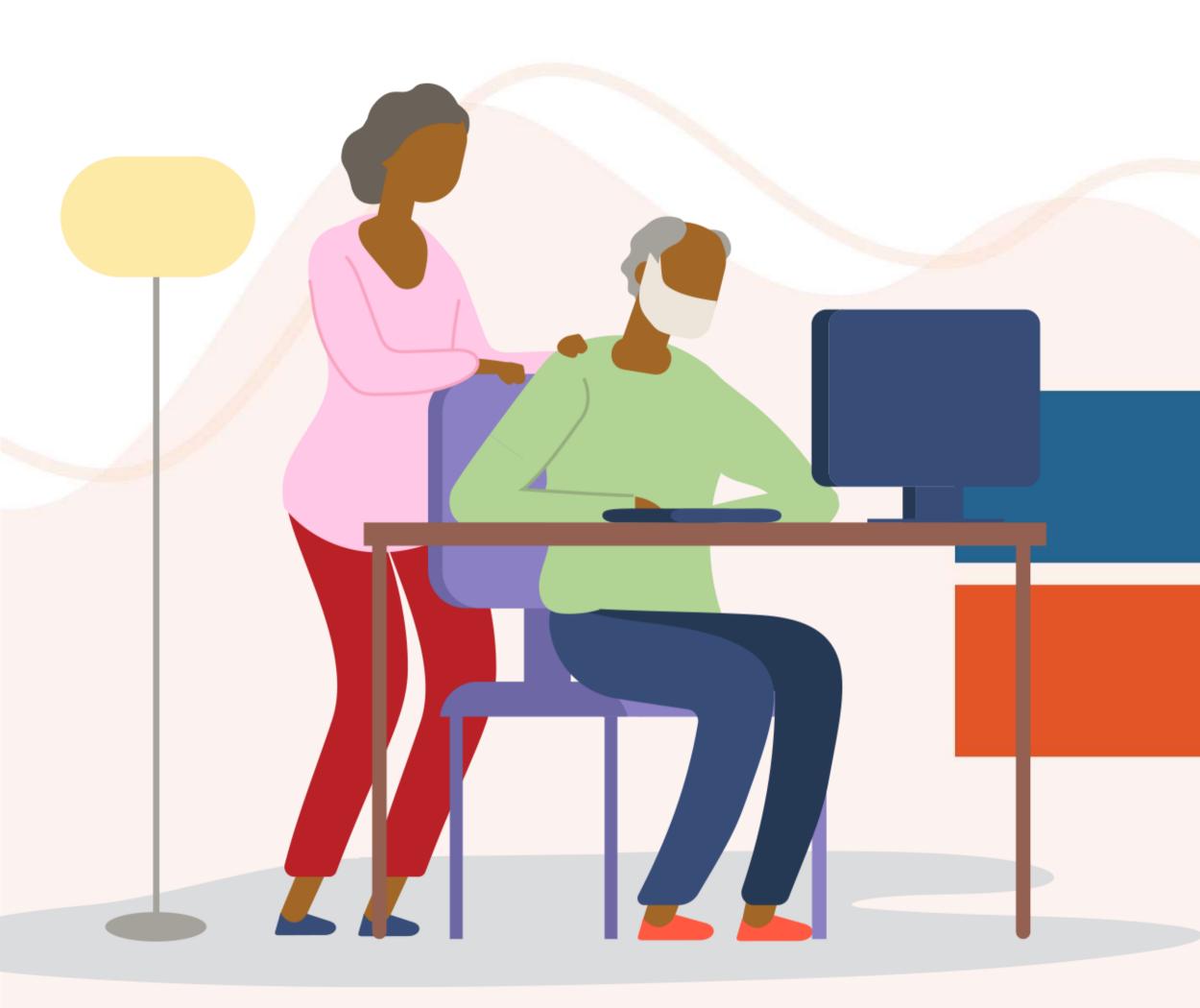
- A. UCard: 4 cards in 1 (medical, OTC, HouseCalls, rewards)
- B. No benefit changes
- C. Lower premiums
- D. All the above

The answer is D! 2025 will bring a new all-in-one ID card, the same great benefits and lower premiums to TRS-Care Medicare Advantage!

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.









TRS-Care Medicare Rx® 2025 Plan Year Benefits

Express Scripts[®]

TRS-Care Medicare Rx[®] Benefits

- □ Richer benefits than individual Part D plans
- No large out-of-pocket costs for brand or specialty drugs
- Access to a broad network of pharmacies
- 90-day supply option through Express Scripts Home **Delivery Pharmacy or retail pharmacies**
- Predictable copays









TRS-Care Medicare Rx Copays

Drug Tier	Up to 31-Day Supply at Retail
Generic Drugs	\$5 copay
Preferred Brand Drugs	\$25 copay
Non-Preferred Drugs	\$50 copay
Specialty or High-Cost Tier (Limited to 31-day supply)	\$50 copay



Up to a 90-Day Supply at Retail Pharmacies or Express Scripts® Home Delivery Pharmacy

\$15

\$70

\$125

N/A



Medicare Part D Drug Payment Stages

Participant: You pay copays (or less) through all stages in 2025

Part D Drug Payment Stages

1. Deductible Stage (\$590 for 2025):

2. Initial Coverage Limit Stage (N/A): You pay your copay

3. Catastrophic Stage (over \$2,000): You pay \$0



TRS-Care Medicare Rx

No pharmacy deductible, you pay your copay



Medicare Part D Drug Payment Stages

SCENARIO: Ronald takes Jakafi 10mg (specialty brand) at a 31-day supply. The cost of this medication is \$3,667.65. Here's what would happen with a "marketplace" plan vs. TRS-Care Medicare

Rx®:

PHASE	Marketplace Plan	TRS-Care Medicare Rx®	Savings with TRS
Deductible	\$590.00	\$0.00	\$590.00
Initial Coverage Limit (\$2,000 TROOP)	\$769.41	\$50.00	\$719.41
Catastrophic Phase	\$0.00	\$0.00	\$0.00





Diabetic Supply Coverage

Meters, Lancets and Test Strips: Use your TRS-Care Medicare Advantage (UnitedHealthcare) card at the pharmacy to get these supplies at **no added cost to you**.

Needles and Syringes: Use your TRS-Care Medicare Rx (Express Scripts) card to fill these through a participating pharmacy (like CVS, HEB, Walgreens, Walmart or Target) or via Express Scripts home delivery. These are at **no added cost to you.**







Communications from TRS-Care Medicare Rx[®]

Joining us soon? You'll get:

- Turning 65 Packet from TRS 90 days before 65th birthday month. Contains summary of benefits.
- Welcome Kit from Express Scripts Have to mail within 10 days after CMS approval.

You can only have one Part D plan at a time. If you have Part D coverage when you join TRS-Care Medicare Rx[®], you will be disenrolled from the other plan.









Pop Quiz!

What's the buzz on TRS-Care Medicare Rx in 2025?

- A. No more Coverage Gap Stage (donut hole)
- B. The same great benefits as 2024
- C. Lower premiums
- D. All the above

The answer is D! Your 2025 TRS-Care Medicare Rx coverage has no donut hole stage and the same great benefits at a lower premium!

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.











TRS-Care Eligibility and Enrollment (TRS) 888-237-6762, Mon-Fri, 7 a.m. - 6 p.m. www.trs.texas.gov

Medical Benefits (UnitedHealthcare[®]) 866-347-9507 (TTY: 711), Mon-Fri, 7 a.m. – 6 p.m. www.uhcretiree.com/trs-carema

Prescription Drug Benefits (Express Scripts[®]) 844-863-5324 (TTY 711), 24 hours a day, seven days a week express-scripts.com/trscaremedicarerx

Share Your Feedback



TRS-Gare Health Education Fairs for 2025 Benefits

9:35–9:45 a.m. **UP NEXT:** 9:45–10:05 a.m. 10:05–10:15 a.m. 10:15–11:15 a.m. 11:15–11:25 a.m.

Break

TRS to You: Agency Update Break **TRS-Care Dental and TRS-Care Vision Presentation** Break 11:25 a.m.–12 p.m. TRS-Care Standard Presentation (under 65)

Share Your Feedback





CARE





TRS to You

Agency Update at the TRS-Care Health Education Fair for 2025 Benefits

Agenda

Introduction

Your Pension Trust Fund

TRS News: What's Ahead for 2025

Key Resources

We Want to Hear from You!

TRS to You: Agency Update – 2024 TRS-Care Health Education Fair



PRESENTED BY: Beth Hallmark Chief Communications Officer



TRS at a Glance



TRS Mission: Improving the retirement security of our members by prudently investing and managing the trust assets and delivering benefits that make a positive difference in their lives.

The Board of Trustees act as fiduciaries. To comply with fiduciary standards, money held in trust must be used exclusively for the benefit of TRS members.





TRS Board of Trustees



Robert H. Walls, Jr., Chairman

San Antonio Business and Legal Executive Direct appointment



Nanette Sissney, Vice Chair

Whitesboro Retired School Counselor and Former Teacher At-Large nominated



Michael Ball Argyle Retired School District CFO Active member nominated



David Corpus

Humble Bank Executive/President SBOE nominated



Dick Nance

Hallettsville **Retired Teacher** Retiree nominated



John R. Rutherford

Houston Retired Energy and Finance Executive Direct appointment



Brittny Allred

Dallas Investment Executive **SBOE** nominated



John Elliott

Austin Law Firm Partner Direct appointment



Elvis Williams

Fair Oaks Ranch Assist. Superintendent of Operations Active member nominated

Your Funds at a Glance

TRS manages three separate trust funds to provide pension and health care benefits.

- **TRS Pension Trust Fund** provides current and future retirement benefits for over two million individuals. This includes over 489,000 annuitants (retirees and beneficiaries) and over 1.5 million active employees. Approximately 96% of public educators do not earn Social Security.
- **TRS-Care** provides retiree health care benefits to ~216,000 participants.
- **TRS-ActiveCare** provides active employee health care benefits to ~425,000 participants.







Your Pension Trust Fund

The TRS Pension Trust Fund is Actuarially Sound

TRS Pension Fund Valuation	Aug. 31, 202
Trust Fund Value	\$187.2 Billio
Unfunded Actuarial Accrued Liability (UAAL)	\$57.9 Billion
Funding Period	29 Years
Investment Return	3.8%

Source: TRS actuary, GRS' 2023 Actuarial Valuation (AV) Report and TRS 2023 ACFR. Note: GRS uses an estimated yield on market value investment return. Actuarial valuations are prepared annually, as of Aug. 31 of each year. During legislative years, a Feb. 28th valuation update is provided.

