December 2025

# **ASSURANCE**

**Audit, Compliance & Ethics Committee Meeting** 



# TEACHER RETIREMENT SYSTEM OF TEXAS BOARD OF TRUSTEES AND AUDIT, COMPLIANCE AND ETHICS COMMITTEE

All or part of the December 4, 2025, meeting of the TRS Audit, Compliance and Ethics Committee and Board of Trustees may be held by telephone or video conference call as authorized under Sections 551.130 and 551.127 of the Texas Government Code. The Board intends to have a quorum and the presiding officer physically present at the following location, which will be open to the public during the open portions of the meeting: 4655 Mueller Blvd, 2<sup>nd</sup> Floor, Boardroom.

The open portions of the December 4, 2025, meeting are being broadcast over the Internet. Access to the Internet broadcast and agenda materials of the meeting is provided at <a href="www.trs.texas.gov">www.trs.texas.gov</a>. A recording of the meeting will be available at <a href="www.trs.texas.gov">www.trs.texas.gov</a>.

#### **AGENDA**

#### December 4, 2025 - 2:00 p.m.

- 1. Call roll of Committee members.
- 2. Consider the approval of the proposed minutes of the September 2025 Audit, Compliance and Ethics Committee meeting Committee Chair
- 3. Receive report of the financial audit of TRS Annual Comprehensive Financial Report (ACFR) for fiscal year ended August 31, 2025 Taylor Huff, Robert Pagenkopf and Angelica Ramirez, SAO.
- 4. Receive Crowe LLP's report of the financial audit of TRS Investment Company (TRICOT) for fiscal year ended August 31, 2025 Kevin W. Smith and Michelle Buss, Crowe LLP.
- 5. Receive TRS Compliance reports including those related to ethics and fraud, conflicts of interest, investment policies, and the Enterprise Risk Management Update Heather Traeger, Chris Bowlin and Michelle Pagán.
- 6. Receive Internal Audit's disclosure of affirmations regarding independence, ethics and professionalism Amanda Jenami.
- 7. Receive an update on Internal Audit's Data Analytics Program Jonathan O'Reilly.
- 8. Receive Internal Audit Annual Report for Fiscal Year 2025 Julie Toler.
- 9. Receive status of prior audit and consulting recommendations Jonathan O'Reilly.

NOTE: The Board of Trustees (Board) of the Teacher Retirement System of Texas will not consider or act upon any item before the Audit, Compliance and Ethics Committee (Committee) at this meeting of the Committee. This meeting is not a regular meeting of the Board. However, because the full Audit, Compliance and Ethics Committee constitutes a quorum of the Board, the meeting of the Committee is also being posted as a meeting of the Board out of an abundance of caution.



#### Minutes of the Audit, Compliance and Ethics Committee September 19, 2025

The Audit, Compliance and Ethics Committee of the Board of Trustees of the Teacher Retirement System of Texas met on September 18, 2025, in the boardroom located on the Second Floor of TRS' offices located at 4655 Mueller Blvd, Austin, Texas, 78723.

#### **Committee Members Present:**

Ms. Brittny Allred, Chair

Mr. Michael Ball

Ms. Laronda Graf

Mr. John R. Rutherford

Mr. Elvis Williams

#### **Other TRS Board Members Present:**

Mr. Robert H. Walls, Jr.

Mr. David Corpus

Mr. John Elliott

#### Others who participated:

Brian Guthrie, TRS

Caasi Lamb, TRS

Jase Auby, TRS

Heather Traeger, TRS

Amanda Jenami, TRS

Chris Cutler, TRS

Chris Bowlin, TRS

Michelle Pagán, TRS

Cui Rye, TRS

Shannon Gosewehr, TRS

Jonathan O'Reilly, TRS

Nathan Ward, TRS

Mark Chi, TRS

KJ Van Ackeren, TRS

Robert Sosa, TRS

Kack Henserling, TRS

Chris Cutler, TRS

Katherine Farrell, TRS

Suzanne Dugan, Cohen Milstein

Michael Clayton, State Auditor's Office Taylor Huff, State Auditor's Office Michelle Buss, Crowe LLP Kevin Smith, Crowe LLP

Audit, Compliance and Ethics Committee Chair, Ms. Allred, called the meeting to order at 9:00 a.m.

#### 1. Call roll of Committee members.

Ms. Farrell called the roll. A quorum was present.

2. Approve minutes of July 2025 Audit, Compliance and Ethics Committee meeting – Committee Chair Ms. Brittny Allred.

On a motion by Mr. Rutherford, seconded by Ms. Graf, the proposed minutes for the July 2025 Audit, Compliance and Ethics Committee meeting were approved as presented.

3. Receive State Auditor's Office (SAO) presentations on the planned audits of TRS' Fiscal Year 2025 Annual Comprehensive Financial Report (ACFR) and Pension Liability and OPEB Liability Schedules—Michael Clayton and Taylor Huff.

Ms. Taylor Huff reviewed the purpose and scope of the audit of TRS' Annual Comprehensive Financial Report for fiscal year 2025. She concluded by reviewing the proposed timelines. She said the report is tentatively scheduled for November 20<sup>th</sup> and noted the pension and OPEB schedules will be in the spring.

4. Receive Crowe LLP's presentation on the planned financial audit of TRS Investment Company (TRICOT) – Kevin Smith and Michelle Buss, Crowe LLP.

Ms. Michelle Buss provided the audit plan for the TRICOT audit. She reviewed the team working on the audit, discussed the audit plan and timeline, bringing the report to the December board meeting.

5. Receive TRS Compliance reports including those related to ethics and fraud, conflicts of interest, investment policies, and Enterprise Risk Management – Heather Traeger, Chris Bowlin and Michelle Pagán.

Mr. Chris Bowlin reported the quarterly testing focused on a number of tests for the quarter ending June 30, 2025. He said of note was whether or not the investment integrity questionnaire (IIQ) was received prior to investment authorization for each investment, whether or not the hedge fund test was run, was evaluated by IMD, whether or not the restricted securities list were up to date and whether or not the investments were within policy limits. He said for this quarter there were two reportable exceptions, there were two separate instances of failure to obtain an IIQ from the placement agent prior to the authorization of that investment but obtained prior to the closing of either investment deal. He reported these oversights were reviewed with the team and additional training was provided.

Ms. Heather Traeger reported on two 541(c)s conflicts reports relating to conflicts with firms and business with other clients. She reported one 541(e) conflict report relating to employees who have either a spouse or themselves with a relationship potentially tied to a TRS investment. She reported four items came through the hotline. She said each were investigated in turn and appropriate action was taken where warranted.

Ms. Michelle Pagán reported there was one change to the enterprise stoplight report since the last meeting in July. She said the talent continuity trend increased, the risk level remained guarded due to unavoidable employee turnover and the return-to-office initiative may result in loss of staff.

## 6. Consider recommending to the Board of Trustees adoption of the following – Amanda Jenami:

## A. Internal Audit's Strategic Plan and Proposed Performance Objectives for Fiscal Year 2026;

Ms. Amanda Jenami reviewed the proposed performance targets. She focused on the strategic key performance indicators (KPIs) noting a more focused approach to performance reporting. She said this narrowed board level reporting allows for discussions to be focused on outcomes that matter most to governance and oversight. She said operational KPIs will continue to be monitored internally to ensure performance management stays strong and robust. She then reviewed the proposed targets.

On a motion by Ms. Graf, seconded by Mr. Williams, the committee unanimously voted to recommend to the Board of Trustees the Internal Audit proposed performance objectives for fiscal year 2026, as presented by staff.

#### B. Proposed Audit Plan for Fiscal Year 2026.

Ms. Jenami provided an overview of the Audit Plan developed using a risk-based approach. She reviewed the audits or projects planned for fiscal year 2026, such as cloud computing specifically focused on the Microsoft Azure platform, protection of sensitive data across all platforms and the TRS reporting entity portal.

On a motion by Mr. Rutherford, seconded by Mr. Williams, the committee unanimously voted to recommend to the Board of Trustees the adoption of the audit plan for FY 2026, as presented by staff.

