

Give this to your provider

Confirm you are covered by giving your provider this flier and your Humana member ID card at your first appointment.

Once you are a TRS-Care Medicare Advantage participant, sharing this information can help keep you connected with your preferred provider.

A message for your provider

Humana will provide coverage for this retiree under a group (or an employer-sponsored) Medicare Employer preferred provider organization (PPO) plan.

This retiree's in-network and out-of-network benefits are the same. This means you can provide services to this retiree or any member of this plan if you are a Medicare provider.

Contracted healthcare providers

If you're a Humana Medicare Employer PPO-contracted healthcare provider, **you'll receive your contracted rate.**

Out-of-network healthcare providers

Humana is dedicated to an easy transition. If you're a contracted Medicare provider, you can treat and receive payment for your Humana-covered patients who have this plan. Humana pays providers according to the Original Medicare fee schedule minus any participant plan responsibility.



Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in a Humana plan depends on contract renewal.

The provider network may change at any time. You will receive notice when necessary. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Customer Care number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. This information is available for free in other languages. Please call our Customer Care at the number on the back of your Humana member ID card.

Esta información está disponible gratis en otros formatos o idiomas. Comuníquese con el Departamento de Servicio al Cliente llamando al número que aparece al dorso de su tarjeta de identificación de afiliado de Humana.

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Healthcare providers who want information

about our claims processes or about becoming a Humana Medicare Employer PPO-contracted provider can

call Provider Relations at 1-800-626-2741.



NOTE: This number is not for patient use.

Patients, please call the TRS-Care Medicare Advantage Customer Care number on the back of your Humana member ID card.