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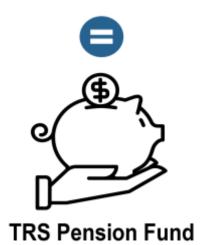








Investment Returns



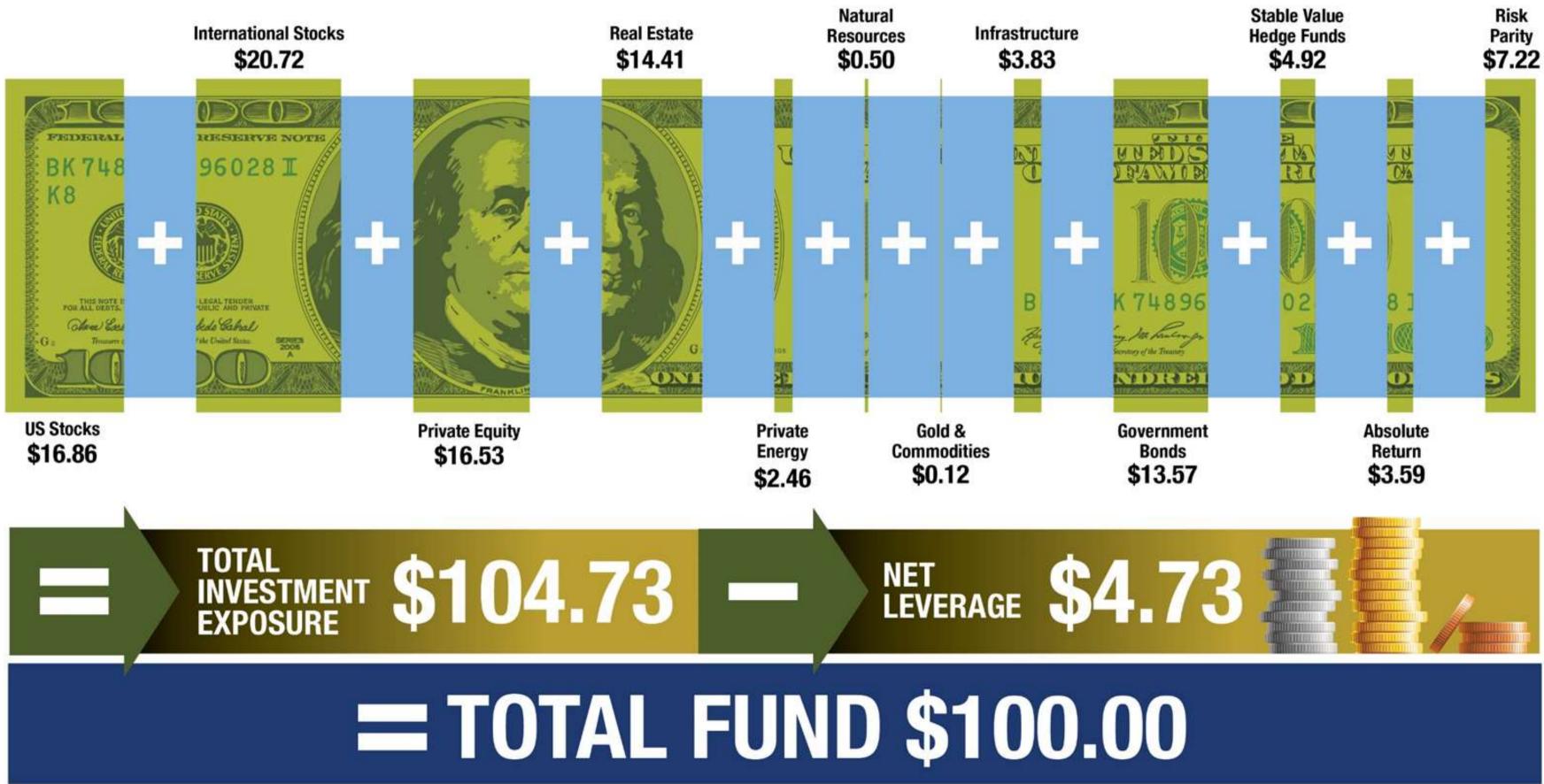
More About Investment Management

- TRS is the 6th largest public pension plan in the United States.
- The Investment Management Division (IMD) at TRS ullethas investment professionals dedicated to keeping **Texas' promise** to education retirees.
- Expected to earn an average long-term return of 7% per year — the actuarial investment return assumption.
 - This equates to \$14 billion annually, or \$57 million every business day of the year.



More than 60% of your pension revenue is generated from investment returns

How the Pension Fund is Invested – Imagine a \$100 Bill



What's New: Health Care Updates

Learn more at today's TRS-Care Health Education Fair!

Lower premiums for TRS-Care Medicare Advantage participants

No premium increases for TRS-Care Standard participants

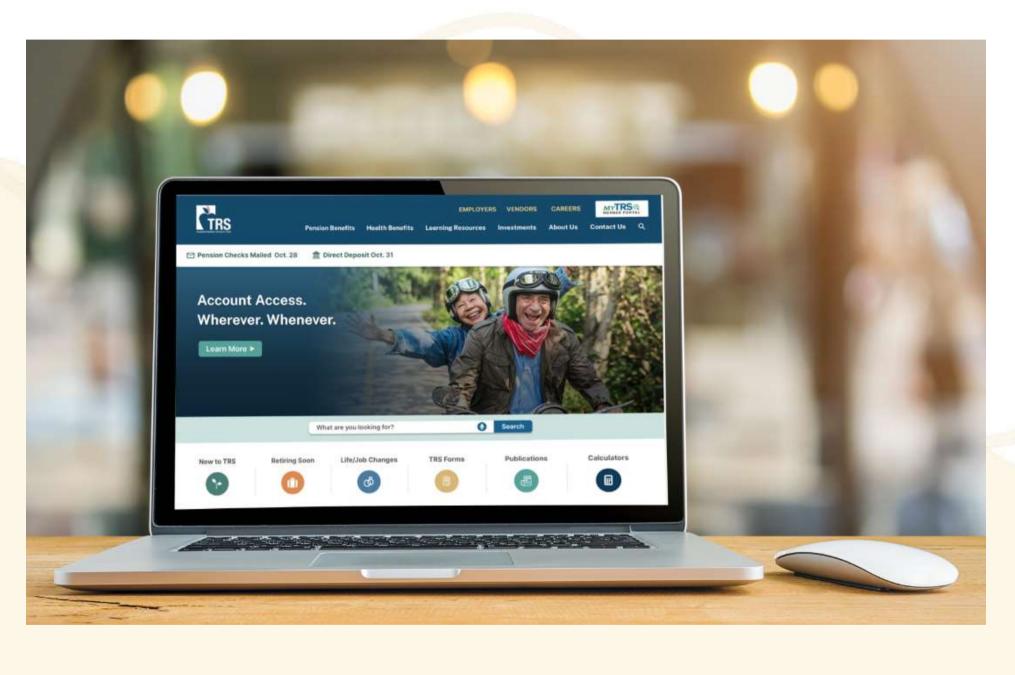
NEW: Vision & Dental plans

THE PRESENTATION LINE UP

- 8–9 a.m.: Early Bird Events (Optional) 8–8:30 a.m.: Let's Move Session with SilverSneakers 8:30–9 a.m.: TRS-Care Video Screenings
- 9-9:35 a.m.: TRS-Care Medicare Advantage Presentation (retirees 65 and older)
- 9:35-9:45 a.m.: Break
- 9:45-10:05 a.m.: *NEW* TRS to You: Agency Update
- 10:05-10:15 a.m.: Break
- 10:15–11:15 a.m.: *NEW* TRS-Care Dental and TRS-Care Vision Presentation
- 11:15-11:25 a.m.: Break
- 11:25 a.m.-12:00 p.m.: TRS-Care Standard Presentation (retirees under age 65)

What's Ahead for 2025: A New and Improved Website

- Robust project to rewrite, streamline, and redesign TRS' website to meet the highest standards of usability and web accessibility.
- Make it easier for you to find important information based on your feedback and input.
- Expect launch in 2025 and we invite your ongoing participation in this process.
- Will have sneak peeks and chances to test drive. Stay tuned!





What's Ahead for 2025: TRS' Headquarters is Moving

TRS' main campus in Austin is moving to East Austin in the Mueller neighborhood and is expected to **open to retirees and members in mid-2025.**

Includes an enhanced **Member Experience Center** for our member services:

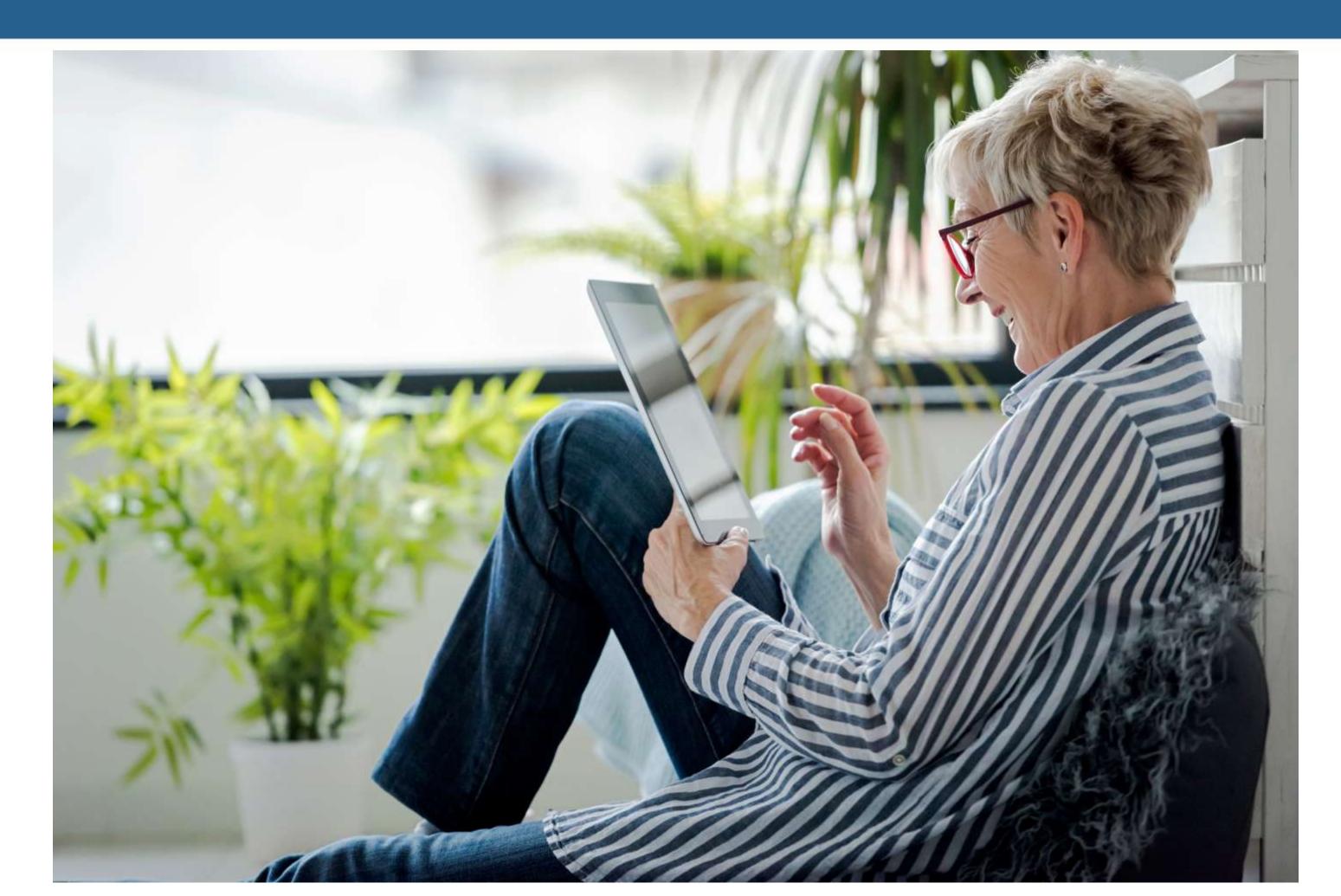
- Members-only lobby area and dedicated member parking in covered garage
- All member activity in one place instead of multiple floors
- Meeting rooms with audio/visual technology
- Self-serve kiosks in the lobby
- Dedicated presentation rooms for group office visits and forms sessions