#### 7. Receive Internal Audit reports.

## A. Review of TRS' Procurement and Vendor e-System (PAVES) – Cui Rye and Shannon Goeswehr.

Ms. Cui Rye provided background on PAVES that supports every stage of the procurement and contract management cycle. She said this audit evaluated how effective it is in supporting contract management. She reported that PAVES is effective in supporting contract management and key controls include automated workflows and notifications that support contract management activities. She noted the audit did identify opportunities to strengthen system controls, enhance data integrity and improve the user experience.

Ms. Shannon Goeswehr, providing the management response, agreed with the recommendations.

#### B. Reporting Employer Testing Results – Jonathan O'Reilly and Mark Chi.

Mr. Jonathan O'Reilly provided the results of the reporting employer (RE) testing, which was an agreed-upon procedure (AUP) engagement. He reviewed the goals of the AUP as to identify areas where there are opportunities to make corrections to the accuracy of the data in the TRUST

system and as a learning experience to better understand from the reporting employer's perspective where there might be challenges. He said seven REs were tested, selected through a data-driven risk assessment. He said there were three main categories of the types of data tested: census data, eligibility data and compensation data. He reported the results were mixed with minimum census data exceptions, with higher exceptions in eligibility determination data as well as compensation data. The recommendations he said, were for the Benefit Accounting team to share the exceptions with the REs to correct any inaccuracies and to address the inaccuracies found in permanent addresses.

Mr. Mark Chi provided management's response agreeing with Audit's recommendation. He said a long-term solution is being explored related to updating member addresses, but it will not be able to proceed until after TEAM's PBT implementation.

## C. Review of Innovation Portfolio Program – Nathan Ward and KJ Van Ackeren.

Mr. Nathan Ward provided an overview of the innovation portfolio program and the audit. He stated this was a very positive audit for IMD and that there were no recommendations.

Mr. KJ Van Ackeren provided management's response agreeing with the audit results.

#### D. Update on Prior Audit Recommendations – Jonathan O'Reilly.

Mr. O'Reilly reviewed the dashboard of prior audit recommendations noting 21 recommendations are in progress with two-thirds of them with IT and ISO areas. He reported six recommendations have been implemented since the July report.

Ms. Allred announced, without objection, that the committee would take agenda item 8 next.

8. Discuss or consider Internal Audit and TRS Compliance administrative reports and matters related to governance, risk management, internal control, compliance violations, fraud, regulatory reviews or investigations, fraud risk areas, audits for the annual internal audit plan, or auditors' ability to perform duties – Robert H. Walls, Jr., Amanda Jenami and Heather Traeger

Ms. Jenami reported on Internal Audit's Fiscal Year 2025 key performance measures. She noted that Internal Audit met or exceeded all the annual performance targets for the year.

Ms. Allred announced, without objection, that the committee would take up agenda items 7 E and F.

- E. Review of Safety and Physical Security (Alpha) Amanda Jenami and Robert Sosa.
- F. Audit of Business Continuity Planning and Disaster Recovery Jack Henserling, Robert Sosa and Chris Cutler.

At 10:06 a.m., Ms. Allred announced the committee would go into executive session under the following Agenda Item and sections of the Government Code: Item 7(E) under Section 551.076, 551.089 and 551.071 to discuss safety and physical security, Alpha, and to consult with legal counsel as needed; Item 7(F), under Section 551.076, 551.089 and 551.061 to discuss the audit of business continuity planning and disaster recovery and to consult with legal counsel as needed.

At 11:04 a.m., Ms. Allred reconvened the committee in open meeting.

There being no more business before the Audit, Compliance and Ethics Committee, the committee adjourned at 11:06 a.m.

APPROVED BY THE AUDIT, COMPLIANCE AND ETHICS COMMITTEE OF THE BOARD OF TRUSTEES OF THE TEACHER RETIREMENT SYSTEM OF TEXAS ON THE \_\_\_\_\_\_ DAY OF DECEMBER 2025.

Brittny Allred
Chair, Audit Compliance and Ethics Committee

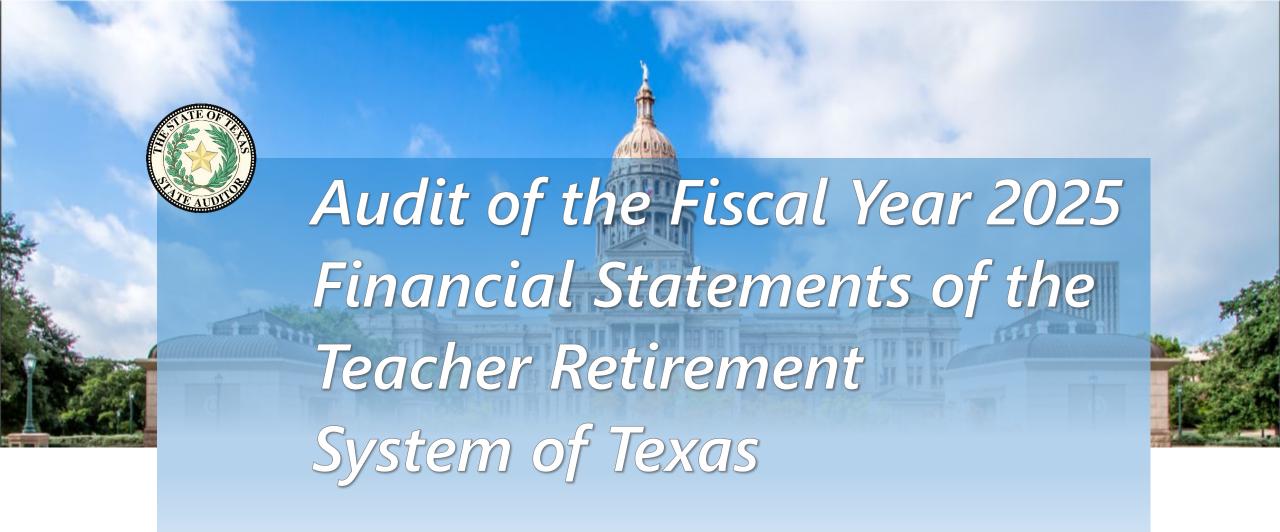
Chair, Audit Compliance and Ethics Committe Board of Trustees Teacher Retirement Systems of Texas



# **Internal Audit**

Audit, Compliance & Ethics
Committee Meeting / Dec 2025





*Taylor Huff,* Managing Senior Auditor *Robert Pagenkopf,* Managing Senior Auditor *Angelica Ramirez,* Assistant State Auditor/CFO



### Presentation to the TRS Board of Trustees

December 4, 2025

### Objectives and Scope

Basic Financial Statements
(System ACFR)
Report on Internal Controls

• To obtain reasonable assurance about whether the basic financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

• To report on any significant deficiencies and material weaknesses in internal control over financial reporting and compliance with laws, regulations, and provisions of contracts or grant agreements based on an audit of financial statements performed in accordance with the standards applicable to financial audits contained in *Government Auditing Standards*.



#### Presentation to the TRS Board of Trustees

#### December 4, 2025

#### Audit Results - Deliverables

We issued the following deliverables related to this audit:

- We issued an **Unmodified Opinion**, dated November 20, 2025.
- We also issued a Report on Internal Control dated November 20, 2025.
- Report to the Legislative Audit
   Committee. This report was posted to the
   State Auditor's Office website.

 In our opinion, the accompanying financial statements referred to above present fairly, in all material respects, the respective financial position of the major enterprise fund and the aggregate remaining funds information, consisting of the fiduciary funds of the System, as of August 31, 2025, and the respective changes in financial position, and, where applicable, cash flows thereof for the year then ended in accordance with accounting principles generally accepted in the United States of America.

 No material weaknesses or significant deficiencies were noted in the Report on Internal Control or communicated to System management.



#### Presentation to the TRS Board of Trustees

#### December 4, 2025

### Audit Results - Emphasis of Matters

Our opinion included two emphasis of matters paragraphs.

Our opinion was not modified with respect to these matters.

- As discussed in Note 1, the financial statements present only the System and do not purport to, and do not, present fairly the financial position of the State of Texas as of August 31, 2025, the changes in its financial position, or, where applicable, its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.
- As discussed in Note 3, the financial statements include investments valued at approximately \$119.4 billion as of August 31, 2025, whose fair values have been estimated by management in the absence of readily determinable fair values.

# Presentation to the TRS Board of Trustees December 4, 2025

# Required Communications

Item:	Comment:
Significant Risks	<ul> <li>Management overrides of control</li> <li>Existence and valuation of alternative investments</li> <li>Net increase/decrease in fair value of investments</li> <li>Valuation of health care claims payable</li> </ul>
Changes in Significant Accounting Practices	<ul> <li>GASB 101, Compensated Absences</li> <li>GASB 102, Certain Risk Disclosures</li> <li>Presentation changes to improve transparency:         <ul> <li>Derivative instrument assets and liabilities presented separately</li> <li>Collateral obligations related to derivative instruments and securities lending presented separately</li> </ul> </li> </ul>
Significant Unusual Transactions	None noted.

# Presentation to the TRS Board of Trustees December 4, 2025

Item:	Comment:
Significant Difficulties Encountered During the Audit	None noted.
Disagreements with Management	None noted.
Corrected and Uncorrected Misstatements	None identified.
Fraud or Noncompliance with Laws and Regulations, Contracts or Grant Agreements	None identified.
Communication of Deficiencies in Internal Control	No reportable deficiencies identified.



# Presentation to the TRS Board of Trustees December 4, 2025

#### Thank You

We want to thank the various

System Divisions for their

cooperation, assistance, and

patience throughout the audit.

- Executive Division
- Investment Management
- Financial
- Benefit Services
- Health
- Legal and Compliance
- Information Technology
- Internal Audit



## **Results of Services**

#### **Unmodified ("Clean") Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Teacher Retirement Investment Company of Texas, Ltd., as of August 31, 2025, and the changes in its financial position for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### **Results of Services**

#### **Emphasis of Matter**

As discussed in Note 1, the financial statements present only TRICOT and do not purport to, and do not, present fairly the financial position of Teacher Retirement System of Texas or the State of Texas as of August 31, 2025, the changes in its financial position, or, where applicable, its cash flows for the year then ended, in accordance with accounting principles generally accepted in the United States of America. Our opinion is not modified with respect to this matter.

### **Results of Services**

**Internal Control** - No material weaknesses or significant deficiencies in internal control reported or communicated to management.

**Audit Differences** – none.

# **Required Communications**

Topic	Comments
Changes in accounting principles	None noted
Other information included in annual reports	None noted
Circumstances that affect the form and content of audit report	None noted
Disagreements with management on financial accounting and reporting	None noted
	Corrected misstatements – none noted
Corrected or uncorrected misstatements	Uncorrected misstatements – none noted
Major issues discussed with management prior to engagement	None noted
Consultations with other accountants	None noted
Difficulties in performing the audit	None noted
Material errors, irregularities or illegal acts	None identified
Material weaknesses in internal control	None identified
Representation letter	Provided to Crowe prior to release of AFS
Independence communications	No impairments identified
Significant Estimates	Useful lives of fixed assets, deferred tax assets & liabilities

## **Independence Communications**

- We wish to report that we are not aware of any relationship between Crowe LLP and TRICOT that, in our professional judgment, may reasonably be thought to impair our independence.
- Accordingly, and relating to our examination of the financial statements of TRICOT as of August 31, 2025, and for the year then ended, we are independent certified public accountants with respect to TRICOT within the meaning of the applicable pronouncements of the American Institute of Certified Public Accountants' Code of Professional Conduct, its interpretations and rulings.



# **Thank You**

Kevin W. Smith

**Audit Partner** 

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Michelle Buss

Senior Manager

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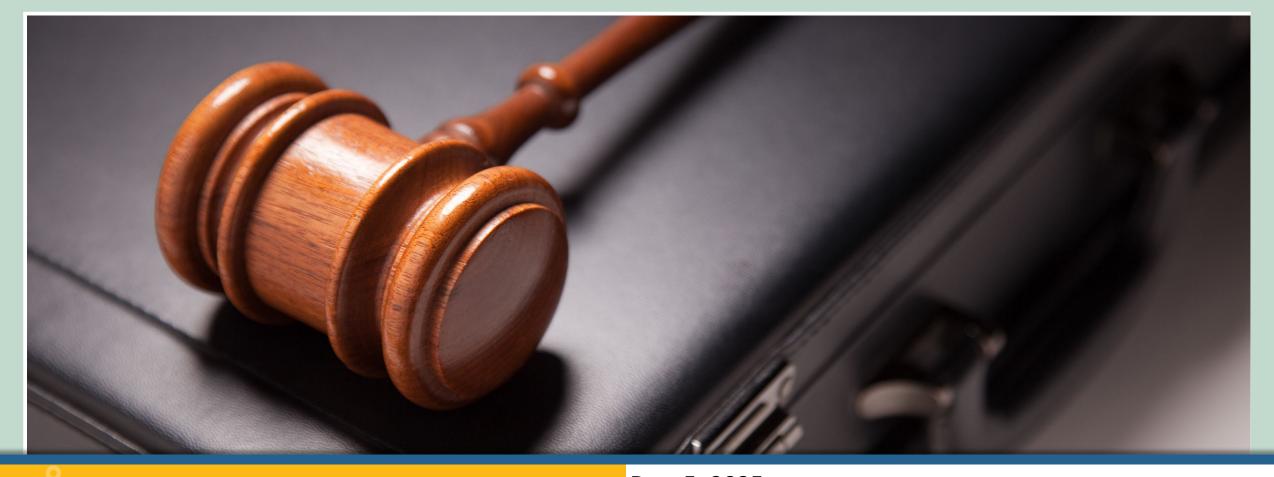


**TRS Compliance: Ethics Overview** 

Heather Traeger and Chris Bowlin Dec. 2025

# Quarterly Investment Compliance Testing Investment Policy Statement (IPS), Securities Lending Policy (SLP), and Proxy Voting Policy Quarter ending September 30, 2025

Quarter ending September 30, 2025				
Procedures Performed	Test Results			
Business Objective 1: Board Reports  All required information is reported to the TRS Board of Trustees				
Obtain evidence that all requirements reported to Board of Trustees	• All reporting requirements were met; documentation provided supported information tested			
Business Objective 2: Investment Selection and Approval				
Investments made are within delegate	d limits and established selection criteria			
• Obtain evidence that Investment Integrity Questionnaires (IIQs) were received prior to investment authorization and deal closing	Each investment tested had a completed questionnaire prior to IIC date			
<ul> <li>Obtain evidence from the investment teams that the CIO conditional approval was addressed after the IIC</li> </ul>	<ul> <li>CIO conditional approvals during this period were documented in the IIC minutes and the required actions were completed after the IIC</li> </ul>			
Obtain evidence of prudence or recommendation letters where required	No prudence letters were required for this period			
Obtain evidence that all counterparty requirements were met	<ul> <li>All Credit Risk Management reporting requirements were met, and documentation provided supported information tested</li> </ul>			
Obtain evidence that new investments in emerging managers met requirements	All investments met policy requirements for the tested period			
Obtain evidence that approved investments were within policy limits	For all investments tested, no manager or partner organization exceeded the authorized limits and verified term sheet calculations with manager exposure file			
Business Objective 3: Other (IPS, SLP, other reporting)				
Risk limits are followed for other investment and	proxy voting policies and procedures were followed			
Obtain senior management disclosure about known compliance violations	Obtained quarterly compliance certification from IMD IIC and Legal			
Obtain evidence that TRS securities lending program complied with policy guidelines	No security lending violations were identified			
<ul> <li>Obtain evidence that the proxy voting committee complied with the proxy voting policy, including maintaining a voting record, documenting exceptions and reviewing TRS' service provider guidance.</li> </ul>	All requirements of Proxy Voting Policy Sections 2 and 4(a)-(b) were met			
Legend: Significant to TRS Significant to Business Objectives	Other Reportable Exception Positive Test Result/ No Exception			