Look for communications and updates via email, *TRS News*, presentations, our website and more as the move approaches! Learn more:



Key Resources with You in Mind



Key Resources for You: *MyTRS*



- Securely access your unique account information
- Use the benefits calculator •
- **Designate or update your** lacksquarebeneficiaries
- Update your address, email, phone

Keep your information safe. Do not share your user ID, password, security question answers, or your multi-factor authentication ("MFA") code with anyone.

TRS uses industry best practices to ensure that unauthorized individuals cannot view your personal information.

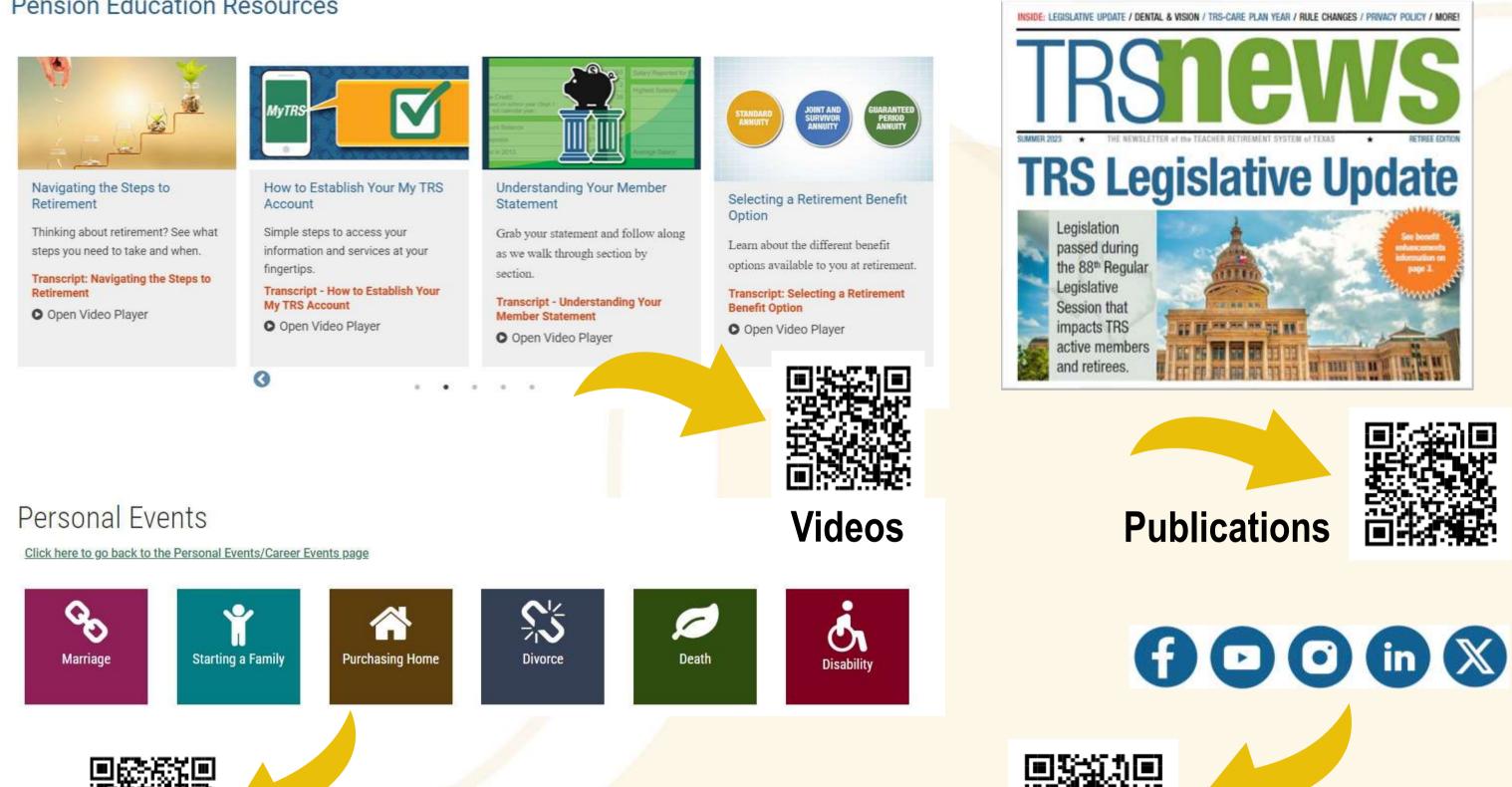
- Update your direct deposit
- **Request verification of your** monthly payments
- Manage your tax withholding
- Use the Tax Withholding Calculator





Key Resources for You: Publications, Videos, Events, Social

Pension Education Resources







Teacher Retirement System of Texas CTIS. Ily 23 at 5:53 PM · O

Connect

Future TRS retirees, this one's for you! Get ready to dive into the details of your TRS-Care benefits at our upcoming webinar to learn all about your health care options in retirement. We're talking plan options, enrollment, costs, and what to expect after you enroll. Don't miss out on this opportunity to make informed decisions about your health care. See you there! https://register.gotowebinar.com/rt/1962905867680181850

Date: Wednesday, July 24 5 Time: 11 a.m. to 1 p.m. CT



Key Resources for You: **Subscribe**!

Sign up for TRS email alerts and e-newsletters tailored to your interests

- Be the first to know when new resources are available.
- Sign up for alerts for upcoming Board of Trustee meetings (and follow us on social for live updates).
- Get important health info straight to your inbox with "The Pulse."
- Get monthly news with "Fresh Picks."









eacher Retirement System of Texa

to our website to catch up on important discussions during our lu









And We Want to Hear from You!



- What's missing?
- We welcome your ongoing input.

• What TRS information is most helpful to you?

• What additional TRS resources would you like to see?



Helpful Information: Contact Information

TRS-Care Standard	Medical Benefits	BCBS of TX:	1-866-355-5999
(non- Medicare eligible)	Prescription Drug Benefits	Express Scripts:	1-855-778-1459
TRS-Care Medicare Advantage	Medical Benefits	UnitedHealthcare:	1-866-347-9507
Auvantaye	Prescription Drug Benefits	Express Scripts:	1-844-863-5324
General Member Services	Member Services	General:	1-800-223-8778
	TRS Health Division	General:	1-888-237-6762
Office of the Ombuds	Call 1-833-873-2331 or email the On	nbuds at ombuds@trs.texas.c	JOV

Call **1-833-873-2331** or email the Ombuds at <u>ombuds@trs.texas.gov</u>

Thank you!

Enjoy the rest of today's TRS-Care Health Education Fair

TRS-Care Health Education Fairs for 2025 Benefits

Share Your Feedback

10:0**5**–10:15 a.m. Break **UP NEXT:** TRS-Care Dental and TRS-Care Vision Presentation 10:15–11:15 a.m. 11:15–11:25 a.m. Break 11:25 a.m.–12 p.m. TRS-Care Standard Presentation (under 65)





CARE





Agenda



- **TRS-Care Dental Benefits (MetLife)**
- **TRS-Care Vision Benefits (MetLife)** •
 - **Question and Answer Session**

Eligibility, Enrollment and Premiums (TRS)







Eligibility, Enrollment & Premiums

Teacher Retirement System of Texas

Who's Eligible?

The eligibility requirements for TRS-Care Dental and TRS-Care Vision are the same as the requirements to qualify for TRS-Care at retirement.



A service retiree is not eligible to enroll in TRS-Care if they're eligible for ERS, UT System or A&M System health benefit program coverage.



When can I enroll?

- Enrollment is from Oct. 1 to Dec. 7, 2024.
- If you enroll during this time, your coverage starts Jan. 1, 2025.
- Once you enroll, you are enrolled for the whole plan year, Jan. 1 to Dec. 31, 2025.
- You don't need TRS-Care health coverage to enroll. You can enroll in Dental, Vision or both.
- TRS-Care Dental and TRS-Care Vision are two separate plans, each with their own premium.





How can I enroll?



Apply by Phone

TRS has expanded phone hours for TRS-Care Dental and TRS-Care Vision enrollment.

Starting Oct. 1, call TRS Health at 1-888-237-6762 M–F, 7am–6pm and Sat., 9am–1pm to enroll!





Mail your Application

Eligible retirees got an enrollment application in the mail. Just fill it out and send it back to TRS by Dec. 7 for coverage to start Jan. 1, 2025!

Other Enrollment Opportunities

Eligible retirees and surviving spouses can enroll in TRS-Care Dental, TRS-Care Vision or both:

During the annual enrollment period; or If they have a qualifying life event, such as:

- Involuntary loss of other comprehensive health coverage (through no fault of their own)
- Getting a new dependent Ο

Call TRS Health at 1-888-237-6762.







TRS-Care Dental Premiums

Premium Tiers	2025
Retiree Premium	\$41.64
Retiree + Spouse	\$83.29
Retiree + Child(ren)	\$87.45
Retiree + Family	\$129.93





TRS-Care Vision Premiums

Premium Tiers	2025
Retiree Premium	\$6.89
Retiree + Spouse	\$13.79
Retiree + Child(ren)	\$15.57
Retiree + Family	\$24.08





Pop Quiz!

TRS-Care Dental and TRS-Care Vision eligibility requirements are the same as other TRS-Care coverage requirements.

- A. True
- B. False

True! And you don't need TRS-Care health and pharmacy coverage to enroll in TRS-Care Dental, **TRS-Care** Vision or both.

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.