**Enterprise Risk Management Update** 

Dec. 5, 2025

Michelle Pagán

Director, Enterprise Risk, Strategy & Performance



## **Overview**



# **Agenda**

- Enterprise Stoplight Report
- Category Risk Level Changes & Trending
- Risk Trending Dashboard



## **Enterprise Stoplight Report\* – December 2025**



Business Continuity	Communications & External Relations	Cybersecurity	Data Privacy & Confidentiality	Employer Reporting
Enterprise Technology	O External Fraud	Facilities Management & Planning	Financial Operations	Global Operations
Health Care Plans Administration	O Internal Fraud	Pension Funding	Pension Services	Portfolio Exposure
Procurement & Contracts	Records & Information Management	Regulatory, Compliance & Litigation	Talent Continuity	TEAM Program
TRS-ActiveCare Affordability	TRS-Care Funding			

#### **Categories Added**

External Fraud

Internal Fraud

#### **Categories Deleted**

Ethics & Fraud Prevention

HIGH ELEVATED CAUTION GUARDED LOW

EXPECTED RISK CATEGORY TREND - NEXT 12-24 MONTHS			
INCREASE 1	DECREASE <b>↓</b>	NO CHANGE	

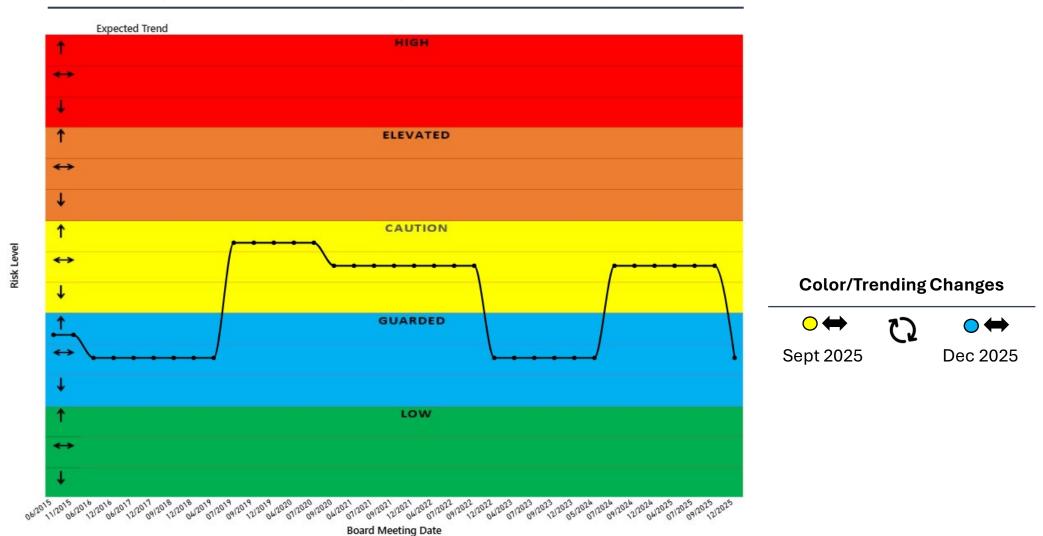
<sup>\*</sup>Risk category ratings are based on a point in time and independent of other risk categories.



# **Category Risk Level Changes & Trending**



#### Risk Category: Facilities Management & Planning





# **Risk Trending Dashboard**



December 2025  Cybersecurity  Enterprise Technology  Pension Funding  Records & Information Management  TEAM Program	Elevated Elevated Elevated Elevated Caution Caution Caution	Increase Increase Increase Decrease Increase Stable Stable	
Enterprise Technology Pension Funding Records & Information Management	Elevated Elevated Elevated Caution Caution Caution	Increase Increase Decrease Increase Stable	
Pension Funding Records & Information Management	Elevated Elevated Caution Caution Caution	Increase Decrease Increase Stable	
Records & Information Management	Elevated  Caution  Caution  Caution	Decrease Increase Stable	
-	Caution Caution Caution	Increase Stable	
TEAM Program	Caution Caution	Stable	
	Caution		
Communications & External Relations		Ctable	
Data Privacy & Confidentiality		Stable	
Health Care Plans Administration	Caution	Stable	
Procurement & Contracts	Caution	Stable	
TRS-ActiveCare Affordability	Caution	Stable	
Business Continuity	Caution	Decrease	
Talent Continuity	Guarded	Increase	
Employer Reporting	Guarded	Stable	
Facilities Management & Planning	Guarded	Stable	
Financial Operations	Guarded	Stable	_
Global Operations	Guarded	Stable	
Pension Services	Guarded	Stable	
Regulatory, Compliance & Litigation	Guarded	Stable	
Portfolio Exposure (i.e., Market)	Low	Increase	
TRS-Care Funding	Low	Stable	



# **Internal Audit**

Presented By:

Amanda Jenami, CPA, CIA, CISA, CIDA, CFE

Dec. 4, 2025





Confirmation of Affirmations Regarding Independence, Ethics & Professionalism



# Background: Requirements Regarding Independence, Ethics & Professionalism

### Independence<sup>1</sup>

The freedom from conditions that threaten the ability of the internal audit activity to carry out internal audit responsibilities in an unbiased manner.

### Threats to Independence<sup>2</sup>

- Self-interest threat
- Self–review threat
- Bias threat
- Familiarity threat
- Undue influence threat
- Management participation threat
- Structural threat

# Conceptual Framework Approach to Independence<sup>2</sup>

- Identify
- Evaluate
- Safeguard against threats

#### Sources:

- **1:** The Institute of Internal Auditors *Global Internal Audit Standards (GIAS)*
- **2:** U.S. Government Accountability Office's *Generally Accepted Government Auditing Standards (GAGAS)*

#### Domain II: Ethics & Professionalism<sup>1</sup>

### Demonstrate Integrity

1.1 Honesty and Professional Courage 1.2 Organization's Ethical Expectations 1.3 Legal and Ethical Behavior

### **Maintain Objectivity**

- 2.1 Individual Objectivity 2.2 Safeguarding Objectivity
- 2.3 Disclosing impairments to Objectivity

#### **Demonstrate Competency**

3.1 Competency | 3.2 Continuing Professional Development

#### **Exercise Due Professional Care**

- 4.1 Conformance with Global Internal Audit Standards
- 4.2 Due Professional Care 4.3 Professional Skepticism

### Maintain Confidentiality

5.1 Use of Information 5.2 Protection of Information



# Overview: Disclosure of Affirmations Regarding Independence, Ethics & Professionalism

# Internal Audit is:



Independent per Charter provisions



Free from interference in audit selection, scope, procedures, frequency, timing, and report content



Independent and compliant with ethical and professional standards



Free from instances of undue influence or impairment



Safeguarded against threats to independence



# **Safeguards for Non-Audit Services**











**Advisory services:** 

Management implements recommendations

**Committee**participation: Nonvoting, advisory only

Benchmarking:
Management
decides on
implementation

**Coordination with external auditors:** 

No management decisions by IA





# **Internal Audit**

Update on IA's Data Analytics Program

Dec. 4, 2025

Presented By:

Jonathan O'Reilly, Business Intelligence Director



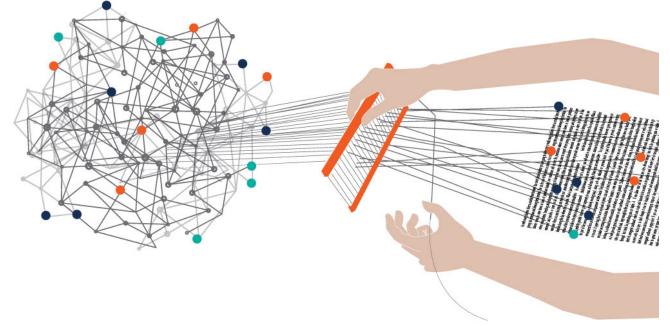


### **Business Intelligence Overview**

# Leverage data to:

- Guide Internal Audit's areas of focus
- Inform scoping of audits
- Help our clients identify and address potential risks





# Weave insights from data:

- Exceptions to business process
- Data integrity
- Data synchronization
- Vendor contract compliance