Dental PPO – A plan that offers, choice, savings and anywhere, anytime service



In Network Negotiated Fees



Nationwide PDP Plus Network





International Dental Travel Assistance Program



Flexibility To Go To Any Dentist

Access to Quality Dental Providers with MetLife Spotlite on Oral Health

Annual Benefits Maximum Incentive Provision

Dental Benefits Summary: PDP Plus Network

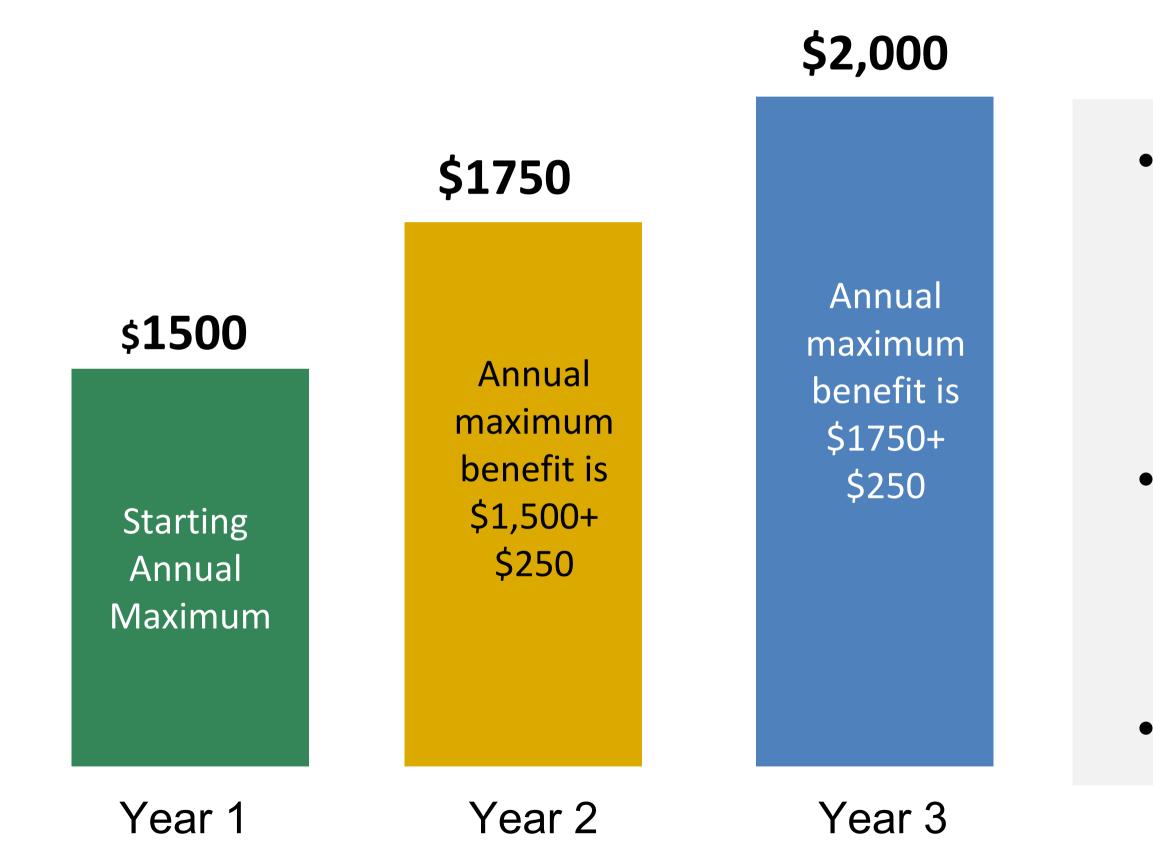
Services Provided	In-network Dentists: percent of negotia
 Type A: Preventive Services 2 Exams and cleanings in a calendar year 2 Periodontal cleanings in a calendar year w/periodontal disease diagnosis X-rays (full mouth and bitewing) Cleanings (including Periodontal) 	100%
Type B: Basic services • Fillings • X-rays (periapical) • Emergency Palliative Treatment	70%

k tiated fee	Out-of-network Dentists: scheduled amount
0%	100%
%	70%

Dental Benefits Summary: PDP Plus Network

Services Provided	In-network Dentists: percent of negotiated fee	Out-of-network Dentists: scheduled amount
 Type C: Major services Crowns Root Canals Dentures Implants Bridges 	50%	50%
Annual DeductibleB and C services apply	\$50 individual deductible /\$150 family deductible	
Annual Benefits MaximumB and C services apply	\$1,500 per covered person	

Incentive Provision



- Your annual maximum benefits coverage will increase by \$250 if you get 2 exams and cleanings in the prior year.
- You keep the higher maximum benefit as long as you remain enrolled in the plan.
- Total maximum increase of \$500

Rewarding Healthy Behavior with Dental Incentives

How it Works



Benefit

Plan's Incentive Provision

Benefit for qualifying members

Starting Annual Maximum: \$1,500

+ Members who receive 2 exams and cleanings in the previous year earn a **\$250** increase in their annual max (capped after 2 years)

Year 1: **\$1,500 annual max**

Year 2: \$1,750 annual max

Year 3: \$2,000 annual max



Olivia's Experience

Olivia recently was told by her dentist she needs a bridge to fix two of her teeth, which usually costs \$2200.

...

SpotLite Preferred Dentist Program (PDP) awards special recognition to dentists annually who have shown a focus on preventive care and improved health outcomes.

Helps connect Retirees with designated dental providers through evaluation process and simplified digital experience.

Empowering Retirees to select qualifying dentists means improved health

•	More preventive care	•	Qua
•	Reduced disease and risk for disease		stan
•	Easily searchable and accessible via online	•	Red
-	tools	•	Enco
			and
			_

Results in a more loyal and stable network



- antifiable benefits backed by industry ndards of care
- duces cost over time
- courages dentists to improve care to reach d/or maintain designation

Locate a Provider Thru the Online Tools

MetLife SpotLiteSM



MELISSA OTERO, DMD

7403 OCONNOR DR ROUND ROCK, TX 78681

C (512) 651-5090

Accepts new patients: Yes Specialties: General and Family Dentistry Handicap Accessible: Yes

9 3.9 miles

MetLife SpotLiteSM

69



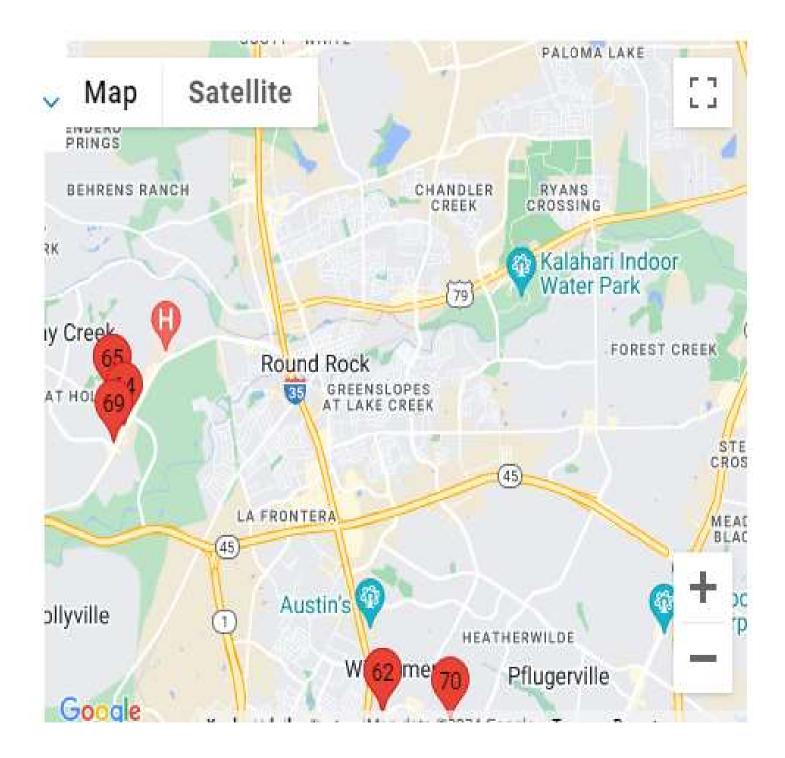
DETAILS

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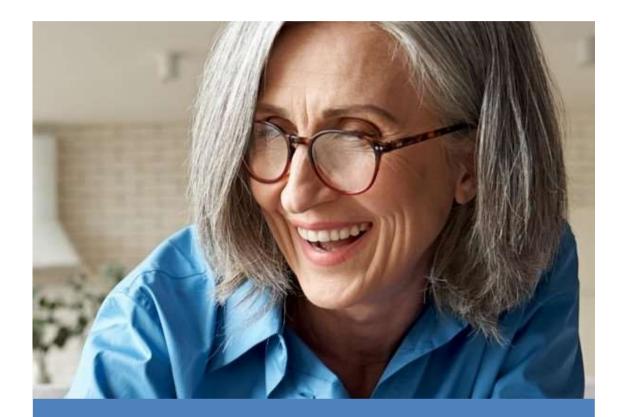
BENJAMIN JOHNSON, DDS

ACRE WOOD DENTAL ROUND ROCK PA 15930 S GREAT OAKS DR STE A100 ROUND ROCK, TX 78681 (254) 799-5461 Accepts new patients: Yes Specialties: General and Family Dentistry Handicap Accessible: Yes





TRS-Care Member needs a crown...



Meet TRS Member, Kendra

Retired Kindergarten teacher (25 years)

- District: Fort Bend ISD's Commonwealth Elementary, Houston
- Hobbies: Spending time with her grandkids (Emma, Jack, Liam) and taking pottery classes

costs **\$1,361.**¹

1

(2)

3

4

Since her new dentist is in-network, they agreed to provide services for \$694.

TRS member's dental insurance covers 50% for this procedure. Kendra already paid her annual deductible.

network dentist submits the claim.

¹ Based on MetLife data for a crown (D2750) in ZIP code 78701. This example is used for informational purposes only. Fees in your area may be different. Example assumes any deductible has been met and the annual maximum benefit has not been reached.

² Hypothetical examples are for informational purposes only. Your costs and savings could vary based on your plan design, where you live and whether your plan requires a deductible or coinsurance. Please see your certificate of insurance for details about your coverage

Kendra learns she needs a crown which usually

Kendra's savings is \$333.50² and her in-

Savings that matter to TRS members: out-of-pocket costs

	Bob goes in network
Dentist's usual charge	\$1,460.00
Negotiated fee	\$682.00
The plan pays	\$341.00
	Bob pays \$341.00 (after \$50 deductible)



Marcie goes out of network

\$1,460.00

N/A

\$341.00

Marcie pays \$1,119.00 (after \$50 deductible)

Find a Dental Provider

Choose from thousands of general dentists and specialists nationwide. Find the names, addresses, languages spoken and phone numbers of participating dentists with our Find a Dentist directory.