### FY25 Year in Review – IA Business Intelligence Team

### **Personnel Changes**

Senior Business Intelligence
 Analyst hire (Feb. 2025)



Tyler Dixon
Senior Business Intelligence Analyst





Jonathan O'Reilly, M.A. Director of Business Intelligence



Teklehaimanot Derseh Senior Business Intelligence Analyst



Olga Jerman, Ph.D. Senior Business Intelligence Analyst



Sharon Riley, M.A. Senior Business Intelligence Analyst

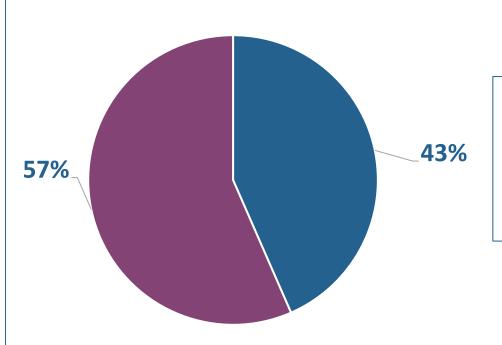


### FY25 Year in Review – Resource Allocation



### **Audit Projects/Activities**

- Annual Comprehensive Financial Report (ACFR) Testing of Annuity Payments
- Reporting Employers Testing (Agreed-Upon Procedures)
- Review of TRS' Procurement and Vendor e-System (PAVES)
- Annual Risk Assessment
- Continuous auditing bots
- Continuous monitoring dashboards



### **Advisory Projects**

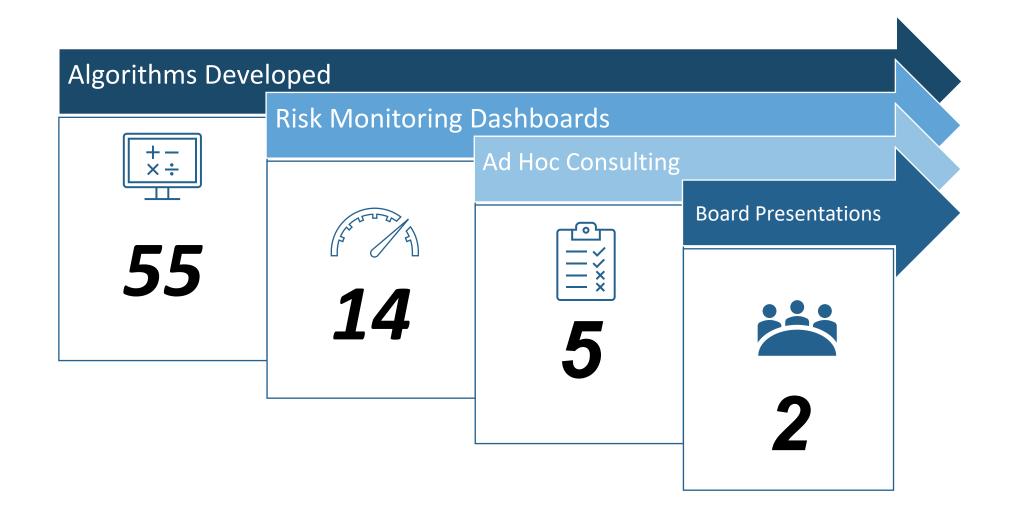
- Ad Hoc Requests for data analysis
- Healthcare Claims Analysis

<sup>\*</sup> Excludes non-project activities such as training, leave and general duties.



## FY25 Year in Review – By the Numbers

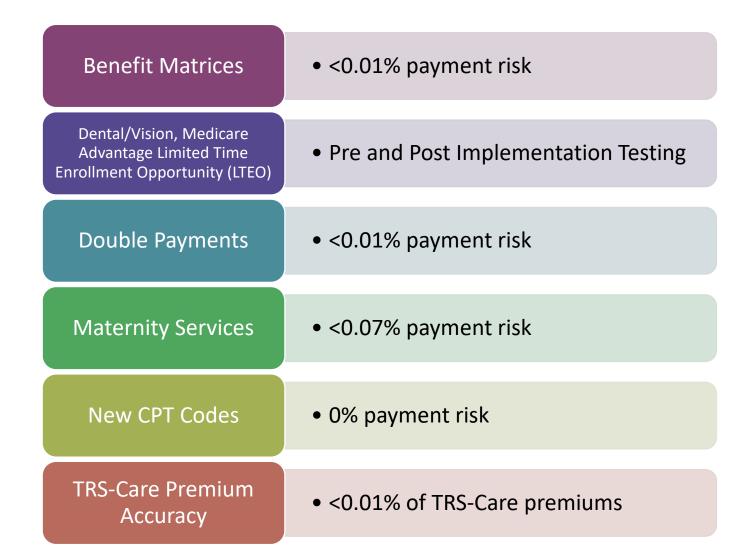






### **Healthcare Claims Data Analytics – Areas of Focus**







### **Healthcare Claims Data Analytics – Risk Monitoring**



### 21 Risk Monitoring Dashboards

- Continuously monitor risk beyond initial data analysis scope
- Regular internal review and trend sharing with Health Division



### **Healthcare Claims Data Analytics – Project Spotlights**

**Claims Analyzed** 

4M (\$318M)

Benefit Matrices

- Assess vendor compliance with customized TRS-ActiveCare plan design
- <0.01% risk; Vendor addressed \$50k in claim adjustments

**Claims Analyzed** 

5M (\$3.2B)



- Assess duplicate payments due to atypical scenarios such as concurrent or billing by shared provider IDs
- <0.01% risk; Vendor enhancements to internal policies, backend reporting and claim adjustments

**Claims Analyzed** 

216K (\$53M)



- Assess potential risk associated with newly introduced billing codes
- No risk identified; vendor implements timely controls in line with industry standards

Member's Coverage Tested
192K



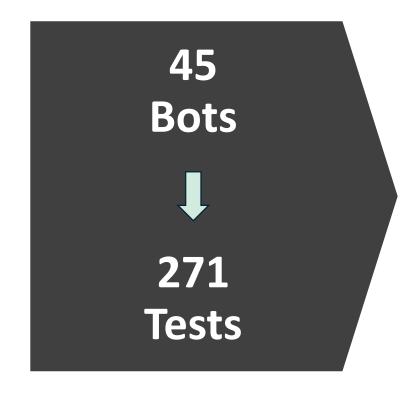
- Provided test support for accuracy checks in several areas:
  - Pre and Post implementation accuracy of coverage and premiums
  - Vendor enrollment confirmation
  - Direct Billing processes
  - Net Pay Change Letter

8



## Pension Data Analytics - Continuous Testing







Member/Reporting Employer (RE) Payroll Data Integrity



Member/RE Contribution Accuracy



**Refund Processes** 



**Annuity Payments** 

## **Pension Data Analytics – Project Spotlights**

Payroll Records Analyzed

11.7M



Agreed-Upon Procedures (AUP)

- Data-driven risk assessment including 9 risk factors to drive RE selection
- Analytics support during AUP, including 6 targeted sampling scripts

Payroll Records Analyzed

12M



**Annual Auditing Bot** 

- Ensure service credit
   accuracy by checking
   records where Days Worked
   is expected
- Enhanced logic to identify more scenarios with increased confidence

**FY25 Refund Requests** 

97,263



**Continuous Auditing Bot** 

- Identified 23 requests via continuous auditing bot where paper refunds did not result in cases
- Leverage data analytics to integrate data systems to ensure synchronicity

FY25 New Annuitants 25K



Assurance - External

- Assist SAO's ACFR testing by utilizing bots to test program rules and highlight potential exceptions, including:
  - Annuitant payment changes
  - New annuitant eligibility and accuracy of payments



### **RE Training Analysis Spotlight – Overview**



### - Summer 2024

- Employer Reporting team conducted 36 Reporting Employer (RE) trainings
- 21 (58%) identified by Internal Audit's data analysis of RE reporting error data
- Developed dashboards to monitor changes in reporting errors