Step 1:

Go to www.metlife.com/info/trs-care



Step 2:

Select "Dental Coverage" then "Providers"



Step 3:

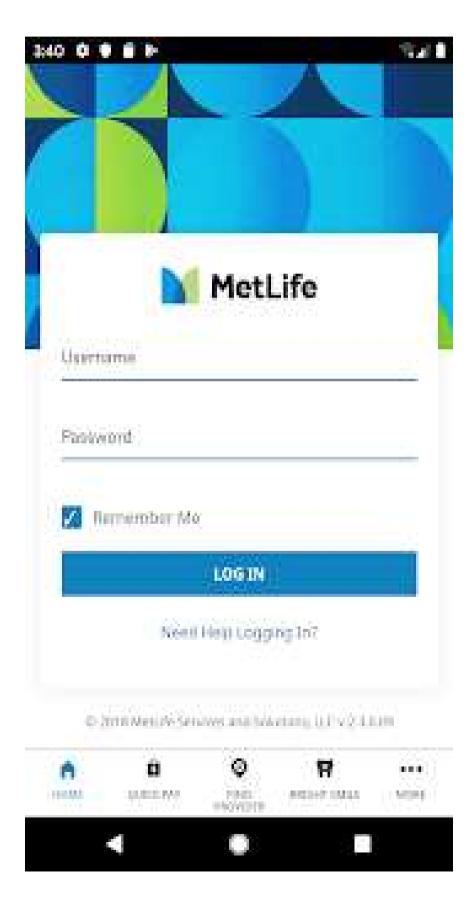
Select "Search" under "Find a Dentist" then select the "PDP Plus" network

Enter your Zip, City or State and select the "Find a Dentist" button. You will then be prompted to select your plan from the list. The plan name is located in your Schedule of Benefits.





Dental Mobile App



Find an in-network Provider

- By name or location (zip code)
- SpotLite on Oral Health nominated
- Confirm dental network name

View your claims and dependent claims

Cost Estimator

View covered procedures

Access and print your electronic ID card

• You don't need your ID card to get dental services

Deductible and calendar year maximum status

Helping Members Make Smarter Choices





Visit MetLife's Oral Health Library www.oralfitnesslibrary.com

Oral Health Education made easy

Dentist Education & Communication

Patient Education & Communication

Cost Per Month and TRS-Care Dental Website

Dependent Tier	Monthly Denta Premium
Retiree Only	\$41.64
Retiree + Spouse	\$83.29
Retiree + Child(ren)	\$87.45
Retiree + Family	\$129.93
	Got to www or scan this



w.metlife.com/info/trs-care is QR code to visit us online!

Pop Quiz!

What's the buzz on TRS-Care Dental in 2025?

- In-Network Negotiated Fees Α.
- Nationwide PDP Plus Network B.
- C. International Dental Travel Assistance Program
- Flexibility To Go To Any Dentist D.
- Health
- **Annual Benefits Maximum Incentive Provision**
- All the above

Ε. Access to Quality Dental Providers with MetLife Spotlite on Oral F. G. The answer is G! This new, optional plan will offer extensive provider **networks and benefits** to help you smile with confidence in 2025!

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.





TRS-Care Vision

New for 2025!



Vision exams are an important aspect of preventive care.

Vision exams are a key part of early disease detection

Why members need vision benefits



Vision care, not just eyewear



More screentime



Affordability and Access



30+ chronic medical conditions detected including:⁴



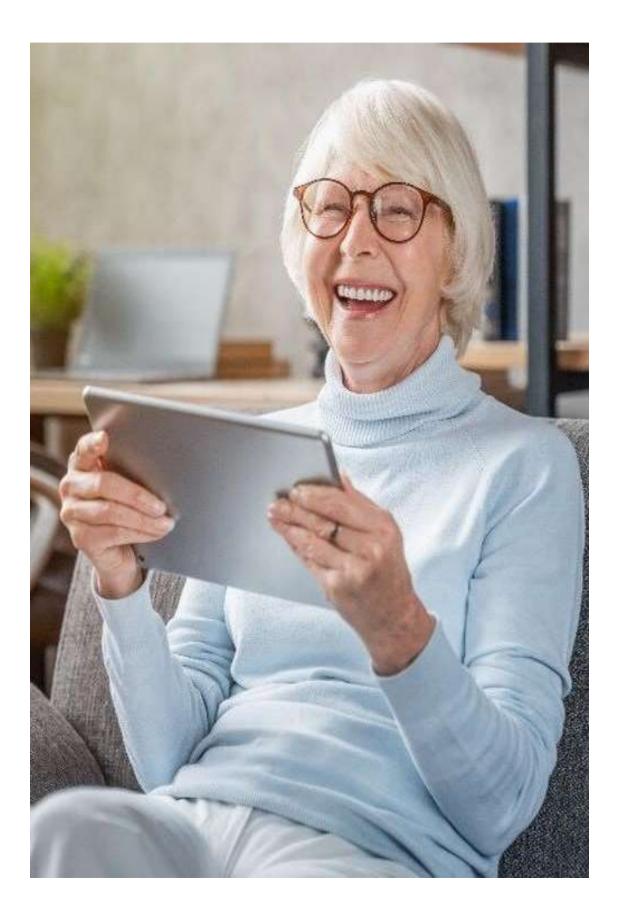


Hypertension



High Cholesterol

Superior Vision by MetLife: Savings, Choice and Convenience!



In-network benefits for a wide range of covered services

- Coverage for annual eye exam
- Annual allowances (every 12 months) for either prescription eyeglasses or contact lenses
- Coverage for diabetic exam plus ophthalmological services
- Coverages and discounts on eyeglass lens enhancements
- Discounts on additional pairs of prescription glasses and contact lenses
- Discounts on laser vision correction
- Free hearing exam and a discount of up to 40% off the national average for hearing aids

Superior Vision by MetLife...savings, choice and convenience

Option to see any licensed ophthalmologists, optometrists and opticians at participating retail and private practice locations



- Costco
- **Target Optical**
- VisionWorks
- Walmart and more!

Out-of-network coverage

Various reimbursement levels for annual eye exams, lenses, frames, contacts

- Superior Vision's network includes the top 50 retailers – most notably:

Vision Benefits Summary – Frames and Lenses Superior Vision Network

Benefit Type	In-Network Coverage	Frequency
Eye exam (one per frequency)	\$15 copay	ONCE Every 12 Months
Eyewear	\$10 copay	ONCE Every 12 Months
Frame Allowance	Covered up to \$150 allowance after eyewear copay Additional \$25 frame allowance at LensCrafters, select Pearl Vision, Target Optical, and participating independent providers Additional 20% off overage (not available at Walmart, Sam's Club and Target)	ONCE Every 12 Months
 Standard Corrective Lenses Single Vision Lined bifocal/trifocal Lenticular 	Covered in full after eyewear copay	ONCE Every 12 Months



Vision Benefits Summary – Contact Lenses Superior Vision Network

Benefit Type	In-Network Coverage	Frequency
Contact Lens Allowance	\$150 allowance, 10% off overage for disposable contacts; 20% off overage for conventional contacts (discount not available at Walmart and Sam's Club)	ONCE Every 12 Months
Contact Lens Fit and Follow-up	\$30 copay Standard: Covered in full, after copay Specialty: \$50 allowance, after copay	ONCE Every 12 Months

Vision Benefits Summary – Other discounts

Benefit Type	In-Network Coverage	Website
Hearing Exam and Hearing Aids	 Free hearing exam 60-day money back guarantee for hearing aids 4 year service warranty 4 year supply of batteries 	yourhearingnetwork.com
Lasik Benefits	Traditional Lasik Custom Lasik Custom Lasik Bladeless	Qualsight.com

Vision Benefits Breakdown | Superior Vision Network



For Members with diabetes, glaucoma, and age-related vision issues

With the **Diabetic Eyecare Benefit**, members who have either Type 1 or Type 2 Diabetes who also have specific conditions such as Glaucoma or Age-Related Macular Degeneration will qualify for additional benefits.

Service or Material

Diabetic Exam and Other Ophthalmological Services

Services are not available at Walmart, Sam's Club and Costco

In-network	Out-of-network
Covered in full after \$15 copay.	\$100 allowance

Access to many popular retail chains

We use retail chains you know and trust. The **top 50** national and retail chains are in-network!





















- 1800 Contacts
- America's Best
- BJ's Optical
- Clarkson Optometry
- Co/Op Optical
- Cohen's Fashion Optical
- Contacts Direct
- Costco Optical
- Dean Optical
- Doctors Valuvision
- Dr. Tavel's Family Eye Care
- Eyecare Associates
- EyeDoctors Optical Outlet
- Eye Works
- Eyecare Partners
- Eyecarecenter
- Eyeglass World
- Eyeglasses Unlimited Inc.
- Eyemart Express
- Eyemasters
- For Eyes

Caparal Visian Carvia

- H Rubin Vision Center
- Horizon Eye Care

- Shopko Optical
- Sight Shop
- Site for Sore Eyes
- Spectacle Shoppe
- Spex
- Stanton Optical
- Sterling Optical
- SVS Vision
- Target Optical
- Texas State Optical
- Today's Vision
- Vision 4 Less
- Vision Pro
- Vision Source
- Vision Values by Dr. Tavel
- Visionworks
- Vista Optical
- Vision Centers In Walmart
- Walmart
- Warby Parker

Additional Recruitment efforts if needed

TRS-Care Member



Meet TRS Member, Reggie Retired SPED Teacher (15 years)

- CFBISD, Country Place Elementary Carrollton
- Hobbies: Hiking with his dog, Bandit, and cooking with his wife, Michelle

Reggie needs bifocals which usually cost \$482 total for the exam, frames, and lenses, without insurance.

Reggie paid a \$15 copay for his eye exam.
 He paid an additional \$33.26 for his frames after his \$150 frame allowance with an additional 20% off overage, and his bifocal lenses were covered in full.

Reggie benefits from a **\$433.74** in savings!

Savings that matter to TRS members: out-of-pocket costs

	U.S. average retail ²	Superior Vision Benefits	Member Pays
Exam	\$154.29	\$15 copay	\$15
Frame	\$179.95	\$150 allowance with 20% off overage	\$23.96
Materials Copay	NA	\$10 copay	\$10
Progressive lens: Standard	\$153.00	Covered in Full	\$0
Anti-reflective coating: Standard	\$110.00	Covered in Full	\$0
UV coating	\$22.00	Covered in Full	\$0
Polycarbonate (adult)	\$63.00	Up to \$40	\$40
Photochromic tint	\$109.00	Covered in Full	\$0
Member out-of-pocket costs ²	\$791.24		\$88.96
Member savings of \$702.28			

Find a vision provider

Choose from thousands of private practice optometrists and ophthalmologists nationwide, as well as many large retail chain stores.

Find the names, addresses, languages spoken and phone numbers of participating vision providers with our Find a Vision Provider directory.



Step 1:

Go to www.metlife.com/info/trs-care



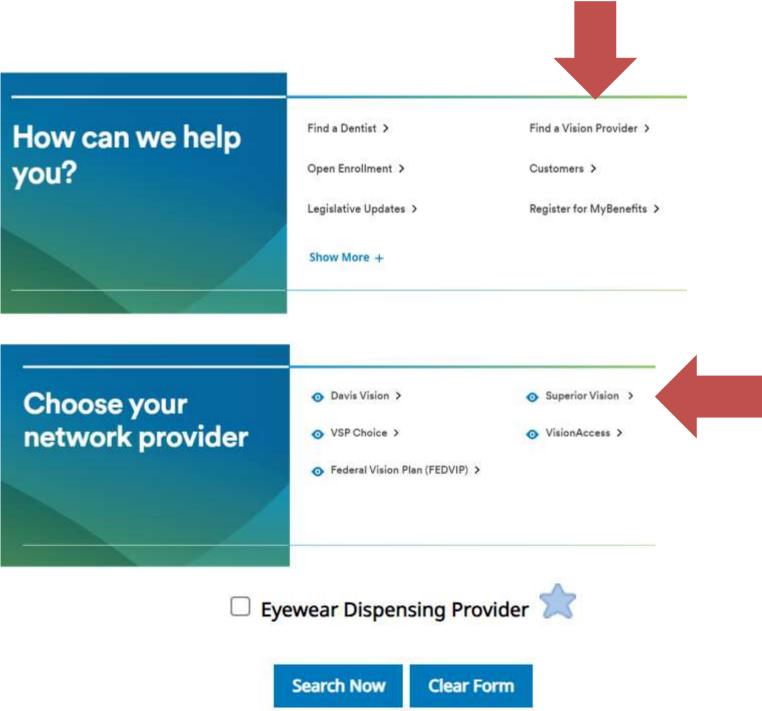
Step 2: Select "Vision Coverage" then "Providers"



Step 3:

Select "Go to Site"

Enter your Zip, City or State and select the "Find a Vision Provider" button. You will then be prompted to select your plan from the list. The plan name is located in your Schedule of Benefits.



Mobile App

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Find an in-network Provider

- By name, location (zip code) or miles to nearest provider
- Confirm vision network name

Access and print your electronic ID card

• You don't need your ID card to get vision services

Cost Per Month and TRS-Care Vision Website

Dependent Tier	Monthly Vision Premium
Retiree Only	\$6.89
Retiree + Spouse	\$13.79
Retiree + Child(ren)	\$15.57
Retiree + Family	\$24.08

Go to <u>www.metlife.com/info/trs-care</u> or scan this QR code to visit us online!



Pop Quiz!

Which **in-network benefits** will TRS-Care Vision offer in 2025?

- A. Coverage for annual eye exam
- B. Annual allowances (every 12 months) for either prescription eyeglasses or contact lenses
- C. Coverage for diabetic exam plus ophthalmological services
- D. Coverages and discounts on eyeglass lens enhancements
- E. Discounts on more pairs of prescription glasses and contact lenses
- F. Discounts on laser vision correction
- G. Free hearing exam and a discount of up to 40% off the national average for hearing aids
- H. All the above

The answer is H! This new, optional plan will offer extensive provider networks and benefits to help you see with confidence in 2025!

Join the **Conversation!** Attend a quarterly TRS-**Care webinar** to learn more and ask your questions live.



Thank You!



TRS-Care Eligibility and Enrollment (TRS) 1-888-237-6762, Mon–Fri 7 a.m. – 6 p.m. CST www.trs.texas.gov/Pages/trs-care-dental-vision



TRS-Care Dental Benefits (MetLife) 1-855-488-0522, Mon–Fri 7 a.m. – 10 p.m. CST metlife.com/trs-caredental



TRS-Care Vision Benefits (MetLife) 1-855-488-0522, Mon–Fri 7 a.m. – 8 p.m. CST, Sat 8 a.m. – 3 p.m. CST metlife.com/trs-carevision



Share Your Feedback

TRS-Care Medicare Advantage and TRS-Care Vision Benefits

Comparison	MetLife	UnitedHealthcare	Considerations
Coverage	For non-Medicare & Medicare-eligible retirees and dependents	Only for Medicare-eligible retirees	If you are over 65
Eye Exam	\$15	\$0	Only need eye exams
Materials (Eyeglasses, Contact Lenses, etc.)	\$150 allowance after \$10copay for either eyeglassesor contact lenses.20% off over allowance.	Up to \$70 allowance for eyeglasses or up to \$105 for contact lenses.	Frequently change eyeglasses/contacts
Claims Processing	Eye Exam: Provider submits claim on member's behalf (in-network only)	Eye Exam: Provider submits claim on member's behalf (in- network only)	
	Materials: Provider submits claim on member's behalf (in-network only)	Materials: Member submits a claim to UHC for reimbursement	
Hearing Network	Network restrictions – Your Hearing Network	Network restrictions – UnitedHealthcare Hearing	
Hearing exam	\$0	\$0	
Hearing aids	Discounted options; up to 40% off	Up to \$500 allowance every 3 years	

TRS-Care Health Education Fairs for 2025 Benefits

Share Your Feedback

11:15–11:25 a.m. | Break UP NEXT: 11:25 a.m.–12 p.m. | TRS-Care Standard Presentation (under 65)









What's New in 2025?

- Dental and Vision Benefits are coming to TRS-Care on January 1, 2025. Enrollment starts October 1, 2024.
- TRS-Care Standard deductibles will increase in 2025 to align with IRS' adjusted guidelines.
- TRS-Care Standard rates will stay the same for the 8th year in a row!





TRS Chief Health Care Officer, Katrina Daniel





Pop Quiz!

What's the buzz on TRS-Care Standard in 2025?

- A. TRS-Care Dental and TRS-Care Vision Benefits
- B. TRS-Care Standard rates will stay the same for the 8th year in a row
- C. A and B

The answer is C! The same great rates and dental and vision benefits are coming to TRS-Care Standard in 2025!

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.









TRS-Care Standard Medical Benefits (Under Age 65)

Blue Cross Blue Shield of Texas | 2025

2025 TRS-Care Standard Benefit Overview

Plan Details	In-Network
Deductible	\$1,650 individual plan \$3,300 family plan
Coinsurance	You pay 20% after deductible
Maximum out-of-pocket	\$5,650 individual plan \$11,300 family plan
TRS Virtual Health (Teladoc & RediMD)	RediMD: \$30 per visit. Applies you pay 20%. Teladoc: \$42 for acute, on-dem Applies to your deductible. Onc
	and you pay 20%.
TRS Virtual Health Mental Health Services (Teladoc)	Initial psychiatry session: \$185 On-going psychiatry session: \$ Psychologist, licensed clinical s



Out-of-Network

\$3,300 individual plan \$6,600 family plan

You pay 40% after deductible

\$11,300 individual plan \$22,600 family plan

to your deductible, once met the plan pays 80%,

mand medical care (excluding mental health).

nce you meet your deductible the plan pays 80%

5 \$95 social worker, counselor or therapist session: \$85

Preventive Care at No Added Cost

What's Covered?

- In-network care is covered at 100% with no copay or deductible. Out-of-network benefits vary by plan.
- Preventive care and screenings include:



- Well-woman exam
- Mammogram (age 35+)
- Colonoscopy (age 45+)

- Annual wellness exam
- Prostate exam (age 45+)
- Mental health • screenings

- - Shingles
 - Flu •





Routine immunizations:

Important to **Remember:**

Lab tests related to managing a condition like diabetes or asthma aren't preventive care and are covered under applicable deductible and coinsurance levels.



Provider Finder



Bruce E Whitehead, MD

SPECIALTY: Family Practice

Please note: You will need to provide the primary care physician's ten-digit PCP number when you enroll.

To suggest updates to this directory, such as if a doctor is seeing new patients or part of a certain network, please email Provider_Directory_Changes_TX@bcbstx.com. You can

Use the search bar at the top of the page to see more results. For help, call a Personal Health Guide toll-free at 1-866-355-5999.

Provider Highlights

Male

Bruce E Whitehead, MD

PCP ID: H0003AAB01

12201 Merit Dr Ste 300, Dallas, TX 75251 Get directions (est. 6.9 miles away)

Phone: 214-294-8989

Accepting New Patients

Specialties & Expertise

Specialties

Family Practice

Bruce E Whitehead has no available board certification information [2]







Log In for personalized results

TOP PERFORMING PHYSICIAN

Providers who perform well are designated as a **Top Performing Physician**.

A Top Performing Physician:

- is cost-efficient
- follows best practice clinical guidelines
- provides quality care, consistently



24/7 Nurseline

We have registered nurses waiting to talk to you on our 24/7 Nurseline. They can help you decide whether to go to an ER, urgent care center or make an appointment

They can help you decide whether to go to an ER, urgent with your doctor or TRS-Virtual Health provider.



You're preparing dinner for your family and cut your hand.



You don't know if you should see a doctor or if you can properly care for your cut at home.



You call the 24/7 Nurseline at **1-833-968-1770**.

Our nurses can also answer questions about:

- dizziness or severe headaches
- burns
- back pain





They tell you to go to an urgent care because you may need stitches.



You save time and know where to go to get the care you need.

- high fever
- and more



TRS Virtual Health

Convenient, Quality Health Care from Home or On The Go



Teladoc® 1-855-Teladoc (1-855-835-2362)



*Mental Health visits subject to added cost Teladoc charges **\$42 per visit**. RediMD charges **\$30 per visit**.

Applies to your deductible. Once you meet your deductible, the plan pays 80% and you pay 20%.

*Only available through Teladoc

Teladoc and RediMD are independent companies that have contracted with your employer to provide virtual doctor visits. Both Teladoc and RediMD do not offer Blue Products or Services. BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.



RediMD™

1-866-989-CURE

(1-866-989-2873)

Registration Code: trscarestandard





Mental Health Care is Health Care

Your mental health is just as important as your physical health. You have mental health coverage, and several options for getting care.

		Phone	Online	In Person
Teladoc	Speak with a licensed mental health provider online or over the phone.	\checkmark	\checkmark	
Learn to Live	Get help with stress, anxiety, depression, substance abuse and more. Access it online, wherever you are, at no added cost.		\checkmark	
Headway	Search for and schedule an appointment with an in-network licensed therapist or psychiatrist based on your location and concerns.		\checkmark	

Learn to Live provides educational behavioral health programs. Members considering further medical treatment should consult with a physician. Learn to Live, Inc. is an independent company that provides online behavioral health programs and tools for members with coverage through Blue Cross and Blue Shield of Texas.

Headway is a separate company that has contracted with Blue Cross and Blue Shield of Texas to provide behavioral health management for members with coverage through BCBSTX.