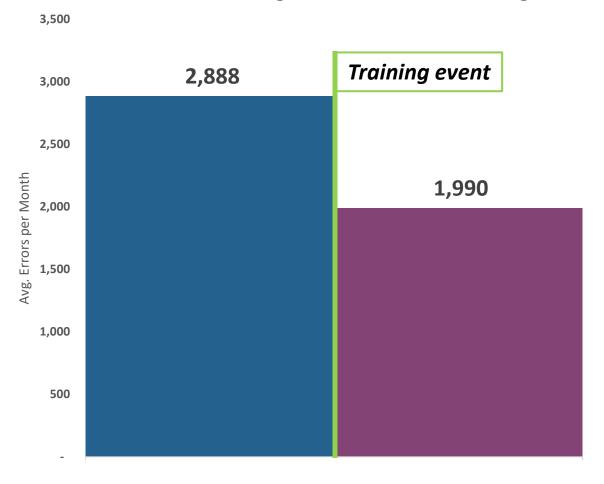
### - Impact Analysis

- Measured success metrics 10 months after training
- Estimated training impact
  - Attempted to control for seasonal trends
  - Compared Pre/Post-Training time periods year over year



### **RE Training Analysis Spotlight – Reporting Errors Impact**

# Average Reporting Errors Per Month Period Before Training vs. Period After Training



- Overall errors
   decreased by -39%
   compared to
   expected
- 14 REs (67%) saw improvements (average -64% decrease)

10 Month Period After Training
10 Month Period Before Training



### **RE Training Analysis Spotlight – Late Reporting Errors Impact**

# **Average Late Reporting Errors Per Month Period Before Training vs. Period After Training**



- Overall late errors decreased by -82% compared to expected
- 16 REs (76%) saw improvements (average -92% decrease)

10 Month Period After Training
10 Month Period Before Training



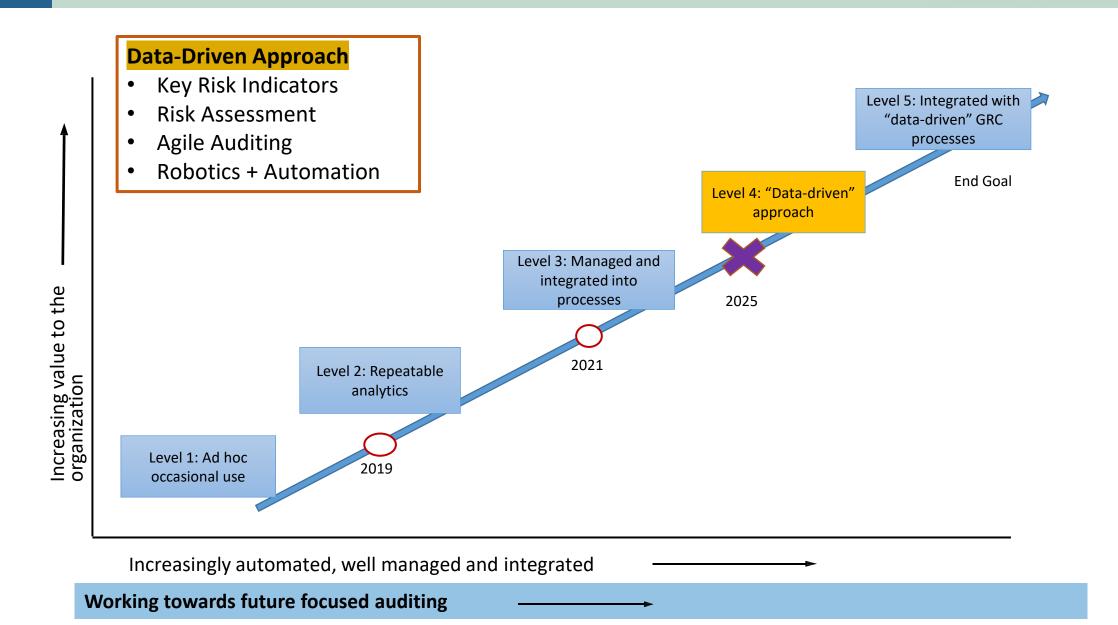
## **PAVES Post-Audit Advisory Spotlight**



Compliance Requirements	Data Deficiencies	Data Integrity			
Ensure contracts meet guideline requirements, such as:	Ensure key data fields are not missing, such as:	Ensure key data fields are accurate, such as:			
Renewals have completed     Vendor Performance Review	Amended contracts have     Amendment Effective Date	<ul> <li>Accumulative Paid Amount matches sum of Paid Invoices</li> </ul>			
<ul> <li>Contracts &gt;\$100k have completed contract risk assessment</li> </ul>	<ul> <li>Renewable contracts have Renewal Process Notification date</li> </ul>	<ul> <li>Encumbered Amount matches executed purchases orders</li> </ul>			
10 queries	8 queries	4 queries			
22 data integrity queries developed					



### **Appendix I - Data Analytics Maturity Model & Progress**





### **Appendix II - Involvement and Participation**

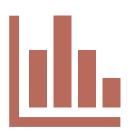




### **TRS**

Participation in Al initiatives

- Microsoft Copilot Pilot
- M365 Copilot Champion



### **Professional Associations**

Association of Public Pension Fund Auditors (APPFA)

April panel presentation

National Pension Education Association (NPEA)

October panel presentation



### **Appendix III - FY26 Projects at a Glance**





### **Health Care**

- Review of Enrollment and Eligibility File Processes
- Review of SB 1264 Processes
- Claims Analysis: Psychotherapy and Hospital



### **Benefits**

- Support for Death Claims Audit
- Reporting Employers data analysis



### **Executive**

- Support for SAO ACFR audit
- Continue PAVES data integrity query support



**Internal Audit** 

FY2025 Internal Audit Annual Report

Dec. 4, 2025

Presented By:

Julie Toler, CFA, CFP®, CIA, CRMA

### **FY2025 Internal Audit Annual Report**



The Internal Audit Annual Report provides information on the audit plan, assurance, consulting, advisory projects completed and other Internal Audit activities in fiscal year 2025. It meets the annual reporting requirement of the Texas Internal Auditing Act (Texas Government Code, Chapter 2102.009 and Texas Government Code, Sections 2102.015 and 2102.0091).

This report follows the State Auditor's Office reporting guidelines and includes the following:

- I. Compliance with Texas Government Code, Section 2102.015: Publication of Audit Plan and Annual Report on Internet
- II. Revised Internal Audit Plan for Fiscal Year 2025
- III. Consulting Services and Non-Audit Services Completed
- IV. External Quality Assurance Review (Peer Review)
- V. Internal Audit Plan for Fiscal Year 2026
- VI. External Audit Services Procured in Fiscal Year 2025
- VII. Reporting Suspected Fraud and Abuse







# YEAR IN REVIEW TRO

INDEPENDENT · OBJECTIVE · ASSURANCE · CONSULTING

#### WHO WE ARE:

14 Auditors

**5** Business Intelligence Analysts

1 Administrative Professional

#### WHAT WE BRING:

#### HIGHLY CREDENTIALED PROFESSIONALS:

5 Certified Public Accountants

**Certified Information** Systems Auditors

Certified Internal **Auditors** 

Certified Fraud Examiners

Certified Information Systems Security **Professionals** 

2 **Chartered Financial Analysts** 

8 **MBAs** 

2 **PhDs** 

166 years total audit experience

125 years total data analysis experience

88 years total IT experience

**54** years total investment experience

**AUDIT EXPERIENCE** 

BIG FOUR AUDIT FIRMS

**TEXAS STATE** 

**GOVERNMENT** 

**DIVERSE PROBLEM SOLVING SKILLS** 

**WORK EXPERIENCE** 



- AUDIT
- ACCOUNTINGTREASURYINVESTMENT MANAGEMENT
- TRADINGDATA ANALYSIS
- CYBER SECURITY
- INFORMATION **TECHNOLOGY**

**AUSTRALIA** THE UK PAKISTAN

ROBOTICS PROCESS AUTOMATION INITIATIVE



CREATED 2 ROBOTS FOR PENSION DATA ANALYSIS



CREATED 53 ALGORITHMS FOR HEALTHCARE CLAIMS DATA ANALYSIS



8 ADVISORY PROJECTS



12 TRS AUDITS



HOURS of CONTINUING PROFESSIONAL EDUCATION (CPE) COMPLETED

- **Syed Israr** attended the Emerging Issues in Investments & Derivatives conference.
- Katie Linczer and Amanda Jenami attended and presented at APPFA's fall conference.
- Stephen Randall and Jonathan O'Reilly attended APPFA's fall conference.
- Cui Rye attended IIA's Enterprise Risk Management conference, and P2F2 conference.
- Jonathan O'Reilly attended and presented at the NPEA conference.