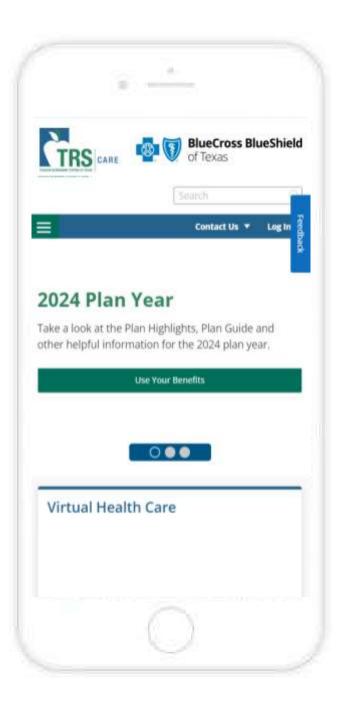
BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.







Resources at Your Fingertips



Blue Access for MembersSM

- View claims and explanation of benefits
- Compare costs of doctors and services

BCBSTX Mobile App

- Download a temporary ID card
- Live chat 24/7

www.bcbstx.com/trscarestandard



ID Cards

You will get your ID card in the mail a few weeks after you enroll.

of Texas An Independent licensee of the Blue Cross and Blue		TEACHER DETRICHENT INT	CARE
Subscriber Name: JOHN SMITH Identification Number: T3X123456789		TRS-Care Standard	1
	485000 1/01/25	Deductible Medical Services Emergency Room Teladoc RediMD	\$1,650/\$3,300 20% after ded. 20% after ded. \$42 Medical \$30 Medical
19 <u>1</u>	s	Blue Edge	PPO

Get Rewards for Wellness with Blue PointsSM



Blue Points lets you earn rewards for regularly participating in healthy activities. Redeem your points for gift cards when you're ready to treat yourself.

Earn points with Well onTarget by:



completing a health assessment



taking a self-guided course on managing stress



connecting and syncing a fitness device or app



Earn points with The Fitness Program by:



enrolling in the fitness program



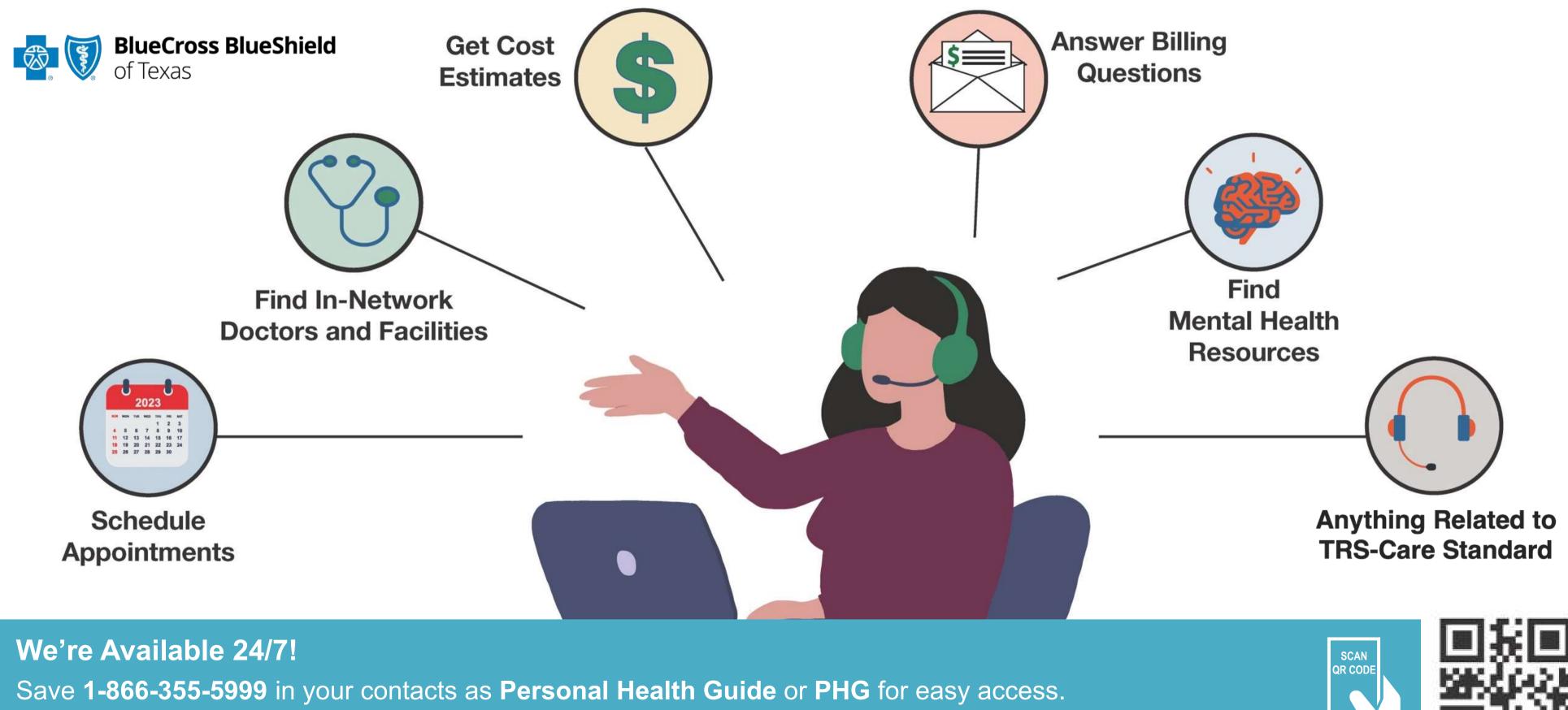
fitness program visits



tracking your progress using health trackers



Here For You 24/7



You can also download the **BCBSTX App** to chat anytime!





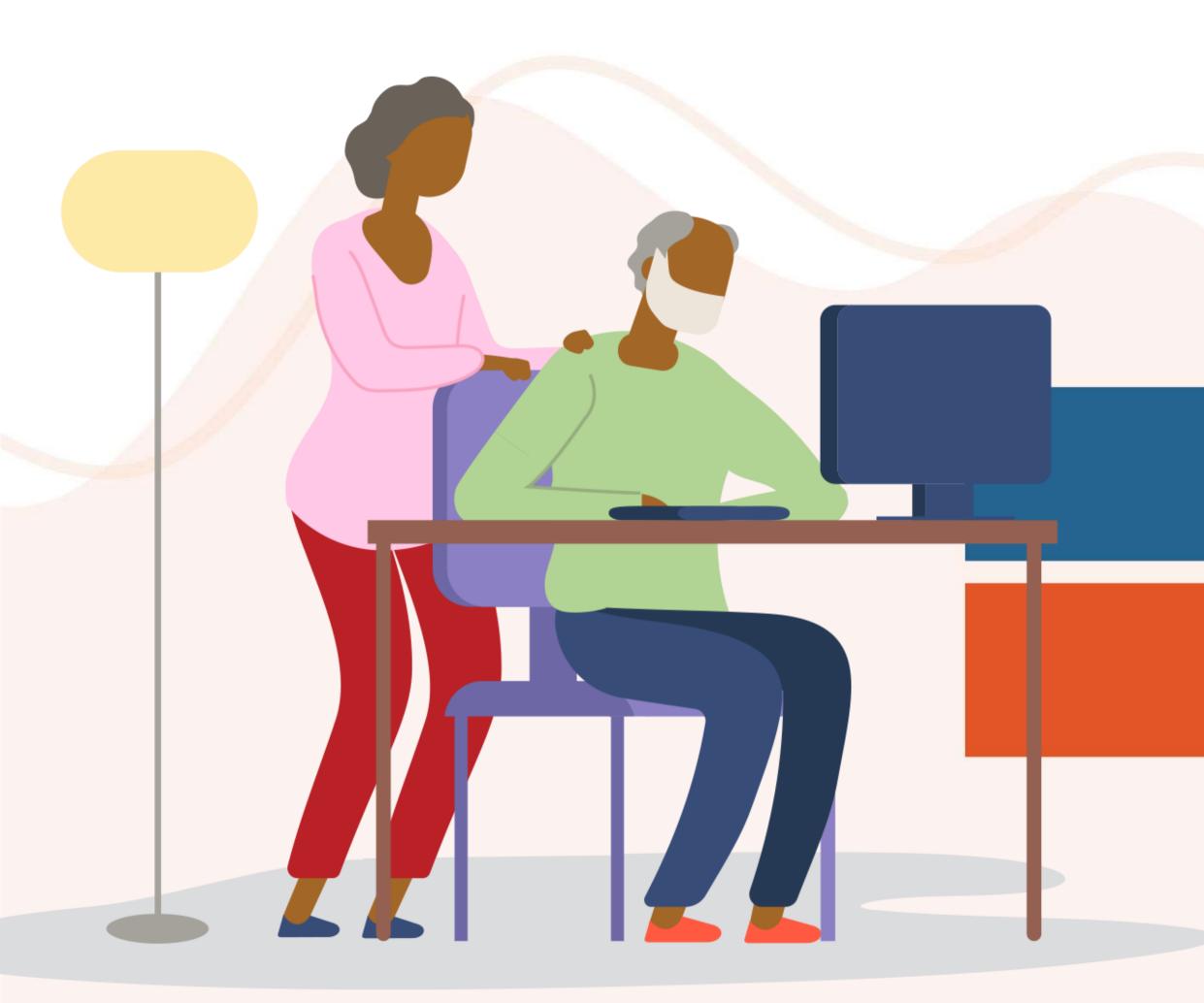
TRS-Care Standard covers in-network preventive care at 100% with no copay or deductible.

- A. True
- B. False

True! Preventive care and screenings include wellwoman exam, mammogram (age 35+), colonoscopy (age 45+), annual wellness exam, prostate exam (age 45+), mental health screenings and routine immunizations — all at no added cost!

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.







TRS-Care Standard 2025 Pharmacy Benefits

Express Scripts[®]

Who is Express Scripts[®]?

Express Scripts[®] is a leading pharmacy benefit manager providing you access to:

- 60k+ retail pharmacies in the United States
- Home delivery services
- Accredo specialty pharmacy
- 20+ condition-specific Therapeutic Resource Centers
- Simple web and mobile apps







Pharmacy Care: Your Choice Matters

Express Scripts Retail Pharmacy Network

Retail Pharmacies for SHORT-TERM Medication Needs

Use national network of over 60K pharmacies for your acute medication needs and new prescriptions. Express Scripts Home Delivery and Retail Maintenance Network Participating Pharmacies

> Options for CHRONIC Medication Needs

Home Delivery for specialized care and added convenience. Worry free fills and enhanced payment plan. Retail 90-day options for those who prefer the retail experience.



Accredo Specialty Pharmacy

Home Delivery for SPECIALTY Medication Needs



More personalized care. Patients who use Accredo can expect white-glove service.