- Welcomed Tyler Dixon as Senior Business Intelligence Analyst.
- Welcomed Jessica Simon as Senior Auditor.
- Welcomed Jack Henserling as Senior IT Auditor.
- Lisa Wei attended the Open Source Intelligence Summit.
- Olga Jerman, Jonathan O'Reilly, Sharon Riley, Katie Linczer, Julie Toler, Nathan Ward, Stephen Randall and Lisa Wei volunteered at the Central Texas Food Bank.

- Stephen Randall and Lisa Wei attended the DIR Information Security Forum.
- Olga Jerman, Sharon Riley, Lisa Wei, Teklehaimanot Derseh, Cui Rye and Tyler Dixon attended IIA's Analytics, Automation, & AI conference.
- Amanda Jenami, Julie Toler and Jonathan O'Reilly attended and presented at APPFA's spring conference.
- Sharon Riley and Nathan Ward attended APPFA's spring conference.
- Lisa Wei and Stephen Randall attended SANS AI Cybersecurity Summit.

- Welcomed Elijah Marchlewski as Senior IT Auditor.
- · Cui Rye, Kathey Mitchell, Jessica Simon and Julie Toler attended the SAO Audit Conference.
- Amanda Jenami and Cui Rve attended the ACFE Global Fraud conference.
- Teklehaimanot Derseh and Olga Jerman attended the NAMPI conference.
- IT Team participated in the Annual Disaster Recovery Testing.



Questions



## **Internal Audit**

Update on Recommendation Implementation Status as of Nov. 10, 2025

Dec. 4, 2025

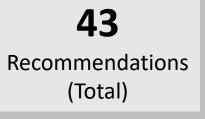
Presented By:

Jonathan O'Reilly, Business Intelligence Director



# Q

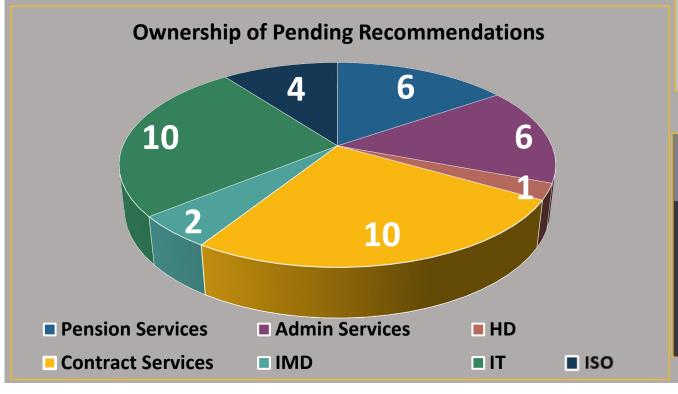
### **Highlights**

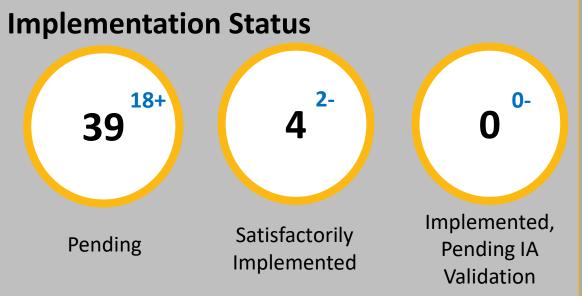


15
Internal Audit
Reports

**15** 

Recommendations Rated Significant







#### TRS Internal Audit Summary of Audit Recommendations Status As of November 10, 2025

Recommendation	Status	Issue Type	Issue Date	Estimated Date	Revised / Actual Date
22-401 Review of Reco	rds Management				
3.1 Continue efforts to implement record management automated features	In Progress	Other Reportable	6/2022	3/2023	12/2025
3.2 Include shared and personal drives to Microsoft project	In Progress	Other Reportable	6/2022	5/2025	12/2025
23-102 Review of Reporting Employer Processes					
1.3.a. Develop and implement KPIs	In Progress	Other Reportable	7/2023	6/2024	12/2026
24-102 Audit of Pension Refund Processes					
1.2 Ensure refunds are accurate	In Progress	Significant	5/2024	5/2024	8/2026

#### **Significant to Business Objectives**

<ul> <li>Past <i>original</i> estimated completion date, and</li> <li>No management action plan or no progress on management action plan</li> </ul>
Past <i>original</i> estimated completion date     Progress on management action plan
Original estimated completion date has not changed     Progress on management action plan
Satisfactory implementation of management action plan <u>or</u> acceptance of risk by management
Implementation of management action plan pending Internal Audit validation

#### **Other Reportable**

<ul> <li>Past first revised estimated completion date</li> <li>No management action plan or no progress on management action plan</li> </ul>
<ul> <li>Past first revised estimated completion date</li> <li>Progress on management action plan</li> </ul>
Within <i>original</i> or first <i>revised</i> estimated completion date     Progress on management action plan
Satisfactory implementation of management action plan <u>or</u> acceptance of risk by management

### TRS Internal Audit Summary of Audit Recommendations Status As of November 10, 2025

Recommendation	Status	Issue Type	Issue Date	Estimated Date	Revised / Actual Date	
25-102 Reporting Employer Testing (AUP)						
1.1 Correct census, eligibility, and compensation data inaccuracies: Communicate Instructions to Reporting Employers	In Progress	Other Reportable	9/2025	11/2025		
1.2 Correct census, eligibility, and compensation data inaccuracies: Conduct Targeted Training Sessions	In Progress	Other Reportable	9/2025	3/2026		
1.3 Correct census, eligibility, and compensation data inaccuracies: Complete All Required Corrections	In Progress	Other Reportable	9/2025	6/2026		
2. Enhance processes for maintaining updated member addresses	In Progress	Other Reportable	9/2025	3/2027		
25-301 Review of Energy, Natural Resources	and Infrastructu	re Portfolio Op	erations			
2.2 Opportunity to enhance feedback loop to ensure effectiveness of external fees monitoring activities	In Progress	Other Reportable	4/2025	12/2025		
25-302 Review of Investment	Middle Office Op	erations				
1.1 Process Guidance and Key Person Risk	In Progress	Other Reportable	7/2025	5/2026		
25-403 Review of TRS' Procurement	t and Vendor e-Sy	vstem (PAVES)				
1.1 Notification Relevance and Clarity	In Progress	Other Reportable	9/2025	9/2026		
1.2 Notification Content and Sender Identity	In Progress	Other Reportable	9/2025	9/2026		
1.3 Vendor Password Reset Functionality	In Progress	Other Reportable	9/2025	1/2026		
1.4 User Validity	In Progress	Other Reportable	9/2025	9/2026		

### TRS Internal Audit Summary of Audit Recommendations Status As of November 10, 2025

Recommendation	Status	Issue Type	Issue Date	Estimated Date	Revised / Actual Date
25-403 Review of TRS' Procurement	t and Vendor e-Sy	vstem (PAVES)			
2.1 Data Entry	In Progress	Other Reportable	9/2025	9/2026	
2.2 Field Definitions and User Clarity	In Progress	Other Reportable	9/2025	9/2026	
2.3 Audit Trail for Operational Data	In Progress	Other Reportable	9/2025	12/2025	
2.4 Report Accuracy	In Progress	Other Reportable	9/2025	12/2025	
2.5 Report Usability and Filtering	In Progress	Other Reportable	9/2025	9/2026	
3.1 User Satisfaction	In Progress	Other Reportable	9/2025	9/2026	



Internal Audit Administrative Reports

December 4, 2025

Presented By:

Amanda Jenami, CPA, CISA, CIA, CIDA, CFSA, CRMA, CFE





### **Executive Summary**



### **FY2026 Strategic Goals**

**Goal 1:** Provide assurance to the board of trustees and senior management (4 KPIs)

**Goal 2:** Serve as trusted advisor to the board of trustees and management (3 KPIs)

Goal 3: Attract, develop and retain outstanding talent (5 KPIs)

**Goal 4:** Leverage technology (2 KPIs)

### **FY2026 Key Performance Indicators (KPIs)**

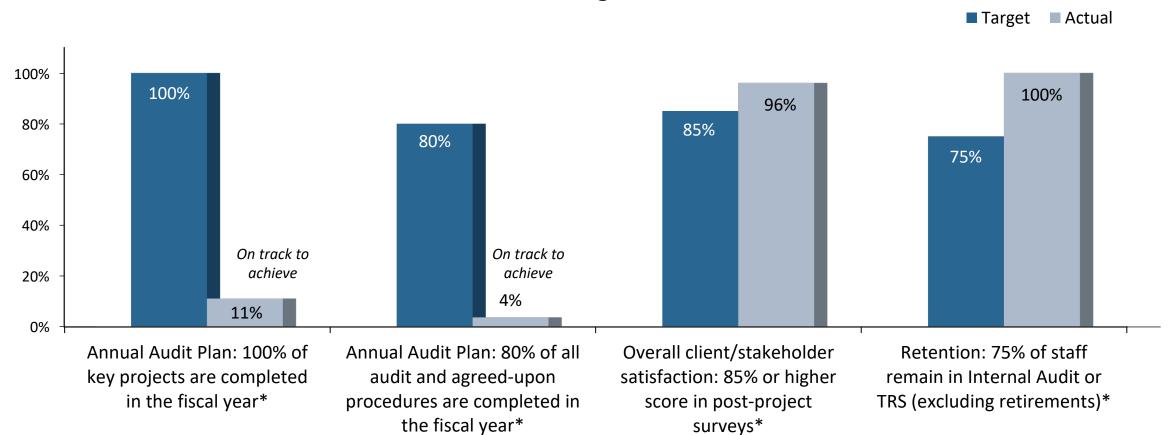
Internal Audit is on track to achieve 100% (4 of 4) of its strategic performance targets for the 2026 fiscal year.



### **Strategic Key Performance Indicators**





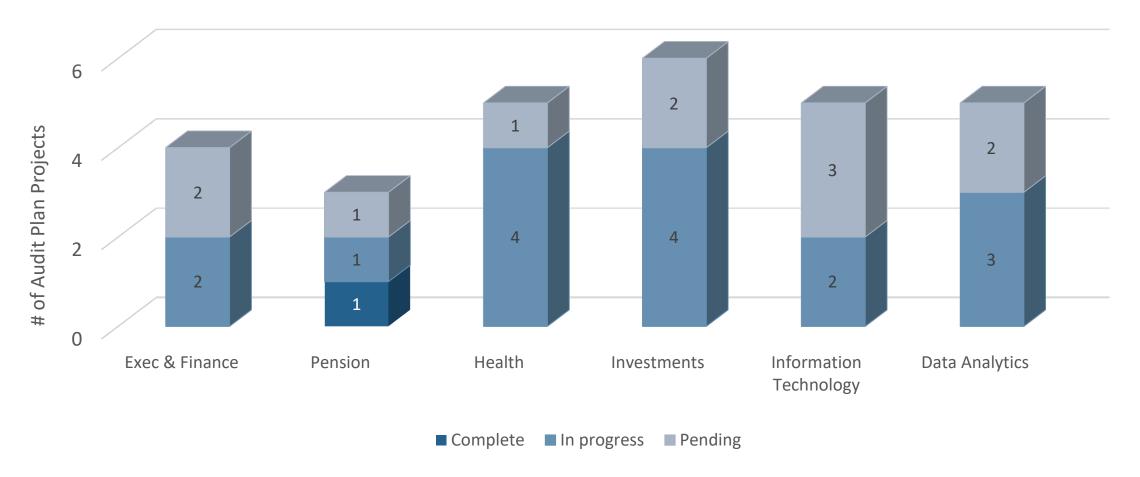




### **FY26 Audit Plan Status through First Quarter**



Audit Plan Project Status FY2025 Year to Date



### **Staff Highlights: New Team Member!**





# **Arby Gonzales**Operations Audit Director

Arby brings nearly 20 years of progressive experience in audit leadership and risk management across Texas government and higher education sectors. He has a proven track record of building and leading audit teams, conducting enterprise-wide operational assessments and delivering strategic risk advice to boards and executive leadership.

Arby's recent roles include leading internal audit and compliance for the Texas Higher Education Coordinating Board, directing audit operations at the Texas Department of Insurance and managing audit teams at the Texas State Auditor's Office and Texas Department of Motor Vehicles. He serves on the Board of Governors for the Institute of Internal Auditors – Austin Chapter and regularly presents on agile audit practices and audit-client relations.



## **Staff Highlights: New Certifications!**





Lisa Wei
Advanced certification in Al Audit (AAIA)
ISACA

Arby Gonzales
Certified Internal Auditor (CIA)
Institute of Internal Auditors





Questions





# Detailed FY26 Audit Plan Status: Audit & Formal Advisory Projects



	Complete	In Progress	Pending
Executive & Business Administration			
Review of Communications			✓
Review of the Ethics Program			$\checkmark$
Review of Project Governance			$\checkmark$
Follow-Up of Prior Audits		✓	
Special requests, initiatives and		,	
emerging Issues (all divisions)		<b>V</b>	
Health			
Review of Enrollment and Eligibility		/	
File Processes		V	
Review of SB 1264 Processes		$\checkmark$	
Review of Mass Mailings			$\checkmark$
Healthcare Claims Data Analysis			
(Provider Compliance & Industry		$\checkmark$	
Standards)*			
Healthcare Claims Data Analysis		✓	
(Contract requirements)			
Pension ACFR Testing of Annuity Payments*	<u> </u>		
Review of Death Claims*	V		/
		,	<b>V</b>
Reporting Employer Data Analysis*		$\checkmark$	

	Complete In Progress	Pending
Investments		
Review of Custodian Controls*	✓	
Review of Fixed Income Portfolio Operations		✓
Review of Real Estate Portfolio Operations*		✓
Information Technology		
Audit of Cloud Computing*	✓	
Audit of Data Loss Prevention*		✓
Review of Cyber Controls*		$\checkmark$
Audit of TRS Reporting Entry Portal*		$\checkmark$
Data Analytics		
Anti-Depression Pharmacy Claims Testing		$\checkmark$
Benefit Matrices and Experimental Services Testing		<b>√</b>
Hospital Claims Policy Testing	✓	
Psychotherapy Claims Testing	✓	
PAVES Quality Assurance Bots	✓	

<sup>\*</sup> FY26 key project



### **Internal Audit Advisory Services during First Quarter**



#### **EXECUTIVE**

- Served on Levels 1 & 2 Project Review committees
- Served on the Risk Oversight Committee
- Served on the Enterprise Data Governance Council

#### **INFORMATION TECHNOLOGY**

- Attended the Project Review Committee meetings
- Bi-weekly meetings with Information Security and Legal and Compliance
- Participated in the annual Disaster Recovery testing
- Attended Information Security Advisory Team (ISAT) meetings
- Attended Change Management Team (CMT) meetings
- Held collaboration meetings with Chief Information Officer (CIO) and Chief Information Security Officer
- Served on Enterprise Risk Management (ERM) Cybersecurity Team

#### **INVESTMENT MANAGEMENT DIVISION (IMD)**

- Attended Internal Investment Committee (IIC) meetings
- Attended Securities Lending monitoring calls
- Held collaboration meetings with Investment Compliance and Investment Risk
- Held collaboration meetings with IMD management

#### **PENSION SERVICES**

- Performed RE data integrity tests via data analytics
- Held monthly collaboration meetings with Benefits Accounting management

#### **HEALTH DIVISION (HD)**

- Performed health plan program integrity tests via data analytics
- Held quarterly collaboration meetings with Health Division management