Accredo Specialty Pharmacy



Benefits include:

- Individualized counseling and education
- Proactive monitoring of your medicines
- Coordination with your doctors



Common Specialty Conditions:

- Rheumatoid Arthritis
- Cancer
- Inflammatory Conditions
- HIV
- Multiple Sclerosis
- Hepatitis C
- Pulmonary Arterial Hypertension
- Bleeding Disorders



SaveOnSP Copay Assistance



Express Scripts' SaveOnSP program provides copay assistance for certain specialty medications dispensed through Accredo.



enroll in the program.





SaveOnSP will contact eligible participants to



TRS-Care Standard Benefit Overview

Benefit Coverage	De
Deductible (DED)	\$1,650 Individual or
Maximum Out-of-Pocket (MOOP)	\$5,650 Individual or
Benefit Coverage	
Generic Medication	
Preferred Brand (Formulary) Medication	
Non-Preferred Brand Medication	
Specialty Medications (Only 31-day supplies)	
Insulin	



eductible and Out of Pocket

- \$3,300 Family (Integrated with your medical)
- [•] \$11,300 Family (Integrated with your medical)

Retail and Mail Order

20% after deductible

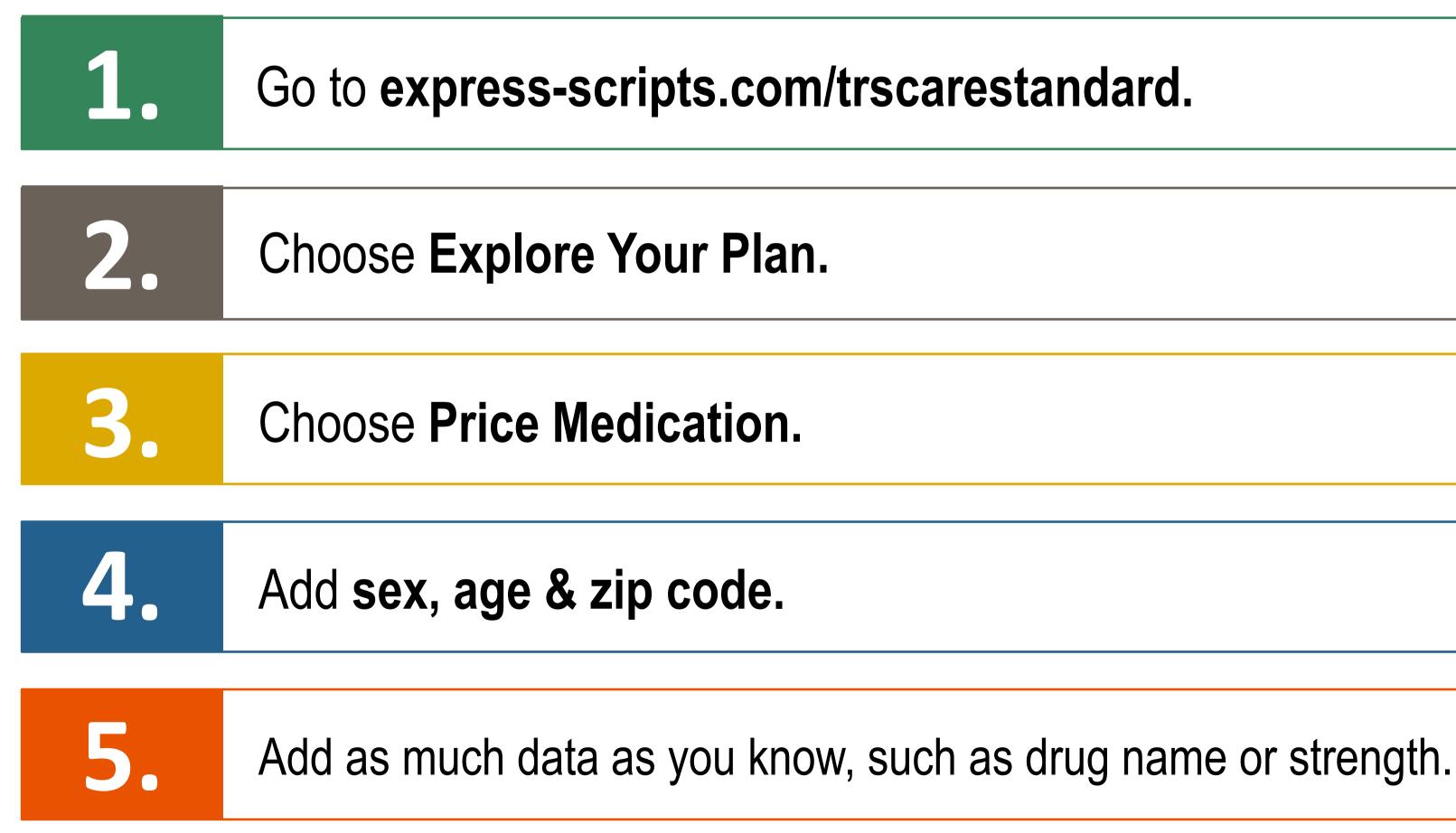
20% after deductible

20% after deductible

20% after deductible

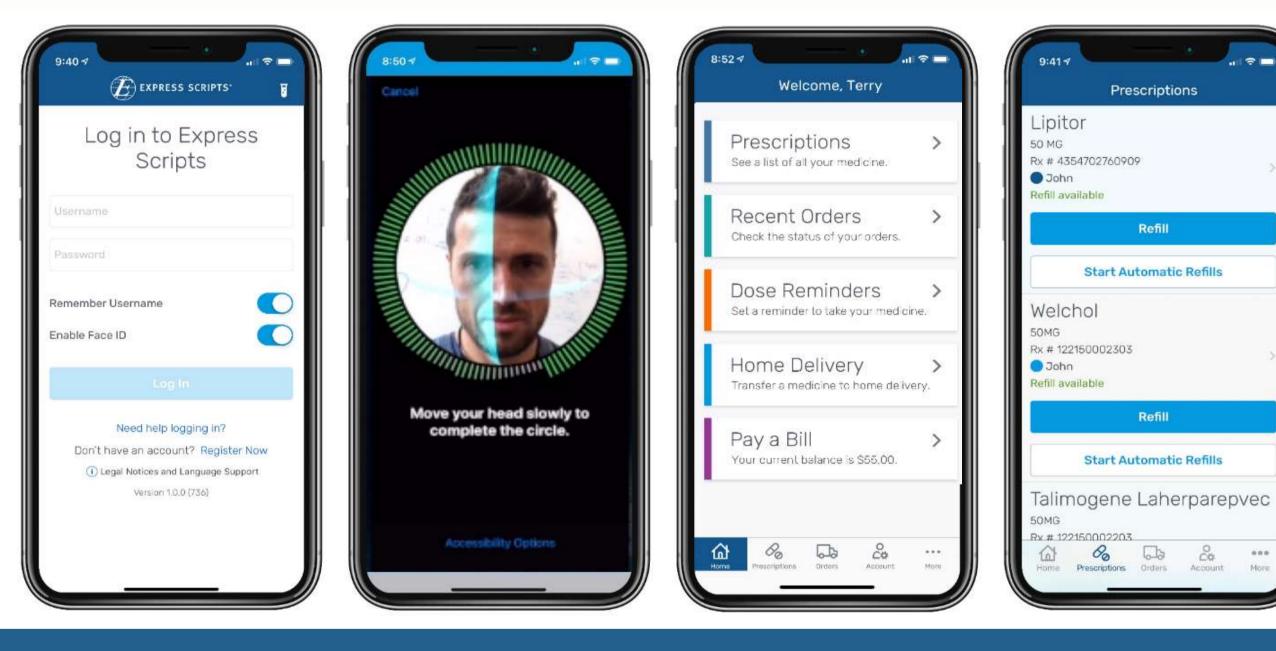
31-Day Supply: \$25.00 90-Day Supply: \$75.00

How To Price Your Medication





Mobile App: On-the-Go Pharmacy Management

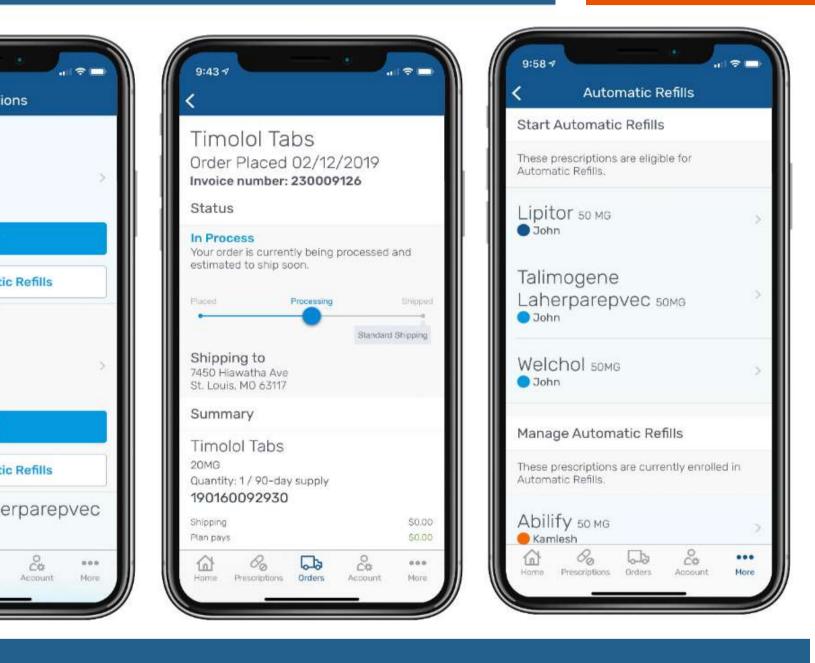


Download the free app

Log in with biometric face ID

Add your favorites to the Dashboard





Refill with 2 clicks

Check order status & track shipments

Start, stop & manage auto refills



Express Scripts[®] Resources





ESI Member Services: 855-778-1459 24 hours, 7 days a week

Accredo Member Services:

800-596-7701

Mon-Fri, 8am-11pm

Sat 8am–5pm

To learn more about your benefits, log in to **express-scripts.com/trscarestandard** and select "**Explore Your Plan**"





ervices: SaveOnSP: 1 800-683-1074 1pm Mon–Thu 7am –10pm n Fri 7am–9pm



Pop Quiz!

With TRS-Care Standard, you pay 20% coinsurance for in-network short-term medications after you meet your deductible.

- A. True
- B. False

True! Get up to a 31-day supply at retail and up to a 90-day supply via mail order.

Join the Conversation! Attend a quarterly TRS-Care webinar to learn more and ask your questions live.









TRS-Care Eligibility and Enrollment (TRS) 888-237-6762, Mon-Fri, 7 a.m. - 6 p.m. www.trs.texas.gov



Medical Benefits (Blue Cross Blue Shield of Texas®)

866-355-5999, 24 hours a day, seven days a week

bcbstx.com/trscarestandard



Prescription Drug Benefits (Express Scripts®) 855-778-1459, 24 hours a day, seven days a week express-scripts.com/trscarestandard

Share Your Feedback

